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The Commonwealth of Massachusetts  
Executive Office of Human Services  
Department of Social Services

Marie A. Matava  
Commissioner

GOVERNMENT DOCUMENT  
COLLECTION

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DEC 8 1991  
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January 18, 1985

To: Regional Directors  
Area Directors  
Area Board Chairs

From: Janet W. Eustis, Assistant Commissioner  
Office for Professional Services

Through: Marie A. Matava, Commissioner

I am pleased to be sending you Needs Assessment Resources for 1984/1985. They are intended to provide you with a base of information that can be used in preparing the FY'86 Area Plans and the Regional Internal Management Plans. Some of the information in this resource package will continue to be of use beyond the formal planning period as we develop new services and means of service delivery to better meet the needs of our consumers.

The information contained in the needs assessment package focuses on the services and consumer populations that are emphasized by the goals and objectives of the FY'86 budget: protection of children; permanency planning; supportive services for families at risk of separation; and where necessary, substitute care; and services targetted to adolescents, the homeless and linguistic and cultural minorities. An additional section of the resource package follows up on the 1983 needs assessment, where area boards and staff identified transportation as the most widespread and frequent barrier to service delivery for DSS consumers.

The format for the FY'86 Area Plan will be distributed by March 1, 1985. This format will include a request for the results of your assessment of area needs as backup for your FY'86 Plan. With one exception - the identification of foster care and group care resources (see below) - areas are not being asked to produce a needs assessment document separate from the Area Plan. I am requesting that you use both the information in the enclosed needs assessment package and the other information you have already available to you in the form of first-hand knowledge of consumer

913/123



**MASSACHUSETTS  
DEPARTMENT OF SOCIAL SERVICES**

**NEEDS ASSESSMENT  
RESOURCES**

**1984/1985**



Marie A. Matava, Commissioner  
Massachusetts Department of Social Services  
150 Causeway Street  
Boston, MA 02114



DEPARTMENT OF SOCIAL SERVICES  
NEEDS ASSESSMENT RESOURCES

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## INTRODUCTION

The attached materials are being provided for your use in assessing area needs for service allocations, delivery and management during FY86. This Needs Assessment resource Package is not a definitive needs assessment for DSS. It is a collection of (primarily) area-based information designed to provide quantitative, comparative data about area populations, consumers, and services. This "package" can be used best as a supplement to information already known to area board members and area and regional staffs and administrators, information that derives from daily experience of communities and consumers.

The quantitative information provided here derivess from several sources - area logs, ASSIST, the POS SYSTEM, the US Census, and Massachusetts Health and Vital Statistics (from the Department of Public Health). It has been formatted in a way that is intended to show in summary form what is often and appropriately seen more on a case by case basis in an area office, or on a neighborhood or service group basis by area board members. The summary data and the case specific information can be best used together to assess area needs and provide a firm basis for area planning.





## Intro

The resources provided in this package are organized by area wherever possible. Areas within a single region are presented together for comparison purposes. Regional totals are included as well for a statewide picture. You will find area data for only your region.\* Some low frequency data are given on a regional or even statewide basis only. While this more aggregated information will not be useful for describing an area's specific needs, it is included because it highlights aspects of DSS consumers or services that are not otherwise observable. Such data may be indicative of trends that need to be considered when planning for future resource allocation and service development. Examples of this kind of information are shifts from 1980-1984 in the ages of children in group care, or of the characteristics of children awaiting adoptive placements.

The Needs Assessment Resources are arranged in six sections (A-F), each reflecting a service priority, a consumer population, or a previously identified barrier to services. An additional section (G) of area demographic and socioeconomic data is appended. Each section of quantitative data is preceded by a short narrative that makes some general observations on the data and offers suggestions for their use.

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\* Anyone wanting area-based data from other regions should request it from Ann Schlesinger, Research, Evaluation and Planning Unit, Room 1134, 150 Causeway Street, Boston, MA 02114.



## OVERVIEW OF THE 1984-85 NEEDS ASSESSMENT

The 1984-85 needs assessment is a three part process:

- (1) the identification of substitute care resource needs;
- (2) the assessment of how well the current mix of resources match current needs and how they should be reallocated, delivered differently and/or better managed in FY86; and
- (3) the identification of specific transportation needs in reference to service delivery.

Identification of Substitute Care Resources. As described in Section B-2, each area must identify its need for additional family resources and community residence slots. Such needs must be documented using such criteria as the numbers of homes or group care placements needed by linguistic and ethnic minority children, adolescents, and children with special physical or psychological needs. Although some data on ethnicity of foster parents and children-in-care are included in Section B-2 of the attached needs assessment package, much of the ethnicity data are estimated numbers and in need of area verification. A format and instructions have been included for area use in identifying their substitute care needs and transmitting them to Central Office. Once they are received by Central Office staff, the area-verified (and expanded) data on substitute care resource needs will be put together into a



## Overview

State Plan for Substitute Care. This Plan will include plans for recruitment, resource development, and training. The State Plan for Substitute Care will be completed well in advance of and be used as part of the FY87 budget development.

Assessment of Resource Allocation, Delivery and Management. Assessment of need is the first step in any planning process. In order to assess needs, for services or of populations, it is essential to have relevant and comprehensive information. This needs assessment package contains primarily quantitative data that will be useful for area-level planning for implementation of the FY'86 Budget. The information in this package is limited to specific services, consumers and populations; because it is limited to quantitative data, it gives only a partial picture of each topic with which it deals. Other very relevant parts of the picture - quantitative and qualitative - come from area staff and administrators and area board members. The data contained in this resource package plus area staff and board member knowledge of consumers, services and communities can be used together to assess needs: of consumers, for services. In other words, these various information sources can be drawn on to demonstrate the need for within-area or-region reallocation of resources (e.g., change the mix of



## Overview

contract dollars, vary the use of personnel, etc.) in specific ways; to enhance or change certain methods of service delivery; or for improvements in case and/or administrative management.

With the exception of substitute care data that can be used for the identification of specific substitute care needs referred to above and the transportation barriers project below, this resource package is intended for use by areas and area boards in the development of their FY'86 Plans. area boards in the development of their FY'86 Area Plans. It is one resource for assessing area needs and planning how to meet them. Other than the identification of Substitute Care needs, the only documentation that will be required from the areas is that associated with their FY'86 Area Plans. The format for the Area Plans will be forwarded in to be completed by about (see calendar below).

Identification of Transportation Needs. A services-related, transportation needs assessment would be the first part of the Transportation Barriers Projects described in Section F of the Needs Assessment Package. These optional projects, to be carried out primarily by area boards, will address the "barrier to service delivery" most frequently identified in the 1983 DSS Needs Assessment: transportation. (See Section F for details.)





## Overview

### Needs Assessment - Planning Calendar (Tentative)

Distribution of Needs Assessment Resources Package	January 18, 1985
Area/Regional Documentation of Foster Care/Group Care Needs	February 8, 1985
FY86 Budget to Legislature (H1)	February 1, 1985
PPOS for Day Care	February 1, 1985
FY86 Area Plans to Regions/Central	April 1, 1985
Statewide Substitute Care Plan	April 1, 1985
Plan for 1985 Needs Assessment	May 1, 1985
Regional IMP Process Begins	May 1, 1985
Program Plans (IMPs) Finalized	July 10, 1985



## Section A.

### Area Intakes and Child Abuse and Neglect Reports

Section A-1: Child Abuse and Neglect Reports and Substantiations. The data presented here are all from ASSIST and are given as number of children reported for FY1984. Totals for each area in the Region and for all Regions include:

- Number of children reported as abused or neglected during FY 1984. The totals include duplicated counts on children reported more than once. In any one month, the duplication rate is about 15%.
- Number of children whose reports were substantiated.
- Number of children whose reports were substantiated for sexual abuse.

Area planners should be aware that statewide sexual abuse substantiations were increasing at twice the rate in the period January to June, 1984 than were substantiations of other CA/N reports. During that same period, sexual abuse rose to 14% of all substantiations.

Section A-2: Area caseloads. For each area, consumers in open cases are totaled for October, 1984. The totals are broken out by the city or town of the consumer's residence and by the type of initial contact (or intake). These listings can be used to pinpoint area towns that may



Sect A

need to be a focus of prevention efforts because of particularly high rates or of education efforts because of abnormally low rates of 51-A intakes. It is also recommended that for larger cities with high report rates, CA/N reports be mapped by address of reported family and type of report for a representative period (6-12 months). It has been found in other cities that reports tend to cluster in certain city areas, and that neglect and abuse reports cluster differently. Once such patterns are established, prevention and other service efforts may be targetted more effectively. Anyone wanting more information on such Child Abuse and Neglect Report-mapping can call Julia Herskowitz, in the Research, Evaluation and Planning Unit at Central Office (Ext. 261).



Table 1. FY 1984: Children Reported Abused or Neglected,  
Substantiated and Substantiated for Sexual Abuse

## STATEWIDE

Region	Children Reported	Reports Substantiated(%) <sup>1</sup>	Substantiated Sexual Abuse Reports(%) <sup>2</sup>
I	7965	2532 (32)	329 (13)
II	5503	1291 (23)	178 (14)
III	7850	3098 (39)	454 (15)
IV	5262	2144 (41)	290 (13)
V	8194	2793 (34)	306 (11)
VI	6342	2698 (42)	238 ( 9)
	=====	=====	=====
Statewide Total	41116	14556 (35)	1795 (12)

1 % of children reported.

2 % of all substantiations

SOURCE: ASSIST REPORT NIDSS824 and NIDSS890





Table 1a. FY 1984: Children Reported Abused or Neglected,  
Substantiated, and Substantiated for Sexual Abuse

REGION I

Area	Children Reported	Reports Substantiated(%) <sup>1</sup>	Substantiated Sexual Abuse Reports(%) <sup>2</sup>
Pittsfield	1716	433 (25)	57 (13)
Northampton/ Greenfield	1212	379 (31)	70 (18)
Holyoke	1787	629 (35)	89 (14)
Springfield	2642	851 (32)	86 (10)
Westfield	607	240 (39)	27 (11)
Adoption	1	0	0
	<u>          </u>	<u>          </u>	<u>          </u>
Regional Total	7965	2532 (32)	329 (13)

1 % of children reported

2 % of all substantiations

SOURCE: ASSIST REPORT NTDSS824 and NTDSS890



Table 1b. FY 1984: Children Reported Abused or Neglected,  
Substantiated and Substantiated for Sexual Abuse

REGION II

Area	Children Reported	Reports Substantiated(%) <sup>1</sup>	Substantiated Sexual Abuse Reports(%) <sup>2</sup>
Fitchburg	0	219	29 (13)
Gardner	4	197	16 ( 8)
Blackstone	0	128	33 (26)
South Central	2	249	42 (17)
Worcester	0	493	58 (12)
PSU	5497	5	0
	<u>          </u>	<u>          </u>	<u>          </u>
Regional Total	5503	1291 (23)	178 (14)

1 % of children reported  
2 % of all substantiations

SOURCE: ASSIST REPORT NTDSS824 and NTDSS890



Table 1c. FY 1984: Children Reported Abused or Neglected,  
Substantiated, and Substantiated for Sexual Abuse

REGION III

Area	Children Reported	Reports Substantiated(%) <sup>1</sup>	Substantiated Sexual Abuse Reports(%) <sup>2</sup>
Lowell	1476	574 (39)	96 (17)
Lawrence	1162	485 (42)	49 (10)
Haverhill	957	428 (45)	85 (20)
Cape Ann	470	216 (46)	57 (26)
Danvers/Salem	647	231 (36)	26 (11)
Lynn	1213	394 (32)	54 (14)
Chelsea	708	283 (40)	38 (13)
Eastern Middlesex	299	110 (37)	12 (11)
Tri-City	918	377 (41)	37 (10)
Regional Total	7850	3098 (39)	454 (15)

1 % of children reported

2 % of all substantiations

SOURCE: ASSIST REPORT NIDSS824 and NIDSS890



Table 1d. FY 1984: Children Reported Abused or Neglected,  
Substantiated, and Substantiated for Sexual Abuse

REGION IV

Area	Children Reported	Reports Substantiated(%) <sup>1</sup>	Substantiated Sexual Abuse Reports(%) <sup>2</sup>
Concord	222	59 (26)	5 (8)
Mystic Valley	405	154 (38)	25 (16)
Waltham	429	175 (41)	8 (5)
Cambridge	1330	420 (32)	39 (9)
Marlboro	453	185 (41)	29 (16)
Framingham	546	290 (53)	52 (18)
Newton	213	78 (37)	10 (13)
Medfield/ Norwood	515	218 (42)	36 (16)
Quincy	547	231 (42)	36 (16)
Coastal	602	333 (55)	50 (15)
Adoption	0	1	.0
	<u>          </u>	<u>          </u>	<u>          </u>
	<u>          </u>	<u>          </u>	<u>          </u>
Regional Total	5262	2144 (41)	290 (13)

1 % of children reported

2 % of all substantiations

SOURCE: ASSIST REPORT NTDSS824 and NTDSS890





Table 1e. FY 1984: Children Reported Abused or Neglected,  
Substantiated and Substantiated for Sexual Abuse

REGION V

Area	Children Reported	Reports Substantiated(%) <sup>1</sup>	Substantiated Sexual Abuse Reports(%) <sup>2</sup>
Attleboro	917	154 (17)	15 (10)
Brockton	1852	683 (37)	107 (16)
Plymouth	550	195 (35)	26 (13)
Taunton	1432	481 (34)	48 (10)
Fall River	1200	366 (30)	19 ( 5)
New Bedford	1351	629 (47)	62 (10)
Cape And Islands	892	285 (32)	29 (10)
	<hr/>	<hr/>	<hr/>
Regional Total	8194	2793 (34)	306 (11)

1 % of children reported.

2 % of all substantiations

SOURCE: ASSIST REPORT NIDSS824 and NIDSS890



Table 1f. FY 1984: Children Reported Abused or Neglected,  
Substantiated and Substantiated for Sexual Abuse

## REGION VI

Area	Children Reported	Reports Substantiated(%) <sup>1</sup>	Substantiated Sexual Abuse Reports(%) <sup>2</sup>
Boston State	10	756	91 (12)
Boston/Brookline	1	257	33 (13)
Boston University	2	623	44 ( 7)
Tufts/Bay Cove	1	516	44 ( 9)
Harbor/Charlestown	2	346	25 ( 7)
PSU	6326	200	0
Adoption	0	0	1
	<u>      </u>	<u>      </u>	<u>      </u>
	<u>      </u>	<u>      </u>	<u>      </u>
Regional Total	6342	2698 (42)	238 ( 9)

1 % of children reported.

2 % of all substantiations

SOURCE: ASSIST REPORT NTDSS824 and NTDSS890



COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF SOCIAL SERVICES  
A.S.S.I.S.T.

DATE 10/19/84

COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 010 BERKSHIRE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
9 ADAMS MA	44	7	35	5	0	6	0	0	97
32 BECKET MA	15	0	3	4	0	1	0	0	23
51 BREWSTER MA	0	0	1	0	0	0	0	0	1
72 CHESHIRE MA	3	1	9	0	0	1	0	0	14
73 CHESTER MA	1	0	2	0	0	0	0	0	3
77 CLAPSBURG MA	9	0	6	0	0	0	0	0	15
80 COLPAIN MA	1	0	0	0	0	0	0	0	1
89 DALTON MA	12	4	27	4	0	5	2	0	54
114 EGREMONT MA	0	0	2	0	0	0	0	0	2
127 FLORIDA MA	4	0	2	0	0	0	0	0	6
137 GARDNER MA	0	0	1	0	0	0	0	0	1
147 G BRRINGTON MA	23	3	17	7	0	8	0	0	58
149 GROTON MA	1	0	0	0	0	0	0	0	1
160 HANCOCK MA	4	0	1	0	0	1	0	0	6
167 HAVERHILL MA	0	0	1	0	0	0	0	0	1
171 HINGSDALE MA	11	0	3	1	0	0	0	1	16
203 LANESBOROUGH MA	0	0	9	0	0	2	0	0	11
205 LEE MA	19	5	7	0	0	1	0	0	32
206 LEICESTER MA	0	0	1	0	0	0	0	0	1
207 LENOX MA	10	0	10	5	0	0	0	0	25
232 MASHPEE MA	0	0	1	0	0	0	0	0	1
247 MILLIS MA	2	0	0	0	0	0	0	0	2
253 MONTEPEY MA	0	0	5	0	0	2	0	0	7
255 MT WASHINGTON MA	0	0	2	0	0	0	0	0	2
268 NEW MARLBORO MA	1	0	1	1	0	0	0	0	3
274 NORTH ADAMS MA	183	16	80	4	0	8	4	0	295
279 NORTHAMPTON MA	0	0	0	0	0	1	0	0	1
295 OTIS MA	0	0	5	1	0	0	0	0	6
302 PALMER MA	1	0	0	0	0	0	0	0	1

COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF SOCIAL SERVICES  
A.S.S.I.S.T.

DATE 10/19/84

COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 010 BERKSHIRE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
308 PERU MA	3	0	1	0	0	0	0	0	4
311 PITTSFIELD MA	465	41	299	41	3	47	8	1	905
334 RICHMOND MA	5	1	3	0	0	0	0	0	9
342 RUTLAND	1	0	0	0	0	0	0	0	1
350 SANDISFIELD MA	0	0	2	0	0	0	0	0	2
353 SAVOY MA	0	6	1	0	0	0	0	0	7
357 SHEFFIELD	10	0	6	0	0	0	0	0	16
371 SPRINGFIELD MA	3	1	2	0	0	1	0	0	7
373 STOCKBRIDGE MA	4	0	2	1	0	0	0	0	7
387 SOUTH BOSTON MA	0	0	0	0	0	2	0	0	2
418 WALTHAM MA	0	0	0	1	0	0	0	0	1
423 WASHINGTON MA	3	0	0	0	0	0	0	0	3
435 W SPRINGFIELD MA	5	0	1	0	0	0	0	0	6
436 W STOCKBRIDGE MA	3	0	0	0	0	7	0	0	3
452 WILLIAMSTOWN MA	10	5	20	0	0	0	0	0	42
456 WINDSOR MA	5	0	3	0	0	0	0	0	8
777 UNKNOWN	4	0	1	0	0	1	0	0	6
888 OUT OF STATE	9	0	5	2	0	2	0	0	18
AREA TOTALS	874	90	577	77	3	96	14	2	1733



COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF SOCIAL SERVICES  
A.S.S.I.S.T.

DATE 10/19/84

## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 020 NORTHAMPTON

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
10 AGAHAM MA	4	0	0	0	0	0	0	0	4
13 AMHERST MA	64	27	53	6	1	34	0	0	185
27 BACK BAY MA	0	0	1	0	0	0	0	0	1
34 BELCHERTOWN MA	0	1	0	0	0	0	0	0	1
45 BOSTON MA	2	0	0	0	0	0	0	0	2
67 CHARLEMONT MA	1	0	0	0	0	0	0	0	1
69 CHATHAM MA	1	0	0	0	0	0	0	0	1
74 CHESTERFIELD MA	6	0	1	0	0	0	0	0	7
75 CHICOPEE MA	0	0	1	0	0	0	0	0	1
80 COLRAIN MA	0	0	1	0	0	0	0	0	1
83 CUMMINGTON MA	1	0	0	0	0	0	0	0	1
90 DANVERS MA	1	1	0	0	0	0	0	0	2
111 EASTHAMPTON MA	91	33	51	2	8	8	0	0	193
126 FITCHBURG MA	0	0	1	0	0	0	0	0	1
142 GOSHEN MA	3	1	0	0	0	0	0	0	4
148 GREENFIELD MA	8	0	2	1	0	0	0	0	11
156 HADLEY MA	21	1	3	0	0	0	0	0	25
159 HAMPSHIRE MA	2	0	0	0	0	0	0	0	2
166 HATFIELD MA	4	3	7	1	0	6	0	0	21
176 HOLYOKE MA	7	0	2	0	0	2	0	0	11
182 HUNTINGTON MA	0	0	1	0	0	0	0	0	1
204 LAWRENCE MA	1	0	0	0	0	0	0	0	1
213 LITTLETON MA	0	1	0	0	0	0	0	0	1
225 MALDEN MA	0	1	0	0	0	0	0	0	1
228 MAPLEHEAD MA	0	0	0	0	0	1	0	0	1
230 MARLBORO MA	1	0	0	0	0	0	0	0	1
241 METHUEN MA	0	0	2	0	0	0	0	0	2
245 MILFORD MA	0	0	1	0	0	0	0	0	1
252 MONTAGUE MA	2	0	0	0	0	0	0	0	2

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 020 NORTHAMPTON

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
268 NEW MARLBORO MA	2	0	0	0	0	0	0	0	2
279 NORTHAMPTON MA	204	66	118	7	3	27	0	5	430
305 PELHAM MA	3	0	0	0	0	0	0	0	3
311 PITTSFIELD MA	1	0	0	0	0	0	0	0	1
341 RUSSELL MA	1	0	0	0	0	1	0	0	2
348 SALEM MA	0	0	0	0	0	1	0	0	1
353 SAVOY MA	0	0	0	0	0	1	0	0	1
362 SHUTESBURY MA	2	0	0	0	0	0	0	0	2
365 SOUTH HADLEY MA	3	0	0	0	0	0	0	0	3
366 SOUTHAMPTON MA	0	1	0	0	0	6	0	1	8
369 SOUTHWICK MA	1	0	0	0	0	0	0	0	1
371 SPRINGFIELD MA	2	0	0	0	0	0	0	0	4
377 STURBRIDGE MA	0	1	0	0	0	0	0	0	1
379 SUNDERLAND MA	5	0	4	0	0	0	0	0	9
435 W SPRINGFIELD MA	4	0	1	1	0	0	0	0	6
439 WESTFIELD MA	4	0	2	0	0	0	0	0	6
441 WESTHAMPTON MA	1	0	7	1	0	2	0	0	11
447 WHATELY MA	4	0	0	0	0	1	0	0	5
451 WILLIAMSBURG MA	4	2	4	0	0	2	0	0	12
454 WINCHESTER MA	0	0	1	0	0	0	0	0	1
460 WORTHINGTON MA	6	0	0	0	0	0	0	0	6
777 UNKNOWN	7	1	0	0	0	0	0	0	8
823 OUT OF STATE	5	0	3	0	1	1	0	0	10
AREA TOTALS	479	140	269	19	13	93	0	6	1019





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AREA 021 GREENFIELD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
13 AMHERST MA	0	0	1	0	0	0	0	0	1
18 ASHFIELD MA	2	0	2	0	0	0	0	0	4
20 ATHOL MA	107	9	94	1	0	12	0	0	223
31 BARRE MA	5	0	0	0	0	0	0	0	5
39 BERNARDSTON MA	5	0	11	1	0	1	0	1	19
53 BRIMFIELD MA	0	0	0	1	0	0	0	0	1
53 BUCKLAND MA	3	0	0	0	0	0	0	0	3
67 CHAPLEMONT MA	15	0	2	0	0	0	0	0	17
69 CHATHAM MA	1	0	0	0	0	0	0	0	1
72 CHESHIRE MA	1	0	0	0	0	0	0	0	1
80 COLRAIN MA	6	3	16	0	0	4	0	0	29
82 CONWAY MA	1	0	1	0	0	0	0	0	2
93 DEERFIELD MA	5	5	8	2	0	1	0	0	21
111 EASTHAMPTON MA	0	1	0	0	0	0	0	0	1
114 EGREMONT MA	1	0	0	0	0	0	0	0	1
115 ERVING MA	4	0	0	1	0	0	0	0	5
126 FITCHBURG MA	2	0	0	0	0	0	0	0	2
137 GARDNER MA	1	0	0	0	0	0	0	0	1
140 GILL MA	7	0	4	0	0	0	0	0	11
147 G EPPINGTON MA	0	0	1	0	0	0	0	0	1
148 GREENFIELD MA	159	27	150	7	0	19	0	1	363
141 HANOVER MA	0	0	1	0	0	0	0	0	1
149 HEATH MA	0	0	3	0	0	0	0	0	3
179 HUDSONSTON MA	0	1	0	0	0	0	0	0	1
193 JAMAICA PLA MA	0	1	0	0	0	0	0	0	1
208 LECHINSTER MA	2	0	0	0	0	0	0	0	2
209 LEVEPETT MA	4	0	2	0	0	0	0	0	6
211 LEYDON MA	1	0	0	0	0	0	0	0	1
220 LKE PLEASANT MA	0	3	1	0	0	0	0	0	4

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AREA 021 GREENFIELD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
252 MONTAGUE MA	7	0	18	1	0	0	0	0	26
279 NORTHAMPTON MA	2	2	0	0	0	0	0	0	4
282 NORTHFIELD MA	3	0	9	0	0	1	0	0	13
293 ORANGE MA	85	9	33	2	4	10	0	1	144
309 PETERSHAM MA	1	0	0	1	0	4	0	0	6
310 PHILLIPSTON MA	6	0	1	0	0	4	0	0	12
340 ROYALSTON MA	7	0	1	0	0	0	0	0	8
358 SHELburne MA	17	0	7	1	0	0	0	0	25
362 SHUTESBURY MA	1	0	1	0	0	0	0	0	3
371 SPRINGFIELD MA	2	0	1	0	0	0	0	0	3
372 STEPLING MA	3	0	0	0	0	0	0	0	3
379 SUNDERLAND MA	24	7	10	3	0	0	0	0	44
383 S. ROYALSTON MA	1	0	0	0	0	0	0	0	1
389 TEMPLETON MA	0	1	0	0	0	0	0	0	1
392 TOLLAND MA	2	0	0	0	0	0	0	0	2
398 TURNER FALLS MA	71	13	32	2	0	4	0	0	122
422 WARWICK MA	5	1	0	0	0	0	0	0	6
429 WENDELL MA	6	0	0	0	0	0	0	0	6
435 W SPRNGFIELD MA	2	2	2	1	0	0	0	0	7
439 WESTFIELD MA	3	0	0	0	0	0	0	0	3
447 WHATELY MA	0	0	0	1	0	0	0	0	1
454 WINCHENDON MA	7	0	1	0	0	1	0	1	10
459 WORCESTER MA	1	0	0	0	0	0	0	0	1
460 WORTHINGTON MA	0	0	3	0	0	0	0	0	3
777 URBAND MA	11	0	1	0	0	1	0	0	13
833 OUT OF STATE	10	1	2	1	0	0	0	0	14
AREA TOTALS	609	86	419	26	4	62	0	4	1210



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AREA 030 HOLYOKE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
13 AMHERST MA	0	1	0	0	0	0	0	0	1
20 ATHOL MA	0	0	2	0	0	0	0	0	2
34 BELCHERTOWN MA	31	6	15	1	0	5	0	0	53
53 EPINGFIELD MA	2	0	1	0	0	0	0	0	3
54 BROCKTON MA	3	1	0	0	0	0	0	0	4
64 CANTON MA	0	0	1	0	0	0	0	0	1
73 CHESTER MA	0	0	1	0	0	0	0	0	1
75 CHICOPEE MA	368	50	150	4	2	36	2	8	620
111 EASTHAMPTON MA	5	0	0	0	0	0	0	0	5
115 ERVING MA	0	0	1	0	0	0	0	0	1
117 EVERETT MA	0	0	1	0	0	1	0	0	2
124 FALL RIVER MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	0	0	1	0	0	0	0	0	1
145 GRANBY MA	31	7	20	0	0	11	0	0	69
147 G BPPINGTON MA	0	0	2	0	0	1	0	0	3
158 HAMILTON MA	4	1	2	1	0	1	0	1	10
159 HAMPSHIRE MA	0	0	1	0	0	0	0	0	1
160 HANCOCK MA	0	0	1	0	0	0	0	0	1
161 HANOVER MA	0	0	1	0	0	0	0	0	1
176 HOLYOKE MA	776	46	217	7	9	108	5	5	1173
215 LOWELL MA	2	0	0	0	0	0	0	0	2
216 LUDLOW MA	34	13	34	0	5	2	0	1	89
229 MARION MA	1	0	0	0	0	0	0	0	1
230 MARLBORO MA	0	0	0	0	0	1	0	0	1
241 METHUEN MA	0	0	0	1	0	0	0	0	1
251 MICHIGAN MA	24	5	12	1	0	7	0	0	49
252 MONTAGUE MA	1	0	0	0	0	2	0	0	3
253 MONTEREY MA	0	0	0	0	0	1	0	0	1
268 NEW MAPLBORO MA	0	0	1	0	0	1	0	0	2

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AREA 030 HOLYOKE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
270 NEWBURY MA	1	0	0	0	0	0	0	0	1
279 NORTHAMPTON MA	4	0	0	0	0	1	0	0	5
302 PALMER MA	77	3	30	0	0	2	0	1	113
306 PEMBRIDGE MA	1	0	0	0	0	0	0	0	1
323 QUINCY MA	1	0	0	0	0	0	0	0	1
365 SOUTH HADLEY MA	62	4	17	0	0	6	0	0	89
366 SOUTHAMPTON MA	10	1	4	0	0	0	0	0	15
369 SOUTHWICK MA	3	0	0	0	0	0	0	0	3
371 SPRINGFIELD MA	78	3	22	0	0	5	0	0	108
398 TURNER FALLS MA	1	0	0	0	0	0	0	0	1
416 WALES MA	1	0	3	0	0	0	0	0	4
419 WARE MA	44	17	13	0	2	10	0	0	86
421 WAPREN MA	1	0	0	0	0	0	0	0	1
433 W BROOKFIELD MA	1	0	0	0	0	1	0	0	2
435 W SPRNGFIELD MA	5	1	3	0	0	5	0	0	14
439 WESTFIELD MA	1	0	1	0	0	1	0	0	3
441 WESTHAMPTON MA	0	1	0	0	0	0	0	0	1
447 WHATELY MA	1	0	0	0	0	0	0	0	1
449 WHITMAN MA	2	0	0	0	0	0	0	0	2
450 WILBRAHAM MA	0	0	0	0	0	0	0	1	1
454 WINCHENDON MA	1	0	0	0	0	0	0	0	1
460 WORTHINGTON MA	4	0	0	0	0	0	0	0	4
461 WRENTHAM MA	0	0	1	0	0	0	0	0	1
777 UNKNOWN	15	1	1	0	0	1	0	0	18
883 OUT OF STATE	5	1	3	0	0	3	0	0	12
999	0	0	1	0	0	0	0	0	1
AREA TOTALS	1602	162	563	15	18	212	7	17	2596



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AREA 040 SPRINGFIELD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
10 AGAWAM MA	3	1	1	0	0	0	0	0	5
20 ATHOL MA	2	0	0	0	0	0	0	0	2
45 BOSTON MA	3	0	0	0	0	1	0	0	4
51 BREWSTER MA	0	0	0	0	0	1	0	0	1
52 BRIDGEWATER MA	1	0	0	0	0	0	0	0	1
73 CHESTER MA	1	0	1	0	0	0	0	0	2
75 CHICOPEE MA	6	1	2	0	0	0	0	0	9
76 CHILMARK MA	0	0	3	0	0	0	0	0	3
109 E LONGMEADOW MA	19	0	8	0	0	0	0	0	27
129 FOXBORO MA	0	0	1	0	0	0	0	0	1
130 FRAMINGHAM MA	1	0	0	0	0	0	0	0	1
147 G BRRINGTON MA	0	0	1	0	0	0	0	0	1
153 HAMILTON MA	0	0	1	0	0	0	0	1	2
159 HAMFORD MA	3	1	10	0	0	1	0	0	15
174 HOLLAND MA	1	0	0	0	0	1	0	0	2
176 HOLYOKE MA	9	2	3	0	0	2	0	0	16
182 HUNTINGTON MA	1	0	0	0	0	0	0	0	1
202 LANCASTER MA	0	0	1	0	0	0	0	0	1
207 LENOX MA	2	0	1	0	0	0	0	0	3
208 LECHMINSTER MA	0	0	1	0	0	0	0	0	1
214 LONGMEADOW MA	16	0	4	0	0	0	0	0	20
216 LUDLOW MA	5	0	0	0	0	1	0	0	6
241 METHUEN MA	0	1	0	0	0	0	0	0	1
251 MCHENNA MA	0	0	3	0	0	0	0	0	3
252 MONTAGUE MA	0	0	1	0	0	0	0	0	1
271 NEWBURYPORT MA	0	0	0	0	0	1	0	0	1
278 N READING MA	0	0	1	0	0	0	0	0	1
279 NORTHAMPTON MA	0	1	0	0	0	1	0	0	2
302 PALMER MA	1	0	0	0	0	0	0	0	1

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AREA 040 SPRINGFIELD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
305 PELHAM MA	1	0	0	0	0	0	0	0	1
311 PITTSFIELD MA	1	0	1	0	0	0	0	0	2
341 RUSSELL MA	1	0	0	0	0	0	0	0	1
342 RUTLAND	0	0	2	0	0	0	0	0	2
366 SOUTHAMPTON MA	2	0	0	0	0	0	0	0	2
369 SOUTHWICK MA	1	0	0	0	0	0	0	0	1
371 SPRINGFIELD MA	1943	139	712	97	1	153	5	2	3052
379 SUNDERLAND MA	1	0	0	0	0	0	0	0	1
384 SOUTHWICK MA	1	0	0	0	0	0	0	0	1
415 WAKEFIELD MA	0	0	0	0	0	2	0	0	2
418 WALTHAM MA	0	0	0	0	0	1	0	0	1
419 WARE MA	1	0	0	0	0	0	0	0	1
429 WEIDELL MA	0	1	1	0	0	0	0	0	2
433 W BROOKFIELD MA	0	0	0	0	0	2	0	0	2
435 W SPRNGFIELD MA	18	0	1	0	0	6	0	0	25
439 WESTFIELD MA	4	0	1	0	0	1	0	0	6
450 WILPAHAM MA	14	0	8	0	0	5	0	0	27
777 UNKNOWN	11	0	1	0	0	0	0	0	12
888 OUT OF STATE	28	2	7	0	0	5	0	1	43
AREA TOTALS	2101	149	777	97	1	184	5	4	3318



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AREA 050 WESTFIELD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
10 AGAWAM MA	83	16	52	10	0	5	0	0	166
13 AMHERST MA	2	0	0	0	0	0	0	0	2
43 BLANDFORD MA	0	0	7	0	0	2	0	0	17
45 BOSTON MA	0	0	1	0	0	0	0	0	1
73 CHESTER MA	26	1	2	1	0	2	0	0	32
75 CHICOPEE MA	3	0	0	0	0	2	0	0	5
109 E LONGMEADOW MA	0	1	0	0	0	0	0	0	1
111 EASTHAMPTON MA	2	0	0	0	0	0	0	0	2
124 FALL RIVER MA	0	0	1	0	0	0	0	0	1
125 FALMOUTH MA	2	0	0	0	0	2	0	0	4
145 GRANBY MA	1	1	0	0	0	0	0	0	2
146 GRANVILLE MA	1	0	3	0	0	0	0	0	4
176 HOLYOKE MA	1	1	2	0	0	1	0	0	5
182 HUNTINGTON MA	16	2	9	0	0	0	0	0	27
207 LENOX MA	0	2	0	0	0	0	0	0	2
216 LUDLOW MA	1	0	0	0	0	0	0	0	1
243 MIDDLEFIELD MA	0	0	1	0	0	0	0	0	1
254 MONTGOMERY MA	10	0	0	0	0	0	0	0	10
273 NORFOLK MA	1	0	0	0	0	0	0	0	1
279 NORTHAMPTON MA	1	0	0	0	0	1	0	0	2
293 ORANGE MA	2	0	0	0	0	0	0	0	2
341 RUSSELL MA	11	0	7	0	0	2	0	1	21
363 SCHEPSET MA	0	0	1	0	0	0	0	0	1
369 SOUTHICK MA	34	4	2	1	0	0	0	0	41
371 SPRINGFIELD MA	31	3	4	0	0	6	0	0	44
384 SOUTHICK MA	27	0	29	5	0	2	0	0	63
392 TOLLAND MA	7	0	0	0	0	0	0	0	7
419 WARE MA	1	0	0	0	0	0	0	0	1
430 WENHAM MA	0	0	2	2	0	0	0	0	4

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AREA 050 WESTFIELD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
431 WEST BOYLSTN MA	0	0	0	1	0	0	0	0	1
435 W SPRINGFIELD MA	171	23	97	18	0	14	0	0	323
439 WESTFIELD MA	232	17	137	43	0	11	0	0	440
777 UNKNOWN	14	2	4	1	0	0	0	0	21
888 OUT OF STATE	7	0	3	2	0	1	0	0	13
999	2	0	0	0	0	0	0	0	2
AREA TOTALS	697	73	364	84	0	51	0	1	1270





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AREA 060 FITCHBURG

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
17 ASHBY MA	2	0	7	1	0	0	0	0	10
24 AYER MA	40	0	23	1	0	9	0	0	73
26 ALLSTON MA	0	0	0	0	0	1	0	0	1
28 BALOWINVILLE MA	1	1	0	0	0	0	0	0	2
31 BARRE MA	0	0	0	0	0	1	0	1	2
36 BELMONT MA	1	0	0	1	0	0	0	0	2
38 BERLIN MA	3	0	0	0	0	0	0	0	3
44 BOLTON MA	16	0	0	0	0	0	0	0	16
47 BOXBORO MA	1	0	0	0	0	0	0	0	1
56 BROOKLINE MA	0	0	1	0	0	0	0	0	1
60 BRIGHTON MA	0	0	1	0	0	0	0	0	1
78 CLINTON MA	39	2	37	3	0	2	0	1	84
92 DECHAM MA	1	0	0	0	0	0	0	0	1
124 FALL RIVER MA	0	0	0	0	0	3	0	0	3
125 FALMOUTH MA	0	0	1	0	0	0	0	0	1
126 FITCHBURG MA	320	23	229	34	0	28	0	2	636
127 FLORIDA MA	5	0	0	0	0	0	0	0	5
128 FORT DEVENS MA	45	0	2	3	0	2	0	0	52
129 FOXBORO MA	0	0	0	0	0	1	0	0	1
137 GAROMER MA	7	0	2	0	0	7	0	0	16
147 G BERRINGTON MA	0	0	1	0	0	0	0	0	1
149 GROTON MA	8	5	4	3	0	2	0	0	22
164 HARVER MA	8	0	6	0	0	1	0	0	15
202 LANCASTER MA	25	0	8	0	0	6	0	0	39
206 LEICESTER MA	0	0	1	0	0	0	0	0	1
208 LEOMINSTER MA	93	7	79	5	1	28	0	1	214
213 LITTLETON MA	0	0	0	1	0	0	0	0	1
215 LOWELL MA	0	0	0	0	0	1	0	0	1
217 LUNENBURG MA	9	0	12	12	0	0	0	0	33

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 060 FITCHBURG

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
218 LYNN MA	2	0	0	0	0	0	0	0	2
230 MARLBORO MA	0	0	3	0	0	0	0	0	3
234 MAYNARD MA	0	0	1	1	0	0	0	0	2
238 MELROSE	1	0	0	0	0	0	0	0	1
245 MILFORD MA	0	0	0	0	0	1	0	0	1
267 NEW BRITREE MA	1	0	0	0	0	0	0	0	1
307 PEPPERELL MA	18	0	20	1	0	0	0	0	39
310 PHILLIPSTON MA	0	0	0	0	0	3	0	0	3
317 PROVINCETOWN MA	0	0	0	0	0	2	0	0	2
348 SALEM MA	1	0	0	0	0	0	0	0	1
360 SHIPLEY MA	22	2	5	2	0	11	0	0	42
370 SPENCER MA	3	0	0	0	0	0	0	0	3
372 STERLING MA	7	0	0	0	0	2	0	0	9
394 TOWNSEND MA	10	0	7	0	0	4	0	0	21
418 WALTHAM MA	0	0	1	0	0	2	0	0	3
431 WEST BOYLSTN MA	1	0	0	0	0	0	0	0	1
442 WESTMINSTER MA	2	0	0	0	0	2	0	0	4
445 WESTWOOD MA	1	0	0	0	0	0	0	0	1
448 WHITINSVILLE MA	5	0	1	0	0	0	0	0	6
459 WORCESTER MA	4	2	0	1	0	1	0	0	8
777 UNKNOWN	4	0	2	0	0	5	0	0	11
828 OUT OF STATE	7	0	4	1	0	4	0	0	16
AREA TOTALS	713	42	458	70	1	129	0	5	1418



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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 070 GARDNER

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
16 ASHBURNHAM MA	14	6	14	0	0	0	0	0	34
20 ATHOL MA	5	0	1	0	0	1	0	1	8
21 ATTLEBORO MA	0	0	0	0	0	1	0	0	1
28 BALDWINVILLE MA	6	3	4	6	0	0	0	0	19
31 BARRE MA	39	1	9	0	0	5	0	0	54
45 BOSTON MA	1	0	0	0	0	0	0	0	1
89 DALTON MA	1	0	0	0	0	0	0	0	1
126 FITCHBURG MA	7	2	3	0	0	4	0	0	16
137 GARDNER MA	166	14	113	4	0	29	0	0	326
149 GROTON MA	2	0	0	0	0	0	0	0	2
163 HAWDICK MA	8	0	4	0	0	2	0	0	14
179 HUBBARDSTON MA	17	0	5	0	0	1	0	0	23
202 LANCASTER MA	3	0	1	0	0	0	0	0	4
206 LEICESTER MA	0	0	0	0	0	1	0	0	1
208 LEOMINGSTER MA	6	0	0	0	0	0	0	0	6
210 LEXINGTON MA	1	0	0	0	0	0	0	0	1
217 LUNENBURG MA	2	0	0	0	0	1	0	0	3
242 MICOLEECRO MA	1	0	0	0	0	0	0	0	1
245 MILFORD MA	0	0	4	0	0	0	0	0	4
267 NEW BRNTRREE MA	5	2	3	0	0	1	0	0	11
277 N BROOKFIELD MA	1	0	0	0	0	0	0	0	1
292 OAKHAM MA	3	0	0	2	0	6	0	0	11
293 CRANFORD MA	1	0	0	0	0	0	0	0	1
296 OXFORD MA	1	0	0	0	0	0	0	0	1
302 PALMER MA	1	0	0	0	0	0	0	0	1
310 PHILLIPSTON MA	2	0	1	0	0	0	0	0	3
316 PRINCETON MA	0	1	0	0	0	0	0	0	1
340 ROYALSTON MA	1	0	0	0	0	0	0	0	1
342 PUTLAND	13	0	12	0	0	0	0	0	25

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AREA 070 GARDNER

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
372 STERLING MA	1	0	0	0	0	1	0	0	2
388 TAUNTON MA	2	0	0	0	0	0	0	0	2
389 TEMPLETON MA	12	0	2	2	0	3	0	0	19
442 WESTMINSTER MA	31	0	19	0	0	0	0	0	50
445 WESTWOOD MA	0	1	0	0	0	0	0	0	1
454 WINCHENDON MA	86	29	62	1	0	11	0	0	189
459 WORCESTER MA	0	1	2	0	0	0	0	0	3
777 UNKNOWN	3	0	5	0	0	1	0	0	9
888 OUT OF STATE	5	0	2	0	0	0	0	0	7
AREA TOTALS	447	60	266	15	0	68	0	1	857



AREA 000 BLACKSTONE

GEOCODE	51-A REPORT	CHINS REFEPPAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
10 AGAWAM MA	5	0	0	0	0	0	0	0	5
19 ASHLAND MA	1	0	0	0	1	0	0	0	2
35 BELLINGHAM MA	54	2	43	10	0	7	0	0	116
42 BLACKSTONE MA	35	0	31	9	0	7	0	0	82
45 BOSTON MA	0	0	2	0	0	0	0	0	2
77 CLARKSBURG MA	0	0	1	0	0	0	0	0	1
78 CLINTON MA	1	0	0	0	0	0	0	0	1
94 DENNIS MA	1	0	0	0	0	0	0	0	1
96 DOUGLAS MA	27	4	44	3	4	1	0	0	83
99 DUDLEY MA	2	0	0	0	0	0	0	0	2
124 FALL RIVER MA	0	0	0	0	0	1	0	0	1
126 FITCHBURG MA	0	0	2	0	0	0	0	0	2
129 FOXBORO MA	1	0	1	0	0	0	0	0	2
130 FRAMINGHAM MA	2	0	2	0	0	0	0	0	4
131 FRANKLIN MA	60	17	89	8	0	11	0	0	185
144 GRAFTON MA	32	17	22	0	0	4	0	0	75
167 HAVERPHILL MA	0	0	1	0	0	0	0	0	1
177 HOPEDALE MA	5	0	8	0	0	2	0	0	15
180 HUDSON MA	0	0	1	0	0	0	0	0	1
202 LANCASTER MA	0	0	1	0	0	0	0	0	1
227 MARSHFIELD MA	2	0	0	0	0	0	0	0	2
230 MARLBORO MA	2	0	0	0	0	1	0	0	3
237 MEDWAY MA	25	5	26	0	0	5	0	0	61
239 MENDON MA	24	6	18	1	2	0	0	0	51
241 METHUEN MA	0	0	1	0	0	0	0	0	1
245 MILFORD MA	145	28	136	20	0	15	0	1	345
246 MILLBURY MA	41	9	48	2	0	1	0	0	101
248 MILLVILLE MA	17	0	12	1	0	2	0	0	32
263 NATICK MA	4	0	0	0	0	0	0	0	4

AREA 000 BLACKSTONE

GEOCODE	51-A REPORT	CHINS REFEPPAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
268 NEW MARLBORO MA	0	0	1	0	0	0	0	0	1
271 NEWBURYPORT MA	0	0	1	0	0	0	0	0	1
273 NORFOLK MA	0	0	0	0	0	1	0	0	1
281 NORTHBRIDGE MA	24	5	55	2	0	2	0	0	88
285 NORWOC MA	1	0	0	0	0	0	0	0	1
293 CRANGE MA	0	0	1	0	0	0	0	0	1
296 OXFORD MA	0	0	1	0	0	0	0	0	1
310 PHILLIPSTON MA	0	0	0	0	0	1	0	0	1
314 PLYMOUTH MA	0	0	1	0	0	0	0	0	1
364 SOMERVILLE MA	0	1	0	0	0	0	0	0	1
380 SUTTON MA	25	0	16	4	0	2	0	0	47
394 TOWNSEND MA	0	0	0	1	0	0	0	0	1
403 UPTON MA	6	5	19	2	0	1	0	0	33
404 UXBRIDGE MA	43	10	73	17	0	5	0	1	149
417 WALPOLE MA	0	0	1	0	0	0	0	0	1
418 WALTHAM MA	0	0	1	0	0	0	0	0	1
426 WEBSTER MA	0	0	1	0	0	0	0	0	1
448 WHITINSVILLE MA	41	21	81	19	0	2	3	0	167
459 WOPCESTER MA	3	1	9	0	0	1	0	0	14
461 WRENTHAM MA	0	0	3	0	0	0	0	0	3
777 UNKNOWN	3	0	5	1	0	0	0	0	9
908 OUT OF STATE	8	0	5	0	1	0	0	0	14
APEA TOTALS	640	131	763	100	8	72	3	2	1719



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AREA 090 SO. CENTRAL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
16 ASHELFORDHAM MA	1	0	0	0	0	0	0	0	1
22 AUBURN MA	1	0	1	0	0	0	0	0	2
28 BALDWINVILLE MA	1	0	0	0	0	0	0	0	1
51 BPEWSTER MA	0	0	0	0	0	1	0	0	1
53 BRIMFIELD MA	14	2	12	0	0	12	0	0	40
55 BROOKFIELD MA	25	0	14	0	0	0	0	0	39
68 CHARLTON MA	42	4	33	0	0	4	2	0	85
92 OANVERS MA	0	0	0	0	0	1	0	0	1
99 OUDLEY MA	53	2	64	3	0	4	0	0	126
108 E BRKFIELD MA	15	1	12	0	0	0	0	0	28
124 FALL RIVER MA	0	1	0	0	0	0	0	0	1
131 FRANKLIN MA	1	0	0	0	0	0	0	0	1
144 GRAFTON MA	0	0	1	0	0	0	0	0	1
147 G SPRINGTON MA	0	0	1	0	0	0	0	0	1
163 HAPOWICK MA	1	0	0	0	0	0	0	0	1
173 HOLDEN MA	1	1	0	0	0	0	0	0	2
174 HOLLAND MA	4	3	2	2	0	0	0	0	11
193 JAMAICA PLA MA	1	0	0	0	0	0	0	0	1
202 LANCASTER MA	1	0	0	0	0	1	0	0	2
206 LEICESTER MA	0	0	4	0	0	1	0	0	5
214 LONGMEADOW MA	1	0	0	0	0	0	0	0	1
215 LCHELL MA	0	0	0	0	0	5	0	0	5
246 MILLEBURY MA	3	0	0	0	0	0	0	0	3
253 MONTEREY MA	1	0	0	0	0	0	0	0	1
263 NATICK MA	0	0	0	1	0	0	0	0	1
277 N BROOKFIELD MA	32	4	24	1	0	4	0	0	65
296 OXFORD MA	53	14	68	1	0	5	0	0	141
302 PALMER MA	1	2	1	0	0	0	0	0	4
342 RUTLAND	0	0	1	0	0	0	0	0	1

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 090 SO. CENTRAL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
355 SEEKONK MA	0	0	1	0	0	0	0	0	1
361 SHREWSBURY MA	1	0	0	0	0	0	0	0	1
368 SOUTHBRIEGE MA	194	12	144	13	2	16	1	0	382
369 SOUTHWICK MA	0	0	2	0	0	0	0	0	2
370 SPENCER MA	37	8	51	3	0	5	0	0	104
371 SPRINGFIELD MA	0	5	2	0	0	1	0	0	8
377 STURBRIEGE MA	16	3	26	1	0	9	0	0	55
404 UXBRIEGE MA	1	0	0	0	0	0	0	0	1
416 WALES MA	7	4	4	0	0	2	0	0	17
421 WARREN MA	46	5	15	2	0	8	0	0	76
426 WEBSTER MA	100	7	77	32	3	7	3	0	229
433 W BROOKFIELD MA	5	0	24	1	0	0	0	0	30
438 WESTBRO MA	0	3	0	0	0	0	0	0	3
448 WHITINSVILLE MA	0	0	1	0	0	0	0	0	1
459 WORCESTER MA	20	1	8	0	0	0	0	2	31
777 UNKNOWN	4	0	0	0	0	0	0	0	4
888 OUT OF STATE	9	0	5	0	0	1	0	2	17
AREA TOTALS	692	82	598	60	5	87	6	4	1534





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COUNT OF NON-CLOSED CONSUMERS BY CEECODE AND TYPE OF INITIAL CONTACT

## AREA 100 WORCESTER

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
7 ACTON MA	1	0	0	0	0	0	0	0	1
16 ASHURNHAM MA	2	0	0	0	0	0	0	0	2
21 ATTLEBORO MA	1	0	0	0	0	0	0	0	1
22 AUBURN MA	46	7	7	7	1	1	0	1	70
28 BALDWINVILLE MA	0	1	0	0	0	0	0	0	1
31 BARRE MA	3	0	3	0	0	2	0	0	8
36 BELMONT MA	0	0	1	0	0	0	0	0	1
38 BERLIN MA	0	0	0	0	0	3	0	0	3
45 BOSTON MA	3	0	0	0	0	0	0	0	3
49 BOYLSTON MA	7	2	7	1	0	0	0	0	17
54 BROCKTON MA	0	0	1	0	1	0	0	0	2
55 BROOKFIELD MA	1	0	1	0	0	0	0	0	2
63 CAMBRIDGE MA	0	1	1	0	0	0	0	0	2
64 CANTON MA	0	0	1	0	0	0	0	0	1
68 CHARLTON MA	6	0	5	0	0	0	0	0	11
75 CHICOPEE MA	3	0	0	0	0	0	0	0	3
78 CLINTON MA	4	0	0	0	0	0	0	0	4
90 DANVERS MA	1	0	0	0	0	0	0	0	1
96 DOUGLAS MA	1	0	0	0	0	0	0	0	1
99 DUDLEY MA	1	0	0	2	0	0	0	0	3
102 DORCHESTER MA	2	0	1	0	0	0	0	0	3
118 E BRKFIELD MA	0	0	1	0	0	1	0	0	2
126 FITCHBURG MA	4	0	0	0	0	0	0	0	4
130 FRAMINGHAM MA	4	0	3	1	0	0	0	0	8
131 FRANKLIN MA	2	0	0	0	0	0	0	0	2
137 GARDNER MA	4	0	0	0	0	0	0	0	4
144 GRAFTON MA	3	0	1	0	0	0	0	0	4
147 G SPRINGTON MA	0	0	0	1	0	0	0	0	1
148 GREENFIELD MA	1	0	0	0	0	2	0	0	3
149 GROTON MA	1	0	0	0	0	0	0	0	1
165 HAPPHICH MA	0	0	1	0	0	0	0	0	1
173 HOLDEN MA	35	0	12	0	0	2	0	1	50
179 HUBBARDSTON MA	2	0	0	0	0	1	0	0	3
202 LANCASTER MA	5	2	4	1	0	0	0	0	12
206 LEICESTER MA	58	2	8	5	0	2	0	0	75
208 LECHMINSTER MA	0	2	0	0	0	1	0	0	3
215 LOWELL MA	0	0	2	0	0	0	0	0	2
230 MARLBORO MA	1	1	0	0	0	0	0	0	1
242 MIDDLEBORO MA	0	0	1	0	0	0	0	0	2
245 MILFORD MA	1	0	0	1	0	0	0	0	2
246 MILLBURY MA	0	0	1	0	0	0	0	0	1
247 MILLIS MA	0	0	1	0	0	0	0	0	1
267 NEW BRITAIN MA	3	0	1	0	0	0	0	0	4
271 NEWBURYPORT MA	0	0	0	0	0	0	0	1	1
277 N BROOKFIELD MA	5	0	0	0	0	0	0	0	5
280 NORTHBROOK MA	0	0	0	0	0	2	0	0	2
281 NORTHBROIDGE MA	1	0	0	1	0	0	0	0	2
292 OAKHAM MA	0	0	1	0	0	1	0	0	2
296 OXFORD MA	3	1	1	1	0	0	0	0	6
303 PAXTON MA	4	0	4	2	0	0	0	0	10
306 PEMBRIDGE MA	0	0	0	2	0	0	0	0	2
307 PEPPERELL MA	0	0	1	0	0	0	0	0	1
309 PETERSHAM MA	0	0	0	0	0	1	0	0	1
311 PITTSFIELD MA	0	0	1	0	0	0	0	0	1
316 PRINCETON MA	1	0	2	0	0	0	0	0	3
342 RUTLAND MA	6	0	1	0	0	0	0	0	7
360 SHIRLEY MA	0	1	0	0	0	0	0	0	1
361 SHREWSBURY MA	20	3	21	1	0	4	0	0	49
368 SOUTHERIDGE MA	3	0	1	1	0	0	0	0	5
370 SPENCER MA	1	0	1	0	0	0	0	0	2
372 STERLING MA	4	0	0	0	0	0	0	0	4
377 STURBRIDGE MA	3	0	1	0	0	0	0	0	4
380 SUTTON MA	3	1	1	1	0	0	0	0	6
382 SWANSEA MA	0	0	1	0	0	1	0	0	2
383 TAUNTON MA	0	0	0	0	0	0	0	1	1
389 TEMPLETON MA	0	0	0	1	0	0	0	0	1
394 TOWNSEND MA	0	0	2	1	0	0	0	0	3
404 UXBIDGE MA	3	0	3	1	0	0	0	0	8
416 WALES MA	1	0	0	0	0	0	0	0	1
417 WALPOLE MA	1	0	0	0	0	0	0	0	2
418 HALTHAM MA	0	0	2	0	0	0	0	0	10
421 WAPPEN MA	4	2	4	0	0	3	0	1	8
426 WEBSTER MA	3	1	0	0	0	0	0	0	1
429 WENDELL MA	0	1	0	0	0	0	0	0	22
431 WEST BOYLSTON MA	19	0	2	1	0	0	0	0	3
433 W BROOKFIELD MA	1	1	0	0	0	1	0	0	4
435 W SPRINGFIELD MA	2	0	1	1	0	0	0	0	4
448 WHITINGVILLE MA	1	0	3	0	0	0	0	0	1
454 WINCHENDON MA	1	0	0	0	0	0	0	0	1
455 WINDSOR MA	0	1	0	0	0	0	3	3	2350
457 WORCESTER MA	1437	140	536	119	6	106	3	0	13
777 UNKNOWN	7	0	3	0	0	3	0	0	17
399 OUT OF STATE	13	0	4	0	0	0	0	0	
AREA TOTALS	1753	170	661	151	8	141	3	8	2895



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AREA 110 LOWELL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
12 AMESBURY MA	0	0	0	0	0	0	0	1	1
14 ANDOVER MA	4	0	1	0	0	0	0	0	5
15 ARLINGTON MA	1	0	1	0	0	0	0	0	2
25 ASSONET MA	0	0	1	0	0	0	0	0	1
33 BEDFORD MA	2	0	0	0	0	0	0	0	2
35 BELMONT MA	0	0	1	1	0	0	0	0	2
41 BILLERICA MA	74	28	123	10	4	7	0	0	246
45 BOSTON MA	3	0	1	1	0	0	0	0	5
51 BREWSTER MA	2	0	0	0	0	0	0	0	2
58 BUCKLAND MA	0	0	2	0	0	0	0	0	2
63 CAMBRIDGE MA	1	0	1	0	0	0	0	0	2
64 CANTON MA	1	0	0	0	0	0	0	0	1
70 CHELMSFORD MA	31	15	130	7	0	8	0	0	191
78 CLINTON MA	1	0	0	0	0	0	0	0	1
81 CONCORD MA	0	1	0	0	0	0	0	0	1
87 CHARLESTOWN MA	1	0	0	0	0	0	0	0	1
90 DANVERS MA	1	0	0	0	0	0	0	0	1
93 DRACUT MA	40	2	75	5	0	8	0	1	131
100 DUNSTABLE MA	4	3	1	0	0	0	0	0	8
115 ERVING MA	0	3	0	0	0	0	0	0	3
117 EVERETT MA	1	0	0	0	0	0	0	0	1
118 EAST BOSTON MA	0	0	0	0	0	1	0	0	1
124 FALL RIVER MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	1	0	0	0	0	0	0	0	1
149 GROTON MA	0	0	1	0	0	0	0	0	1
150 GROVELAND MA	0	0	1	0	0	0	0	0	1
161 HANOVER MA	0	0	1	0	0	0	0	0	1
167 HAVERHILL MA	1	0	1	1	0	0	0	0	3
176 HOLYOKE MA	0	0	1	0	0	0	0	0	1

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 110 LOWELL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
202 LANCASTER MA	1	1	2	0	0	0	0	0	4
204 LAWRENCE MA	10	0	1	0	0	2	0	0	13
207 LENOX MA	0	0	1	0	0	0	0	0	1
210 LEXINGTON MA	0	0	0	1	0	0	0	0	1
215 LOWELL MA	795	130	501	49	5	95	0	1	1576
219 LYNNFIELD MA	0	1	0	0	0	0	0	0	1
225 MALDEN MA	2	0	0	0	0	0	0	0	2
230 MARLBORO MA	1	0	0	0	0	0	0	0	1
233 MELROSE	0	0	0	0	0	0	0	1	1
241 METHUEN MA	6	1	4	2	0	0	0	0	13
268 NEW MARLBORO MA	0	0	1	0	0	0	0	0	1
271 NEWBURYPORT MA	1	0	0	0	0	0	0	0	1
275 NEW ANDOVER MA	1	0	0	0	0	0	0	0	1
304 PEABODY MA	0	1	1	0	0	0	0	0	2
307 PEPPERELL MA	1	0	0	0	0	2	0	0	3
314 PLYMOUTH MA	0	0	0	1	0	0	0	0	1
342 RUTLAND	1	0	0	0	0	0	0	0	1
343 SALEM MA	0	0	1	0	0	0	0	0	1
360 SHIRLEY MA	0	0	1	0	0	0	0	0	1
364 SOMERVILLE MA	1	0	0	2	0	0	0	0	3
374 STONEHAM MA	1	0	5	0	0	0	0	0	6
390 TEKESBURY MA	44	43	65	4	0	9	0	0	165
396 TYNGSBOROUGH MA	10	2	34	5	0	5	0	0	56
415 WAYFIELD MA	0	0	2	0	0	0	0	0	2
418 WALTHAM MA	3	1	4	0	0	0	0	0	8
426 WEBSTER MA	0	0	1	0	0	0	0	0	1
440 WESTFORD MA	11	5	25	2	3	5	0	0	51
453 WILMINGTON MA	0	0	1	0	0	1	0	0	2
458 WOBURN MA	9	0	1	0	0	0	0	0	10
777 UNKNOWN	10	2	0	1	0	1	0	0	14
888 OUT OF STATE	7	1	4	1	0	8	0	0	21

AREA TOTALS	1085	240	997	93	12	152	0	4	2583
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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 120 LAWRENCE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
14 ANDOVER MA	32	16	35	7	0	4	0	1	95
33 BEDFORD MA	0	0	0	0	0	1	0	0	1
40 BEVERLY MA	4	1	0	0	0	0	0	0	5
41 BILLERICA MA	1	0	2	0	0	0	0	0	3
45 BOSTON MA	3	0	1	0	0	0	0	0	4
48 BOKFORD MA	1	0	0	0	0	0	0	0	1
52 BRIDGEWATER MA	1	0	0	0	0	0	0	0	1
54 BROCKTON MA	0	1	3	0	0	0	0	0	4
63 CAMBRIDGE MA	0	0	1	0	0	0	0	0	1
71 CHELSEA MA	0	0	2	0	0	0	0	0	2
81 CONCORD MA	1	0	0	0	0	0	0	0	1
90 DANVERS MA	1	0	1	0	0	0	0	0	2
98 DRACUT MA	0	0	0	0	0	0	0	1	1
102 DORCHESTER MA	2	0	0	0	0	0	0	0	2
126 FITCHBURG MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	0	0	1	0	0	0	0	0	1
139 GEORGETOWN MA	4	0	0	0	0	0	0	1	5
150 GROVELAND MA	0	0	0	1	0	0	0	0	1
167 HAVERTHILL MA	4	0	2	0	0	2	0	1	9
202 LANCASTER MA	1	0	1	0	0	0	0	0	2
204 LAWRENCE MA	945	47	342	59	1	108	3	10	1515
207 LENOX MA	1	0	0	0	0	0	0	0	1
203 LECHMINSTER MA	0	0	1	0	0	0	0	0	1
210 LEXINGTON MA	0	0	1	0	0	0	0	0	1
215 LOWELL MA	4	0	3	0	0	2	0	0	9
218 LYNN MA	0	0	2	0	0	0	0	0	2
226 MANCHESTER MA	1	0	0	0	0	0	0	0	1
230 MARLBORO MA	0	0	0	0	0	1	0	0	1
231 MARSHFIELD MA	0	0	0	1	0	0	0	0	1

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AREA 120 LAWRENCE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
236 MEDFORD MA	1	0	0	0	0	0	0	0	1
241 METHUEN MA	150	15	114	25	0	13	0	1	318
244 MIDDLETON MA	1	1	0	0	0	1	0	0	3
270 NEWBURY MA	0	0	2	0	0	0	0	0	2
275 N ANDOVER MA	40	2	47	11	0	0	0	0	100
278 N PEABODY MA	1	0	0	0	0	0	0	0	1
304 PEABODY MA	1	0	0	0	0	0	0	0	1
339 ROWLEY MA	0	0	1	0	0	0	0	0	1
344 ROCHESTER MA	0	0	1	0	0	0	0	0	1
348 SALEM MA	1	0	0	0	0	0	0	0	1
349 SALISBURY MA	1	0	1	0	0	0	0	0	2
360 SHIPLEY MA	1	0	0	0	0	0	0	0	1
364 SCHERVILLE MA	0	0	0	0	0	1	0	0	1
370 TAYLOR MA	0	1	1	0	0	0	0	0	2
418 WALTHAM MA	1	0	0	0	0	0	0	0	1
420 WAREHAM MA	0	0	1	0	0	0	0	0	1
424 WATERTOWN MA	0	0	1	0	0	0	0	0	1
453 WILMINGTON MA	0	0	2	0	0	1	0	0	3
458 WOODBURY MA	1	0	0	0	0	0	0	0	1
459 WORCESTER MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	30	0	2	1	0	2	0	0	35
899 OUT OF STATE	20	1	3	0	0	6	0	0	30
AREA TOTALS	1257	85	574	105	1	142	3	15	2182



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AREA 130 HAVERHILL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
12 AMESBURY MA	120	26	87	5	0	2	0	3	243
13 AMHERST MA	0	0	1	0	0	0	0	0	1
14 ANDOVER MA	2	0	0	1	0	0	0	0	3
15 ARLINGTON MA	1	0	0	0	0	0	0	0	1
40 BEVERLY MA	1	0	3	0	0	1	0	0	5
41 BILLERICA MA	0	0	0	0	0	1	0	0	1
45 BOSTON MA	2	0	1	0	0	0	0	0	3
48 BOXFORD MA	4	0	4	2	0	1	0	0	11
57 BURLINGTON MA	0	0	2	0	0	0	0	0	2
60 BRIGHTON MA	0	0	1	0	0	0	0	0	1
61 BYFIELD	3	0	1	0	0	0	0	0	4
63 CAMBRIDGE MA	0	0	0	0	0	1	0	0	1
70 CHELMSFORD MA	0	0	1	0	0	0	0	0	1
71 CHELSEA MA	3	0	0	0	0	0	0	0	3
70 DANVERS MA	0	0	1	0	0	0	0	0	1
112 DORCHESTER MA	1	0	0	0	0	0	0	0	1
124 FALL RIVER MA	0	0	1	0	0	0	0	0	1
126 FITCHBURG MA	1	0	0	0	0	0	0	0	1
127 FLORIDA MA	4	0	4	0	0	0	0	0	8
130 FRAMINGHAM MA	0	0	0	1	0	0	0	0	1
139 GECFINGTON MA	14	4	15	3	0	0	0	1	37
150 GROVELAND MA	18	6	25	0	0	0	0	0	49
162 HANSON MA	0	0	1	0	0	0	0	0	1
163 HADWICK MA	1	0	1	0	0	0	0	0	2
167 HAVERHILL MA	638	70	431	22	0	40	0	1	1202
193 JAMAICA PLA MA	0	0	1	0	0	0	0	0	1
202 LANCASTER MA	2	0	0	0	0	0	0	0	2
203 LANESBOROUGH MA	0	0	2	0	0	0	0	0	2
204 LAWRENCE MA	29	2	1	3	0	10	0	0	45

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 130 HAVERHILL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
215 LOWELL MA	4	0	0	0	0	0	0	0	4
218 LYNN MA	4	2	0	0	0	0	0	0	6
225 MANCHESTER MA	0	0	0	2	0	0	0	0	2
228 MARBLEHEAD MA	2	0	0	0	0	0	0	0	2
230 MARLBORO MA	1	0	0	0	0	0	0	0	1
236 MEDFORD MA	0	1	0	0	0	0	0	0	1
240 MERRIMAC MA	39	2	27	0	0	3	0	1	72
241 METHUEN MA	6	1	7	1	0	2	0	0	17
244 MIDDLETON MA	0	0	5	0	0	0	0	0	5
249 MILTON MA	1	0	0	0	0	0	0	0	1
261 NAHANT MA	1	0	0	0	0	0	0	0	1
270 NEWBURY MA	8	0	10	0	0	1	0	0	19
271 NEWBURYPORT MA	104	18	79	2	0	5	0	0	208
304 PEABODY MA	1	0	4	0	0	0	0	0	5
333 REVERE MA	0	0	1	0	0	0	0	0	1
339 ROLLEY MA	12	0	16	1	0	1	0	0	30
342 PUTLAND	1	0	0	0	0	0	0	0	1
348 SALEM MA	1	0	1	0	0	0	0	0	2
349 SALISBURY MA	40	6	30	2	0	1	0	1	80
364 SOMERVILLE MA	3	0	0	0	0	0	0	0	3
374 STONEHAM MA	0	0	0	1	0	0	0	0	1
415 WAKEFIELD MA	0	0	0	0	0	1	0	0	1
417 WALPOLE MA	1	0	0	0	0	0	0	0	1
424 WATERTOWN MA	1	0	0	0	0	0	0	0	1
425 WAYLAND MA	1	0	0	0	0	0	0	0	1
434 WEST NEWBURY MA	10	8	4	0	0	0	0	0	22
459 WORCESTER MA	0	0	1	0	0	0	0	0	1
777 UNKNOWN	16	0	6	3	0	0	0	0	25
888 OUT OF STATE	31	2	17	0	0	4	0	1	55
999	0	0	1	0	0	0	0	0	1
AREA TOTALS	1132	148	793	49	0	74	0	8	2204





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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 140 CAPE ANN

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
12 AMESBURY MA	0	0	1	0	0	0	0	0	1
14 ANDOVER MA	0	0	0	0	0	1	0	0	1
33 BEDFORD MA	1	0	1	0	0	1	0	0	3
40 BEVERLY MA	208	8	157	14	0	25	0	7	419
41 BILLERICA MA	3	0	1	0	0	0	0	0	4
45 BOSTON MA	1	0	1	0	0	0	0	0	2
63 CAMBRIDGE MA	0	0	1	0	0	0	0	0	1
90 DANVERS MA	1	0	0	0	0	3	0	0	4
98 DRACUT MA	1	0	0	0	0	0	0	0	1
116 ESSEX MA	5	0	1	5	0	0	0	0	11
125 FALMOUTH MA	2	0	0	0	0	0	0	0	2
139 GEORGETOWN MA	1	0	0	0	0	0	0	0	1
140 GILL MA	0	0	1	0	0	0	0	0	1
141 GLOUCESTER MA	130	21	91	12	0	31	0	2	287
153 HAMILTON MA	21	0	9	0	0	1	0	0	31
161 HANOVER MA	0	0	2	0	0	0	0	0	2
167 HAVERHILL MA	0	0	1	0	0	0	0	0	1
189 IPSWICH MA	29	4	30	6	0	0	0	0	69
218 LYNN MA	8	0	4	0	0	0	0	0	12
225 MALDEN MA	0	0	0	0	0	1	0	0	1
226 MANCHESTER MA	3	0	5	1	0	0	0	0	9
228 MAPPLEHEAD MA	0	0	1	0	0	0	0	0	1
244 MIDDLETON MA	1	0	1	0	0	0	0	0	2
256 MATTAPAN MA	0	0	1	0	0	0	0	0	1
270 NEWBURY MA	1	0	2	0	0	0	0	0	3
271 NEWBURYPORT MA	3	0	0	0	0	0	0	0	3
304 PEABODY MA	3	0	0	1	0	0	0	0	4
333 REVERE MA	0	0	1	0	0	0	0	0	1
337 ROCKPORT MA	19	0	1	0	0	2	0	0	22

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 140 CAPE ANN

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
348 SALEM MA	5	0	3	0	0	2	0	0	10
375 STOUGHTON MA	0	0	1	0	0	0	0	0	1
390 TEWKSBURY MA	1	0	0	0	0	0	0	0	1
393 TOPSFIELD MA	1	0	10	0	0	0	0	0	11
415 WAKEFIELD MA	1	0	0	0	0	0	0	0	1
430 WENHAM MA	2	0	4	0	0	0	0	0	6
440 WESTFORD MA	2	0	0	0	0	0	0	0	2
445 WESTWOOD MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	3	0	1	0	0	1	0	0	5
888 OUT OF STATE	5	1	4	0	0	4	0	0	14
AREA TOTALS	462	34	336	39	0	72	0	9	952



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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 150 DANVERS-SALEM

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
14 ANDOVER MA	0	0	1	0	0	0	0	0	1
15 ARLINGTON MA	0	0	1	0	0	0	0	0	1
40 BEVERLY MA	4	1	7	0	0	1	0	0	13
45 BOSTON MA	0	0	1	0	0	0	0	0	1
51 BREWSTER MA	1	0	0	0	0	0	0	0	1
54 BRCKTON MA	2	0	0	0	0	0	0	0	2
56 BROOKLINE MA	0	0	1	0	0	0	0	0	1
90 DANVERS MA	38	3	100	1	0	3	0	0	145
94 DENNIS MA	2	0	0	0	0	0	0	0	2
98 DRACUT MA	0	0	1	0	0	0	0	0	1
102 DORCHESTER MA	1	0	1	0	0	0	0	0	2
130 FRAMINGHAM MA	0	0	1	0	0	0	0	0	1
141 GLOUCESTER MA	7	0	1	1	0	1	0	0	10
147 GERRINGTON MA	0	0	1	0	0	0	0	0	1
158 HAMILTON MA	1	0	1	0	0	0	0	0	2
159 HAMPSHIRE MA	1	0	0	0	0	0	0	0	1
160 HANCOCK MA	1	0	0	0	0	0	0	0	1
167 HAVENPHILL MA	0	0	2	1	0	0	0	0	3
167 IPSWICH MA	4	0	0	0	0	0	0	0	4
202 LANCASTER MA	2	0	1	0	0	0	0	0	3
204 LAWRENCE MA	2	0	0	0	0	0	0	0	2
218 LYNN MA	10	1	7	0	0	1	0	0	19
219 LYNNFIELD MA	1	0	0	0	0	0	0	0	1
226 MANCHESTER MA	0	0	0	0	0	1	0	0	1
228 MAPPLEHEAD MA	12	3	44	4	0	0	0	0	63
229 MARION MA	0	0	1	0	0	0	0	0	1
244 MIDDLETON MA	0	0	15	0	0	1	0	0	16
271 NEWBURYPORT MA	0	0	1	0	0	0	0	0	1
275 N ANDOVER MA	1	0	0	0	0	0	0	0	1

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 150 DANVERS-SALEM

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
304 PEABODY MA	139	20	152	4	4	13	2	1	335
306 PEMBROKE MA	0	0	1	0	0	0	0	0	1
333 REVERE MA	1	0	0	0	0	0	0	0	1
348 SALEM MA	265	9	178	11	0	13	0	4	480
349 SALISBURY MA	2	0	0	0	0	0	0	0	2
352 SAUGUS MA	1	0	1	0	0	0	0	0	2
381 SWAMPSCOTT MA	0	0	1	0	0	0	0	0	1
384 SOUTHWICK MA	0	0	0	0	0	1	0	0	1
390 TEXMURRAY MA	1	0	0	0	0	0	0	0	1
430 WENHAM MA	0	0	0	0	0	1	0	0	1
435 W SPRNGFIELD MA	0	0	1	0	0	0	0	0	1
457 WINTHROP MA	3	0	0	0	0	0	0	0	3
7.7 UNKNOWN	11	3	1	0	0	0	0	0	15
888 OUT OF STATE	2	0	1	0	0	4	0	0	7
AREA TOTALS	515	40	524	22	4	40	2	5	1152



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AREA 160 LYNN

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
12 AMESBURY MA	0	0	1	0	0	0	0	0	1
15 ARLINGTON MA	1	0	1	0	0	0	0	0	2
23 BALDWINVILLE MA	1	0	0	0	0	0	0	0	1
35 BELMONT MA	0	0	0	1	0	0	0	0	1
40 BEVERLY MA	3	0	1	0	0	1	0	0	5
41 BILLERICA MA	1	0	0	0	0	1	0	0	2
45 BOSTON MA	7	0	0	0	0	0	0	1	8
51 BREWSTER MA	0	0	0	0	0	0	0	1	1
52 BRIDGEWATER MA	0	0	1	0	0	0	0	0	1
54 BROCKTON MA	0	0	2	0	0	0	0	0	2
63 CAMBRIDGE MA	0	0	2	0	0	1	0	0	3
65 CARLISLE MA	2	0	0	1	0	0	0	0	3
71 CHELSEA MA	0	0	0	0	0	0	0	0	2
87 CHARLESTOWN MA	0	0	2	0	0	0	0	0	3
90 DANVERS MA	0	0	0	0	0	5	0	0	5
117 EVERETT MA	0	0	1	0	0	0	0	0	1
118 EAST BOSTON MA	1	0	0	0	0	0	0	0	1
141 GLOUCESTER MA	1	0	0	0	0	1	0	0	2
147 GERRINGTON MA	0	0	2	0	0	1	0	0	3
150 GROVELAND MA	0	0	1	0	0	0	0	0	1
161 HANOVER MA	1	0	0	0	0	0	0	0	1
167 HAVERHILL MA	1	1	5	1	0	0	0	0	8
170 HINGHAM MA	2	0	0	0	0	1	0	0	3
184 HYDE PARK MA	0	0	4	0	0	0	0	0	4
189 IPSWICH MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	1	0	2	1	0	0	0	0	4
202 LANCASTER MA	2	0	1	0	0	0	0	0	3
204 LAWRENCE MA	1	0	0	0	0	0	0	0	1
213 LITTLETON MA	0	0	1	0	0	0	0	0	1

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 160 LYNN

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
215 LOWELL MA	1	0	0	1	0	0	0	0	2
218 LYNN MA	722	85	296	296	6	207	1	5	1618
219 LYNNFIELD MA	3	0	6	9	0	2	0	0	20
225 MALDEN MA	2	0	1	0	0	0	0	0	3
226 MANCHESTER MA	2	0	0	0	0	0	0	0	2
228 MARBLEHEAD MA	2	0	0	0	0	0	0	0	2
230 MARLBORO MA	0	0	0	1	0	0	0	0	1
236 MEDFORD MA	0	0	0	0	0	2	0	0	2
238 MELROSE	1	0	0	1	0	0	0	0	2
241 METHUEN MA	8	0	2	0	0	0	0	0	10
244 MIDDLETON MA	0	0	1	0	0	0	0	0	1
261 HAMMANT MA	5	0	2	6	0	0	0	0	13
265 NEW ASHFORD MA	0	0	1	0	0	0	0	0	1
268 NEW MARLBORO MA	0	0	1	0	0	0	0	0	1
270 NEWBURY MA	0	0	0	0	0	1	0	0	1
271 NEWBURYPORT MA	0	1	0	0	0	0	0	0	1
275 N ANDOVER MA	0	0	0	0	0	1	0	0	1
278 N READING MA	4	0	0	0	0	1	0	0	5
304 PEABODY MA	4	0	2	1	0	3	0	0	10
311 PITTSFIELD MA	1	0	0	0	0	0	0	0	1
333 REVERE MA	1	0	1	0	0	0	0	0	2
342 RUTLAND	0	0	1	0	0	0	0	0	1
348 SALEM MA	8	1	4	0	0	6	0	0	19
352 SAUGUS MA	68	0	23	56	0	16	0	0	163
363 SOMERSET MA	0	0	2	0	0	0	0	0	2
364 SOMERVILLE MA	0	0	3	0	0	0	0	0	3
371 SPRINGFIELD MA	1	0	0	0	0	0	0	0	1
381 SWAMPSCOTT MA	10	0	7	21	0	3	0	0	41
386 SOUTH END MA	1	0	0	0	0	0	0	0	1
415 WAKEFIELD MA	0	0	1	0	0	2	0	0	3
418 WALTHAM MA	1	0	0	0	0	0	0	0	1
453 WILMINGTON MA	7	0	0	0	0	0	0	0	7
457 WINTHROP MA	0	0	2	0	0	0	0	0	2
458 WOBURN MA	0	0	1	0	0	0	0	0	1
459 WORCESTER MA	0	1	0	1	0	0	0	0	2
777 UNKNOWN	5	0	2	0	0	2	0	1	10
828 OUT OF STATE	7	2	1	1	0	1	0	0	12
AREA TOTALS	890	91	389	398	6	258	1	8	2041



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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 161 CHELSEA

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
12 AMESBURY MA	0	1	0	0	0	0	0	0	1
15 ARLINGTON MA	1	0	0	0	0	0	0	0	1
40 BEVERLY MA	4	0	0	0	0	1	0	0	5
41 BILLERICA MA	1	0	0	0	0	0	0	1	2
45 BOSTON MA	20	1	1	0	0	0	0	0	22
50 ERAINTPEE MA	1	0	0	0	0	0	0	0	1
51 BREWSTER MA	1	0	0	0	0	0	0	0	1
52 BRIDGEWATER MA	2	0	0	0	0	0	0	0	2
54 BROCKTON MA	3	0	0	0	0	0	0	0	3
63 CAMBRIDGE MA	1	0	0	2	0	1	0	2	6
64 CANTON MA	1	0	0	0	0	1	0	0	2
71 CHELSEA MA	573	11	92	4	1	22	5	10	718
87 CHARLESTOWN MA	0	0	0	0	1	0	0	0	1
102 DORCHESTER MA	12	0	0	0	0	0	0	0	12
117 EVERETT MA	7	2	0	0	0	1	0	2	12
118 EAST BOSTON MA	13	0	0	0	0	2	0	0	15
129 FOXBORO MA	0	0	4	0	0	0	0	0	4
130 FRAMINGHAM MA	1	0	0	0	0	0	0	0	1
137 GEORGETOWN MA	1	0	0	0	0	0	0	0	1
150 GROVELAND MA	0	0	1	0	0	0	0	0	1
157 HAVERHILL MA	0	0	1	0	0	0	0	0	1
189 IPSWICH MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	3	0	0	0	0	1	0	0	4
202 LANCASTER MA	1	0	0	0	0	0	0	0	1
215 LOWELL MA	1	0	0	0	0	0	0	0	1
218 LYNN MA	5	1	0	0	0	0	0	1	7
225 MALDEN MA	6	0	0	0	0	0	0	0	6
235 NEEDHAM MA	0	0	2	0	0	0	0	0	2
238 MELROSE	3	0	0	0	0	0	0	0	3

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 161 CHELSEA

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
241 METHUEN MA	1	0	1	0	0	3	0	0	5
244 MIDDLETON MA	0	0	0	0	0	1	0	0	1
256 MATTAPAN MA	0	0	0	0	0	1	0	0	1
261 NAHANT MA	1	0	0	0	0	0	0	0	1
264 NEEDHAM MA	1	0	0	0	0	0	0	0	1
271 NEWBURYPORT MA	0	0	1	0	0	0	0	0	1
324 PEABODY MA	2	0	0	0	0	0	0	0	2
314 PLYMOUTH MA	0	1	0	0	0	0	0	0	1
329 RANDOLPH MA	0	0	1	0	0	0	0	0	1
333 REVERE MA	324	23	113	8	6	19	0	3	496
337 ROCKPORT MA	1	0	0	0	0	0	0	0	1
344 ROXBURY MA	2	0	0	0	0	0	0	0	2
352 SAUGUS MA	4	0	0	0	0	0	0	0	4
363 SOMERSET MA	1	0	0	0	0	0	0	0	1
364 SCHERVILLE MA	3	0	1	0	0	0	0	0	4
415 WAKEFIELD MA	1	0	0	0	0	0	0	0	1
416 WALES MA	1	0	1	0	0	0	0	0	2
418 WALTHAM MA	1	0	0	0	0	0	0	0	1
424 WATERTOWN MA	1	0	0	0	0	0	0	0	1
432 W. BRIDGENATR MA	2	0	0	0	0	1	0	0	3
438 WESTBORO MA	0	0	0	0	0	1	0	0	1
448 WHITINSVILLE MA	1	0	0	0	0	0	0	0	1
452 WILLIAMSTOWN MA	2	0	0	0	0	0	0	0	2
457 WINTHROP MA	59	2	26	6	0	9	0	0	102
777 UNKNOWN	17	1	0	0	0	0	0	0	18
888 OUT OF STATE	9	0	2	0	0	1	0	0	12
AREA TOTALS	1096	43	247	20	8	65	5	19	1503





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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 170 E. MIDDLESEX

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
14 ANDOVER MA	0	0	1	0	0	0	0	0	1
15 ARLINGTON MA	0	0	1	2	0	0	0	0	3
40 BEVERLY MA	1	0	0	0	0	0	0	0	1
54 EPCKTON MA	0	0	1	0	0	0	0	0	1
63 CAMBRIDGE MA	1	0	0	0	0	0	0	0	1
69 CHATHAM MA	0	0	1	0	0	0	0	0	1
90 DANVERS MA	1	0	0	0	0	0	0	0	1
101 DUXBURY MA	0	0	1	0	0	0	0	0	1
112 DORCHESTER MA	3	0	0	0	0	0	0	0	3
117 EVERETT MA	7	0	0	0	0	0	0	0	7
124 FALL RIVER MA	1	0	0	0	0	0	0	0	1
161 HANOVER MA	1	0	0	0	0	0	0	0	1
167 HAVERHILL MA	2	1	1	0	0	0	0	0	4
218 LYNN MA	4	0	3	0	0	1	0	0	8
225 MALDEN MA	3	1	2	0	0	0	0	0	6
230 MAPLEBOO MA	0	1	0	0	0	0	0	0	1
238 MELROSE	48	26	126	0	0	3	0	0	203
241 METHUEN MA	1	0	2	0	0	0	0	0	3
244 MIDDLETON MA	0	0	1	0	0	0	0	0	1
254 NEEDHAM MA	2	0	0	0	0	0	0	0	2
271 NEWBURYPORT MA	1	0	0	0	0	0	0	0	1
274 NORTH ADAMS MA	0	0	1	0	0	0	0	0	1
275 N ANDOVER MA	0	0	2	0	0	0	0	0	2
273 N READING MA	44	3	30	0	0	1	0	0	78
307 PEPPERELL MA	1	0	0	0	0	0	0	0	1
331 READING MA	60	15	69	6	0	6	0	0	156
333 REVERE MA	4	0	0	0	0	0	0	0	4
343 ROSLINDALE MA	1	0	0	0	0	0	0	0	1
344 ROXBURY MA	0	0	1	0	0	0	0	0	1

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 170 E. MIDDLESEX

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
351 SANDWICH MA	0	0	1	0	0	0	0	0	1
352 SAUCUS MA	1	0	0	0	0	0	0	0	1
364 SCHERVILLE MA	3	0	1	0	0	0	0	0	4
374 STONEHAM MA	69	12	80	8	0	0	0	0	169
387 SOUTH BOSTON MA	1	0	0	0	0	1	0	0	2
370 TERRYBURY MA	0	0	8	0	0	1	0	0	9
415 WAKEFIELD MA	56	10	80	10	0	6	0	0	162
418 WALTHAM MA	1	0	1	0	0	0	0	0	2
424 WATERTOWN MA	2	0	0	0	0	0	0	0	2
434 WEST NEWBURY MA	1	0	0	0	0	0	0	0	1
455 WINCHESTER MA	0	0	0	0	0	1	0	0	1
458 WOBURN MA	1	0	0	0	0	0	0	0	1
459 WORCESTER MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	5	1	0	0	0	0	0	0	6
888 OUT OF STATE	4	0	1	1	0	0	0	0	6
AREA TOTALS	331	70	415	27	0	20	0	0	863



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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 180 TRI-CITY

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
12 AMESBURY MA	1	0	0	0	0	0	0	0	1
15 ARLINGTON MA	2	1	1	0	0	3	0	1	8
26 ALLSTON MA	0	0	0	0	0	1	0	0	1
36 BELMONT MA	0	0	1	0	0	0	0	0	1
40 BEVERLY MA	6	0	0	0	0	0	0	0	6
41 BILLERICA MA	2	0	0	0	0	0	0	0	2
45 BOSTON MA	18	1	0	1	0	0	0	0	20
54 BROCKTON MA	3	0	0	0	0	0	0	0	3
56 BROOKLINE MA	0	1	0	0	0	0	0	0	1
57 BURLINGTON MA	6	0	0	0	0	0	0	0	6
63 CAMBRIDGE MA	3	0	2	0	0	0	0	0	5
65 CARLISLE MA	0	0	1	0	0	0	0	0	1
69 CHATHAM MA	0	0	2	0	0	0	0	0	2
71 CHELSEA MA	4	0	0	0	0	0	0	0	4
75 CHICOPEE MA	0	0	1	0	0	0	0	0	1
87 CHARLESTOWN MA	4	0	0	0	0	4	0	0	8
90 DANVERS MA	0	1	2	0	0	0	0	0	3
102 DORCHESTER MA	0	0	1	0	0	0	0	0	1
115 ERVING MA	0	0	1	0	0	0	0	0	1
117 EVERETT MA	306	45	111	40	1	29	0	0	532
118 EAST BOSTON MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	6	0	1	0	0	0	0	0	7
161 HANOVER MA	1	0	0	0	0	0	0	0	1
167 HAVERHILL MA	0	1	1	0	0	0	0	0	2
204 LAWRENCE MA	0	0	1	0	0	3	0	0	4
213 LITTLETON MA	0	1	0	0	0	0	0	0	1
215 LOWELL MA	4	0	1	0	0	0	0	0	5
218 LYNN MA	4	0	0	0	0	0	0	0	4
225 MALDEN MA	502	69	217	52	3	45	0	2	890

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 180 TRI-CITY

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
230 MARLBORO MA	2	0	0	0	0	0	0	0	2
235 MEDFIELD MA	2	0	0	0	0	0	0	0	2
276 MEDFORD MA	214	57	126	26	0	22	0	1	446
238 MELROSE	7	1	0	0	0	2	0	0	10
241 METHUEN MA	1	1	0	0	0	0	0	0	2
253 MONTEREY MA	0	0	0	0	0	1	0	0	1
255 MT WASHINGTON MA	0	1	0	0	0	0	0	0	1
216 MATTAPAN MA	1	0	0	0	0	0	0	0	1
270 NEWBURY MA	2	0	1	0	0	0	0	0	3
272 NEWTON MA	1	0	0	0	0	0	0	0	1
304 PEABODY MA	0	0	0	0	0	1	0	0	1
311 PITTSFIELD MA	0	1	0	0	0	0	0	0	1
314 PLYMOUTH MA	0	1	0	0	0	0	0	0	1
329 RANDOLPH MA	0	0	0	0	0	3	0	0	3
331 READING MA	3	0	0	1	0	0	0	0	4
333 REVERE MA	3	0	0	0	0	0	0	0	3
348 SALEM MA	0	0	1	0	0	0	0	0	1
352 SAUCUS MA	0	0	0	0	0	8	0	0	8
364 SCHERVILLE MA	7	1	2	0	0	0	0	0	10
374 STONEHAM MA	0	0	1	1	0	0	0	0	2
386 SOUTH END MA	1	0	0	0	0	0	0	0	1
415 WAKEFIELD MA	3	4	0	0	0	0	0	0	7
418 WALTHAM MA	5	0	0	0	0	0	0	0	5
424 WATERTOWN MA	1	0	0	0	0	0	0	0	1
438 WESTBORO MA	1	0	0	0	0	0	0	0	1
446 WEYMOUTH MA	0	0	0	2	0	0	0	0	2
453 WILMINGTON MA	0	0	4	0	0	0	0	0	4
458 WOBURN MA	4	0	0	0	0	0	0	0	4
777 UNKNOWN	12	3	4	1	0	4	0	0	24
888 OUT OF STATE	2	2	2	0	0	1	0	0	7
AREA TOTALS	1145	192	485	124	4	127	0	4	2081



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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 190 CONCORD

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
0 GEO CODE	0	0	1	0	0	0	0	0	1
7 ACTON MA	28	11	35	15	0	2	0	0	91
15 ARLINGTON MA	0	0	0	1	0	0	0	0	1
17 ASHBY MA	0	0	0	1	0	0	0	0	1
30 BARNSTABLE MA	0	0	0	1	0	0	0	0	1
33 BEDFORD MA	19	14	38	11	0	5	0	0	87
36 BELMONT MA	0	0	1	0	0	0	0	0	1
40 BEVERLY MA	1	0	0	0	0	0	0	0	1
41 BILLERICA MA	0	1	0	0	0	0	0	0	1
45 BOSTON MA	0	0	2	0	0	0	0	0	2
47 BOWDOIN MA	8	0	5	15	0	0	0	0	28
60 BRIGHTON MA	1	0	0	0	0	0	0	0	1
63 CAMBRIDGE MA	0	1	0	0	0	0	0	0	1
65 CARLISLE MA	1	0	6	3	0	0	0	0	10
78 CLINTON MA	1	0	0	0	0	2	0	0	3
81 CONCORD MA	26	6	20	17	0	2	0	0	71
126 FITCHBURG MA	0	0	1	0	0	0	0	0	1
130 FRAMINGHAM MA	0	1	0	0	0	0	0	0	1
147 G EPPINGTON MA	0	0	1	0	0	0	0	0	1
202 LANCASTER MA	1	0	0	0	0	1	0	0	2
207 LENOX MA	0	0	1	0	0	0	0	0	1
210 LEXINGTON MA	0	0	1	0	0	0	0	0	1
212 LINCOLN MA	12	0	6	0	0	0	0	0	18
213 LITTLETON MA	8	12	17	12	0	8	0	0	57
230 MARLBORO MA	1	0	0	0	0	0	0	0	1
234 MAYNARD MA	53	5	39	23	0	0	0	0	120
242 MIDDLEBORO MA	1	0	0	0	0	0	0	0	1
243 MIDDLEFIELD MA	0	0	0	1	0	0	0	0	1
244 MIDDLETON MA	0	0	0	1	0	0	0	0	1

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 190 CONCORD

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
314 PLYMOUTH MA	0	0	1	0	0	0	0	0	1
376 STOW MA	2	0	3	12	0	0	0	0	17
378 SUDBURY MA	1	1	0	0	0	0	0	0	2
390 TENNESSEE MA	1	0	0	0	0	0	0	0	1
394 TOWNSEND MA	0	1	0	0	0	0	0	0	1
418 WALTHAM MA	2	0	1	1	0	0	0	0	4
425 WAYLAND MA	0	1	0	0	0	0	0	0	1
453 WILMINGTON MA	2	0	0	0	0	0	0	0	2
455 WINCHESTER MA	2	0	0	0	0	0	0	0	2
458 WOBURN MA	3	0	0	0	0	0	0	0	3
459 WORCESTER MA	0	0	1	0	0	0	0	0	1
777 UNKNOWN	1	0	0	0	0	0	0	0	1
888 OUT OF STATE	4	0	0	0	0	0	0	0	4
AREA TOTALS	179	54	180	114	0	20	0	0	547



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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 200 MYSTIC VALLEY

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
12 AMESBURY MA	1	0	0	0	0	0	0	0	1
15 ARLINGTON MA	87	11	127	6	0	0	8	0	239
27 BACK BAY MA	0	0	1	0	0	0	0	0	1
33 BALDWINVILLE MA	0	0	1	0	0	0	0	0	1
33 BEDFORD MA	0	0	1	0	0	0	0	0	1
36 BELMONT MA	1	0	0	0	0	0	0	0	1
41 BILLERICA MA	2	0	0	0	0	0	0	0	2
45 BOSTON MA	1	0	2	0	0	0	0	0	3
57 BURLINGTON MA	16	26	42	13	0	4	0	0	101
58 BUCKLAND MA	0	0	5	0	0	0	0	0	5
63 CAMBRIDGE MA	0	0	1	0	0	0	0	0	1
69 CHATHAM MA	0	0	3	0	0	0	0	0	3
70 CHELMSFORD MA	0	0	3	0	0	1	0	0	4
102 DORCHESTER MA	0	0	1	1	0	0	0	0	2
117 EVERETT MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	0	0	3	0	0	0	0	0	3
147 G SPRINGFIELD MA	0	0	1	0	0	0	0	0	1
161 HANOVER MA	0	0	1	0	0	0	0	0	1
170 HINGHAM MA	1	0	0	0	0	0	0	0	1
183 HUDSON MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	1	0	0	0	0	0	0	0	1
207 LENOX MA	0	0	1	0	0	0	0	0	1
210 LEXINGTON MA	31	8	66	5	0	2	0	0	112
213 LITTLETON MA	1	0	0	0	0	0	0	0	1
215 LOWELL MA	0	0	1	0	0	0	0	0	1
225 MALDEN MA	1	0	0	0	0	0	0	0	1
230 MARLBORO MA	0	1	0	0	0	0	0	0	1
234 MAYNARD MA	1	0	0	0	0	0	0	0	1
238 MELROSE	1	0	0	0	0	0	0	0	1

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 200 MYSTIC VALLEY

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
241 METHUEN MA	0	0	0	1	0	0	0	0	1
264 NEEDHAM MA	0	1	0	0	0	0	0	0	1
272 NEWTON MA	1	0	0	0	0	0	0	0	1
273 NORFOLK MA	0	0	0	0	0	1	0	0	1
280 NORTHBORO MA	2	0	0	0	0	0	0	0	2
304 PEABODY MA	0	0	0	2	0	0	0	0	2
323 QUINCY MA	0	0	1	0	0	0	0	0	1
348 SALEM MA	1	0	1	0	0	0	0	0	2
352 SAUGUS MA	0	1	0	0	0	0	0	0	1
354 SCITUATE MA	1	0	0	0	0	0	0	0	1
364 SCHERVILLE MA	1	1	1	0	0	0	0	0	3
371 SPRINGFIELD MA	0	0	1	0	0	0	0	0	1
387 SOUTH BOSTON MA	0	1	0	0	0	0	0	0	1
328 TAUNTON MA	1	0	0	0	0	0	0	0	1
390 TEWKSBURY MA	1	0	0	0	0	1	0	0	2
418 WALTHAM MA	4	0	1	0	0	0	0	0	5
453 WILMINGTON MA	52	17	63	18	0	3	0	0	153
455 WINCHESTER MA	11	4	24	5	0	3	0	0	47
457 WINTHROP MA	2	0	0	0	0	0	0	0	2
458 WOBURN MA	144	21	98	8	0	10	0	0	281
459 WORCESTER MA	3	0	0	0	0	0	0	0	3
461 WRENTHAM MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	9	0	1	0	0	2	0	0	12
883 OUT OF STATE	2	0	1	0	0	3	0	0	6
999	2	0	0	0	0	0	0	0	2
AREA TOTALS	385	92	452	59	0	38	0	0	1026





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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

## AREA 210 BEAVERBROOK

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
15 ARLINGTON MA	7	0	1	1	0	1	0	0	10
31 BARRE MA	0	0	1	0	0	0	0	0	1
33 BEDFORD MA	0	1	0	0	0	0	0	0	1
36 BELMONT MA	32	7	46	30	0	0	0	0	115
40 BEVERLY MA	1	0	1	0	0	0	0	0	2
41 BILLERICA MA	1	0	2	0	0	0	0	0	3
45 BOSTON MA	1	0	6	0	0	1	0	0	8
54 BROCKTON MA	5	0	0	0	0	0	0	0	5
56 BROCKLINE MA	0	0	0	0	0	2	0	0	2
57 BURLINGTON MA	3	0	2	0	0	0	0	0	5
60 BRIGHTON MA	1	0	0	0	0	0	0	0	1
63 CAMBRIDGE MA	1	0	1	0	0	1	0	0	3
87 CHARLESTOWN MA	0	0	1	0	0	0	0	0	1
90 DANVERS MA	0	1	1	0	0	0	0	0	2
98 DRACUT MA	0	1	0	0	0	0	0	0	1
107 E BRIGHWATER MA	0	1	0	0	0	0	0	0	1
117 EVERETT MA	0	0	4	0	0	0	0	0	4
118 EAST BOSTON MA	2	0	0	0	0	0	0	0	2
124 FALL RIVER MA	1	0	1	0	0	0	0	0	2
129 FOXBORO MA	0	0	1	0	0	0	0	0	1
130 FRAMINGHAM MA	3	0	0	0	0	1	0	0	4
141 HANOVER MA	0	0	1	0	0	0	0	0	1
160 HUDSON MA	0	0	1	0	0	0	0	0	1
181 HULL MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	1	2	0	0	0	0	0	0	3
202 LANCASTER MA	0	1	0	0	0	0	0	0	1
206 LEICESTER MA	0	0	1	0	0	0	0	0	1
207 LENOX MA	0	0	0	0	0	1	0	0	1
230 MARLBORO MA	3	1	3	0	0	0	0	0	7

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

## AREA 210 BEAVERBROOK

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
234 MAYNARD MA	1	0	0	0	0	0	0	0	1
247 MILLIS MA	1	0	0	0	0	0	0	0	1
253 MONTEREY MA	0	0	1	0	0	0	0	0	1
263 NATICK MA	2	0	0	0	0	0	0	0	2
264 NEEDHAM MA	1	1	1	1	0	0	0	0	4
272 NEWTON MA	7	1	5	0	0	1	0	0	14
280 NORTHBORO MA	0	0	4	0	0	0	0	0	4
306 PEMBROKE MA	0	0	1	0	0	0	0	0	1
329 RANDOLPH MA	1	0	1	0	0	0	0	0	2
342 RUTLAND	1	0	0	1	0	0	0	0	2
364 SOMERVILLE MA	2	2	3	0	0	0	0	0	7
370 SPENCER MA	0	0	1	0	0	0	0	0	1
371 SPRINGFIELD MA	1	0	0	0	0	0	0	0	1
377 STURBRIDGE MA	1	0	0	0	0	0	0	0	1
378 SUDBURY MA	2	0	0	0	0	0	0	0	2
417 WALPOLE MA	3	0	0	0	0	0	0	0	3
418 WALTHAM MA	278	84	243	78	0	17	1	2	703
424 WATERTOWN MA	150	29	108	44	0	5	0	0	336
427 WELLESLEY MA	0	0	1	0	0	0	0	0	1
430 WERHAM MA	0	1	0	0	0	0	0	0	1
443 WESTON MA	1	0	0	0	0	0	0	0	1
453 WILMINGTON MA	1	0	1	0	0	0	0	0	2
457 WINTHROP MA	0	0	0	0	0	1	0	0	1
458 WOBURN MA	2	0	0	0	0	0	0	0	2
459 WORCESTER MA	0	1	0	0	0	0	0	0	1
461 WRENTHAM MA	0	0	1	0	0	0	0	0	1
777 UNKNOWN	6	0	0	0	0	0	0	0	6
888 OUT OF STATE	2	0	3	0	0	1	0	0	6
AREA TOTALS	526	134	448	155	0	32	1	2	1298



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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

## AREA 220 CAMBRIDGE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
6 ABINGTON MA	0	1	0	2	0	0	0	0	3
15 ARLINGTON MA	1	0	0	0	0	0	0	0	1
19 ASHLAND MA	1	0	0	0	0	1	0	0	2
26 ALLSTON MA	0	1	0	0	0	0	0	0	1
27 BACK BAY MA	0	0	1	0	0	0	0	0	1
36 BELMONT MA	0	0	1	0	0	0	0	0	1
40 BEVERLY MA	0	0	1	0	0	0	0	0	1
41 BILLERICA MA	2	0	0	0	0	0	0	0	1
42 BLACKSTONE MA	0	0	0	2	0	0	0	0	2
45 BOSTON MA	15	1	7	0	0	0	0	0	2
51 BREWSTER MA	1	0	0	0	0	1	0	1	25
52 BRIDGEWATER MA	2	0	0	0	0	0	0	0	1
54 BROCKTON MA	1	0	0	0	0	0	0	0	2
56 BROOKLINE MA	1	0	0	1	0	0	0	0	1
63 CAMBRIDGE MA	613	46	197	52	3	0	0	0	2
64 CANTON MA	0	4	0	2	0	20	0	2	933
69 CHATHAM MA	0	0	1	0	0	0	0	0	6
71 CHELSEA MA	6	0	0	0	0	0	0	0	1
87 CHARLESTOWN MA	7	0	0	0	0	0	0	0	6
91 DARTMOUTH MA	1	0	0	0	0	0	0	0	7
102 DORCHESTER MA	2	1	0	0	0	0	0	0	1
117 EVERETT MA	3	0	0	2	0	0	0	0	5
124 FALL RIVER MA	1	1	0	0	0	1	0	0	4
126 FITCHBURG MA	0	0	1	0	0	0	0	0	3
130 FRAMINGHAM MA	1	0	0	0	1	0	0	0	1
147 G BARRINGTON MA	0	0	1	0	0	0	0	0	2
161 HANOVER MA	2	0	0	0	0	0	0	0	1
181 HULL MA	1	0	0	0	0	0	0	0	2
193 JAMAICA PLA MA	1	0	4	0	0	0	0	0	1
				0	0	0	0	0	5

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

## AREA 220 CAMBRIDGE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
212 LANCASTER MA	2	0	0	0	0	0	0	0	2
214 LAWRENCE MA	1	1	0	0	0	0	0	0	2
207 LENOX MA	1	0	1	0	0	0	0	0	2
210 LEXINGTON MA	1	0	0	0	0	0	0	0	1
215 LOWELL MA	6	0	0	0	0	0	0	0	6
218 LYNN MA	7	0	0	0	0	0	0	0	7
225 MALDEN MA	2	0	3	0	0	0	0	0	5
228 MARBLEHEAD MA	1	0	0	0	0	0	0	0	1
230 MARLBORO MA	2	0	1	0	0	0	0	0	3
236 MEDFORD MA	6	0	0	3	0	1	0	0	10
241 METHUEN MA	0	0	1	0	0	0	0	0	1
256 MATTAPAN MA	1	0	1	0	0	0	0	0	2
259 MONPONSETT MA	0	0	0	2	0	0	0	0	2
264 NEEDHAM MA	2	0	1	0	0	0	0	0	3
271 NEHEMPORT MA	0	0	0	1	0	0	0	0	1
272 NEWTON MA	3	0	0	0	0	0	0	0	3
273 NORFOLK MA	1	0	0	0	0	0	0	0	1
280 NORTHBROOK MA	2	0	0	0	0	0	0	0	2
323 QUINCY MA	5	0	0	0	0	0	0	0	5
329 RANDOLPH MA	2	0	0	0	0	0	0	0	2
333 REVERE MA	3	0	0	0	0	1	0	0	4
336 ROCKLAND MA	1	0	1	0	0	1	0	0	3
344 ROXBURY MA	1	0	0	0	0	1	0	0	2
348 SALEM MA	0	1	0	0	0	0	0	0	1
352 SAUGUS MA	3	0	0	0	0	0	0	0	3
360 SHIRLEY MA	0	0	1	0	0	0	0	0	1
364 SOMERVILLE MA	569	43	264	81	0	44	0	1	1002
371 SPRINGFIELD MA	1	0	0	0	0	0	0	0	1
374 STONEHAM MA	1	0	0	0	0	0	0	0	1
382 SWANSEA MA	1	0	0	0	0	0	0	0	1
387 SOUTH BOSTON MA	2	0	0	0	0	0	0	0	2
415 WAKEFIELD MA	1	0	0	0	0	0	0	0	1
418 WALTHAM MA	1	0	0	0	0	0	0	0	1
424 WATERTOWN MA	2	0	1	0	0	0	0	0	3
427 WELLESLEY MA	1	0	1	0	0	0	0	0	2
435 W SPRINGFIELD MA	1	0	0	0	0	0	0	0	1
455 WINCHESTER MA	7	0	0	0	0	0	0	0	7
457 WINTHROP MA	1	0	1	0	0	0	0	0	2
458 WOBURN MA	3	0	0	0	0	0	0	0	3
459 WORCESTER MA	0	0	1	0	0	0	0	0	1
462 WEST ROXBURY MA	2	0	0	0	0	0	0	0	2
777 URBAN MA	7	1	4	0	0	0	0	0	12
953 OUT OF STATE	10	0	2	2	0	0	0	0	14
999	0	1	0	0	0	0	0	0	1
AREA TOTALS	1325	102	499	150	4	71	0	4	2155

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 230 MARLBORO

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
7 ACTON MA	0	1	1	0	0	0	0	0	2
15 ARLINGTON MA	1	0	2	0	0	0	0	0	3
19 ASHLAND MA	2	0	0	0	0	0	0	0	2
35 BELLINGHAM MA	4	0	0	1	0	0	0	0	5
36 BELMONT MA	0	0	0	1	0	0	0	0	1
41 BILLERICA MA	1	0	0	0	0	0	0	0	1
45 BOSTON MA	0	0	0	0	0	0	1	0	1
51 BREWSTER MA	1	0	0	0	0	0	0	0	1
63 CAMBRIDGE MA	1	0	0	0	0	0	0	0	1
64 CANTON MA	0	0	1	1	0	0	0	0	2
78 CLINTON MA	0	0	0	0	1	0	0	0	1
102 DORCHESTER MA	0	0	2	0	0	0	0	0	2
118 EAST BOSTON MA	0	0	1	0	0	0	0	0	1
126 FITCHBURG MA	0	0	1	0	0	0	0	0	1
130 FRAMINGHAM MA	8	0	2	0	0	0	0	0	10
148 GREENFIELD MA	1	0	0	0	0	0	0	0	1
167 HAVERHILL MA	0	0	0	1	0	0	0	0	1
175 HOLLISTON MA	4	0	0	0	0	0	0	0	4
179 HOPKINTON MA	0	0	4	0	0	0	0	0	4
180 HUDSON MA	124	5	60	24	0	1	0	0	214
193 JAMAICA PLA MA	5	0	0	0	0	0	0	0	5
202 LANCASTER MA	1	0	3	0	0	1	0	0	5
215 LOWELL MA	1	0	0	0	0	0	0	0	1
225 MALDEN MA	0	0	1	0	0	0	0	0	1
230 MARLBORO MA	256	5	107	117	10	23	1	0	519
231 MARSHFIELD MA	0	0	1	0	0	0	0	0	1
235 MEDFIELD MA	1	0	0	0	0	0	0	0	1
245 MILFORD MA	0	0	1	0	0	0	0	0	1
263 NATICK MA	1	0	1	1	0	0	0	0	3

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 230 MARLBORO

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
280 NORTHBORO MA	41	12	13	13	3	0	0	0	82
293 ORANGE MA	1	0	0	0	0	0	0	0	1
342 RUTLAND	0	0	1	0	0	0	0	0	1
364 SOMERVILLE MA	0	0	1	0	0	0	0	0	1
367 SCUTHECRO MA	11	0	17	8	0	0	0	0	36
368 SCUTHERIDGE MA	0	0	1	0	0	0	0	0	1
377 STURBRIDGE MA	1	0	0	0	0	0	0	0	1
378 SUDBURY MA	1	0	0	0	0	0	0	0	1
382 SHAWNEE MA	2	0	0	0	0	0	0	0	2
389 TEMPLETON MA	0	0	0	2	0	0	0	0	2
417 WALPOLE MA	0	0	0	1	0	1	0	0	2
418 WALTHAM MA	1	0	1	0	0	1	0	0	3
424 WATERTOWN MA	1	0	0	0	0	0	0	0	1
435 W SPRNGFIELD MA	0	0	1	0	0	0	0	0	1
438 WESTBORO MA	23	7	24	17	0	0	0	0	71
448 WHITTINGVILLE MA	0	0	0	0	0	1	0	0	1
459 WORCESTER MA	5	0	1	2	0	0	0	0	8
462 WEST ROXBURY MA	2	0	0	0	0	0	0	0	2
777 UNKNOWN	2	0	1	1	0	0	0	0	4
888 OUT OF STATE	3	1	5	1	0	0	0	0	10
AREA TOTALS	506	31	254	191	14	28	2	0	1026



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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 240 FRAMINGHAM

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
7 ACTON MA	0	0	1	0	0	0	0	0	1
15 ARLINGTON MA	2	2	0	0	0	0	0	0	4
19 ASHLAND MA	36	7	11	27	1	6	0	0	83
25 ASSCHET MA	1	0	2	0	0	0	0	0	3
23 BALDWINVILLE MA	1	0	0	0	0	0	0	0	1
31 BARPE MA	0	2	0	0	0	0	0	0	2
35 BELLINGHAM MA	1	0	0	0	0	0	0	0	1
36 BELMONT MA	1	0	1	3	0	0	0	0	5
40 BEVERLY MA	0	0	1	0	0	0	0	0	1
41 BILLERICA MA	1	0	1	0	0	0	0	0	2
47 BOXBORO MA	0	0	0	0	0	2	0	0	2
52 BRIDGEWATER MA	1	0	0	0	0	0	0	0	1
54 BROCKTON MA	2	0	0	0	0	0	0	0	2
56 BROOKLINE MA	0	0	0	1	0	0	0	0	1
63 CAMBRIDGE MA	0	0	1	0	0	0	0	0	1
81 CONCORD MA	1	0	0	0	0	0	0	0	1
97 DOVER MA	3	0	5	2	0	0	0	0	10
117 EVERETT MA	1	0	0	0	0	0	0	0	1
124 FALL RIVER MA	1	0	0	0	0	0	0	0	1
125 FALMOUTH MA	1	0	0	0	0	0	0	0	1
126 FITCHBURG MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	459	49	249	149	1	29	1	6	943
131 FRANKLIN MA	2	0	0	0	0	0	0	0	2
137 GARDNER MA	0	1	0	0	0	0	0	0	1
147 GERRINGTON MA	0	0	1	0	0	0	0	0	1
175 HOLLISTON MA	54	4	20	25	6	0	0	0	109
178 HOPKINTON MA	29	6	19	8	0	1	0	0	63
180 HUDSON MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	1	1	1	0	0	0	0	0	3

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 240 FRAMINGHAM

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
201 LAKEVILLE MA	2	0	0	0	0	0	0	0	2
202 LANCASTER MA	0	1	0	1	0	0	0	0	2
206 LEICESTER MA	0	0	1	0	0	0	0	0	1
210 LEXINGTON MA	0	0	1	0	0	0	0	0	1
213 LITTLETON MA	0	1	0	0	0	0	0	0	1
228 MARBLEHEAD MA	3	0	1	2	0	0	0	0	3
230 MARLBORO MA	7	5	1	2	0	0	0	0	15
234 MAYNARD MA	0	0	1	0	0	0	0	0	1
237 MEDWAY MA	1	0	2	0	0	0	0	0	3
241 METHUEN MA	1	0	0	0	0	0	0	0	1
245 MILFORD MA	4	1	2	1	0	0	0	0	8
247 MILLIS MA	1	0	0	1	0	0	0	0	2
262 NANTUCKET MA	1	0	0	0	0	0	0	0	1
263 NATICK MA	131	27	48	39	3	3	0	6	257
264 NEEDHAM MA	1	0	0	0	0	0	0	0	1
268 NEW MARLBORO MA	0	0	0	0	0	0	0	1	1
270 NEWBURY MA	1	0	0	0	0	0	0	0	1
272 NEWTON MA	3	0	1	0	0	0	0	0	4
273 NORFOLK MA	0	3	0	0	0	1	0	0	4
280 NORTHBORO MA	1	0	0	0	0	0	0	0	1
285 NORTHWOOD MA	1	0	0	0	0	0	0	0	1
304 PEABODY MA	0	0	1	0	0	0	0	0	1
309 PETERSHAM MA	1	0	0	0	0	0	0	0	1
314 PLYMOUTH MA	0	0	1	0	0	0	0	0	1
323 QUINCY MA	1	0	1	0	0	0	0	0	2
342 RUTLAND	1	0	0	1	0	0	0	0	2
351 SANDWICH MA	1	0	0	0	0	0	0	0	1
359 SHEPHERN MA	6	0	2	3	0	0	0	0	11
374 STONEHAM MA	1	0	0	0	0	0	0	0	1
377 STURBRIDGE MA	0	0	1	0	0	0	0	0	1
378 SUDBURY MA	21	5	33	11	0	4	0	0	74
387 SOUTH BOSTON MA	3	0	0	0	0	0	0	0	3
417 WALPOLE MA	0	0	1	1	0	0	0	0	2
418 WALTHAM MA	0	1	0	1	0	0	0	0	2
424 WATERTOWN MA	1	0	0	1	0	0	0	0	2
425 WAYLAND MA	15	2	19	8	0	0	0	0	44
428 WELLFLEET MA	4	0	0	0	0	0	0	0	4
438 WESTBORO MA	0	0	1	1	0	1	0	1	4
459 WORCESTER MA	7	0	1	2	0	0	0	0	10
472 YARMOUTH MA	1	0	0	0	0	0	0	0	1
777 URMORH	8	1	3	1	0	0	0	0	13
833 CUT OF STATE	11	0	4	0	0	0	0	0	15
999	1	0	0	0	0	0	0	0	1

AREA TOTALS 841 119 438 289 11 47 1 14 1760





COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF SOCIAL SERVICES  
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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 250 NEWTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
15 ARLINGTON MA	0	0	1	0	0	0	0	0	1
19 ASHLAND MA	0	0	1	0	2	0	0	0	3
31 BARRE MA	0	0	1	0	0	0	0	0	1
33 BEDFORD MA	0	0	1	0	0	0	0	0	1
36 BELMONT MA	0	0	1	0	0	0	0	0	1
45 BOSTON MA	0	0	1	0	0	0	0	0	1
56 BROCKLINE MA	1	0	1	0	0	0	0	0	2
59 BEACON HILL MA	0	0	1	0	0	0	0	0	1
63 CAMBRIDGE MA	1	0	0	0	0	0	0	0	1
81 CONCORD MA	0	0	2	1	0	0	0	0	3
90 DANVERS MA	0	0	0	0	1	0	0	0	1
101 DUXBURY MA	0	0	1	0	0	0	0	0	1
147 G BPPINGTON MA	0	0	0	0	0	1	0	0	1
161 HANOVER MA	0	0	1	0	0	0	0	0	1
167 HAVERHILL MA	0	0	1	0	0	0	0	0	1
175 HOLLISTON MA	0	0	1	0	0	0	0	0	1
181 HULL MA	0	0	1	0	0	0	0	0	1
202 LANCASTER MA	1	0	1	0	0	0	0	0	2
207 LENOX MA	0	0	1	0	0	0	0	0	1
213 LITTLETON MA	0	0	1	0	0	0	0	0	1
225 MALDEN MA	0	0	0	0	0	1	0	0	1
230 MARLBORO MA	0	0	1	1	0	0	0	0	2
241 METHUEN MA	0	0	2	0	0	0	0	0	2
242 MIDDLEBORO MA	0	0	1	0	0	0	0	0	1
244 MIDDLETON MA	0	0	2	1	0	0	0	0	3
245 MILFORD MA	0	0	1	0	0	0	0	0	1
263 NATICK MA	1	0	3	1	0	0	0	0	5
264 NEEDHAM MA	23	6	93	4	0	13	0	0	139
268 NEW MARLBORO MA	0	0	1	0	0	0	0	0	1

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 250 NEWTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
270 NEWBURY MA	0	0	1	0	0	2	0	0	3
272 NEWTON MA	98	4	309	13	1	26	0	0	451
323 QUINCY MA	0	0	0	0	0	1	0	0	1
331 READING MA	2	0	0	0	0	0	0	0	2
352 SAUGUS MA	1	0	0	0	0	0	0	0	1
374 STONEHAM MA	0	0	0	1	0	0	0	0	1
389 TAUNTON MA	0	0	1	0	0	0	0	0	1
418 WALTHAM MA	5	0	0	0	0	1	0	0	6
424 WATERTOWN MA	2	0	2	0	0	0	0	0	4
427 WELLESLEY MA	43	4	57	9	0	3	0	0	116
436 W STOCKBRIDGE MA	0	0	1	0	0	0	0	0	1
439 WESTFIELD MA	0	1	0	0	0	0	0	0	1
443 WESTON MA	3	0	25	2	0	3	0	0	33
448 WHITINSVILLE MA	0	0	1	0	0	0	0	0	1
458 WECURN MA	2	0	0	0	0	1	0	0	3
462 WEST POXBURY MA	1	0	1	0	0	0	0	0	2
777 UNKNOWN	4	1	2	0	0	0	0	0	7
888 OUT OF STATE	1	0	2	0	0	0	0	0	3
AREA TOTALS	189	16	524	33	4	52	0	0	818



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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 260 MEDFLD-NORWOOD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
6 ABINGTON MA	0	0	1	0	0	0	0	0	1
21 ATTLEBORO MA	1	0	2	0	0	0	0	0	3
29 BALDWINVILLE MA	1	0	0	0	0	0	0	0	1
35 BELLINGHAM MA	0	0	4	0	0	0	0	0	4
45 BOSTON MA	1	0	5	0	0	0	0	0	6
54 BROCKTON MA	0	0	2	1	0	0	0	1	4
56 BROOKLINE MA	0	0	2	0	0	0	0	0	2
60 BRIGHTON MA	0	0	1	0	0	0	0	0	1
61 BRYFIELD	0	0	0	0	0	0	1	0	1
64 CANTON MA	55	11	79	14	0	16	0	0	175
69 CHATHAM MA	0	0	1	0	0	0	0	0	1
70 CHELSEAFORD MA	1	0	0	0	0	0	0	0	1
90 DANVERS MA	0	0	2	0	0	0	0	0	2
92 DEDHAM MA	80	2	79	5	0	0	0	1	167
102 DORCHESTER MA	0	0	1	0	0	0	0	0	1
125 FALMOUTH MA	1	0	0	0	0	0	0	0	1
129 FOXBORO MA	54	5	63	1	0	2	0	0	125
130 FRAMINGHAM MA	3	0	1	0	0	0	0	0	4
131 FRANKLIN MA	1	0	2	0	0	0	0	0	3
170 HINGHAM MA	0	0	1	0	0	0	0	0	1
180 HUDSON MA	2	0	0	0	0	0	0	0	2
184 HYDE PARK MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	1	0	0	0	0	0	0	0	1
202 LANCASTER MA	0	0	1	0	0	0	0	0	1
227 MAHSEFIELD MA	4	0	0	0	0	0	0	0	4
230 MARLBORO MA	1	0	0	0	0	0	0	0	1
235 MEDFIELD MA	25	0	27	7	0	7	0	0	66
237 MEDWAY MA	2	0	0	0	0	0	0	0	2
245 MILFORD MA	0	0	3	0	0	0	0	0	3

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 260 MEDFLD-NORWOOD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
247 MILLIS MA	49	3	18	0	0	4	0	0	74
257 MISSION HILL MA	0	0	1	0	0	0	0	0	1
266 NEW BEDFORD MA	0	0	1	0	0	0	0	0	1
268 NEW MARLBORO MA	0	0	1	0	0	0	0	0	1
272 NEWTON MA	1	0	0	0	0	0	0	0	1
273 NORFOLK MA	17	3	10	0	0	1	0	0	31
275 N ANDOVER MA	1	0	0	0	0	0	0	0	1
276 N ATTLEBORO MA	10	0	0	0	0	0	0	0	10
279 NORTHAMPTON MA	0	0	1	0	0	0	0	0	1
283 NORFOLK MA	1	0	0	0	0	0	0	0	1
284 NORWELL MA	3	0	0	0	0	0	0	0	3
285 NORWOOD MA	125	7	128	16	2	7	0	0	285
313 PLAINVILLE MA	14	0	43	9	0	2	0	0	68
314 PLYMOUTH MA	0	0	1	0	0	2	0	0	1
339 ROWLEY MA	0	0	0	0	0	1	0	0	2
343 ROSLINDALE MA	2	0	0	0	0	1	0	0	3
356 SHARON MA	32	4	60	2	2	0	0	0	100
361 SHREWSBURY MA	0	0	0	2	0	0	0	0	2
364 SCHERVILLE MA	0	1	1	0	0	0	0	0	2
367 SOUTHBORO MA	0	0	0	0	0	2	0	0	2
374 STONEHAM MA	1	0	0	0	0	0	0	0	1
375 STOUGHTON MA	3	0	0	0	0	0	0	0	3
404 UXBIDGE MA	0	0	1	0	0	0	0	0	1
415 WAKEFIELD MA	1	0	0	0	0	0	0	0	1
417 WALPOLE MA	58	7	123	9	0	4	0	0	201
418 WALTHAM MA	0	1	0	0	0	0	0	0	1
424 WATERTOWN MA	1	0	1	0	0	0	0	0	2
438 WESTBORO MA	0	1	0	0	0	0	0	0	1
445 WESTWOOD MA	19	5	28	8	0	0	0	0	60
461 WRENTHAM MA	39	4	24	6	0	2	0	0	75
462 WEST ROXBURY MA	0	0	1	0	0	0	0	0	1
777 UNKNOWN	8	1	8	0	2	2	0	0	21
888 OUT OF STATE	1	1	2	3	0	0	0	1	8
AREA TOTALS	620	56	730	83	6	53	0	3	1551



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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 270 QUINCY

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
13 AMHERST MA	0	0	1	0	0	0	0	0	1
15 ARLINGTON MA	0	0	1	0	0	0	0	0	2
21 ATTLEBORO MA	0	0	1	0	0	0	0	0	1
25 ASSQUET MA	1	0	1	0	0	0	0	0	2
45 BOSTON MA	9	0	0	0	0	0	0	0	9
50 BRAINTREE MA	8	0	4	0	0	1	0	0	13
51 BREWSTER MA	0	0	0	0	0	1	0	0	1
54 BROCKTON MA	9	1	5	1	0	0	0	0	16
56 BROOKLINE MA	0	0	1	0	0	0	0	0	1
58 BUCKLAND MA	2	0	0	0	0	0	0	0	2
60 BRIGHTON MA	2	0	1	0	0	0	0	0	1
63 CAMBRIDGE MA	0	0	3	0	0	0	0	0	5
64 CANTON MA	2	0	1	0	0	0	0	0	1
65 CARLISLE MA	0	0	2	0	0	0	0	0	2
71 CHELSEA MA	0	0	1	0	0	0	0	0	1
72 CHESHIRE MA	0	0	1	0	0	0	0	0	1
79 COHASSET MA	1	0	0	0	0	0	0	0	1
87 CHARLESTOWN MA	0	0	1	0	0	0	1	0	1
102 DORCHESTER MA	0	0	0	0	0	0	0	0	9
107 E BPOWATER MA	7	0	2	0	0	0	0	0	2
112 EASTON MA	1	0	1	0	0	1	0	0	1
118 EAST BOSTON MA	0	0	0	0	0	0	0	0	2
130 FRAMINGHAM MA	2	0	0	0	0	0	0	0	2
147 G BRRINGTON MA	1	0	1	0	0	1	0	0	1
157 HALIFAX MA	0	0	0	0	0	0	0	0	1
161 HANOVER MA	1	0	0	0	0	0	0	0	2
170 HINGHAM MA	2	0	0	0	0	1	0	0	2
172 HOLEROOK MA	0	0	1	0	0	0	0	0	3
181 HULL MA	1	0	2	0	0	0	0	0	9
	3	0	6	0	0	0	0	0	

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NTDSS424COMMONWEALTH OF MASSACHUSETTS  
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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 270 QUINCY

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
184 HYDE PARK MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	3	0	1	0	0	0	0	0	4
201 LAKEVILLE MA	0	0	5	0	0	1	0	0	6
202 LANCASTER MA	1	0	1	0	0	0	0	0	2
218 LYNN MA	3	0	0	0	0	0	0	0	3
225 MALDEN MA	1	0	0	0	0	0	0	0	1
230 MARLBORO MA	1	0	0	0	0	0	0	0	1
231 MARSHFIELD MA	1	0	0	0	0	0	0	0	1
235 MEDFIELD MA	0	0	1	0	0	0	0	0	1
239 MENDON MA	0	0	0	1	0	0	0	0	1
241 METHUEN MA	1	0	0	0	0	0	0	0	1
249 MILTON MA	29	1	53	0	5	0	0	0	88
256 MATTAPAN MA	2	0	0	0	0	0	0	0	2
264 NEEDHAM MA	1	0	0	0	0	0	0	0	1
271 NEWBURYPORT MA	0	0	1	0	0	0	0	0	1
272 NEWTON MA	1	0	0	0	0	0	0	0	1
285 NORWOOD MA	2	0	0	0	0	0	0	0	2
314 PLYMOUTH MA	3	0	0	0	0	0	0	0	3
315 PLYMPTON MA	1	0	0	0	0	0	0	0	1
323 QUINCY MA	489	38	368	18	2	32	0	3	949
329 RANDOLPH MA	92	10	108	1	2	0	0	1	214
333 REVERE MA	0	0	0	0	0	1	0	0	1
348 SALEM MA	1	0	0	0	0	0	0	0	1
356 SHAPCN MA	2	0	0	0	0	0	0	0	2
364 SCHERVILLE MA	0	0	2	0	0	0	0	0	2
375 STOUGHTON MA	2	0	0	0	0	0	0	0	2
385 S DORCHESTER MA	1	0	0	0	0	0	0	0	1
397 SOUTH BOSTON MA	0	0	4	0	0	3	0	0	7
363 TAUNTON MA	0	0	1	0	0	0	0	0	1
417 WALPOLE MA	2	0	1	0	0	0	0	0	3
418 WALTHAM MA	2	0	0	0	0	0	0	0	2
445 WESTWOOD MA	0	0	2	0	0	0	0	0	2
446 WETMOUTH MA	8	0	5	0	0	1	0	0	14
453 WILMINGTON MA	1	0	0	0	0	0	0	0	1
455 WINCHESTER MA	1	0	0	0	0	0	0	0	1
459 WORCESTER MA	1	0	0	0	0	0	0	0	1
461 WRENTHAM MA	0	0	1	0	0	0	0	0	1
777 UNKNOWN	9	6	1	0	0	0	0	0	16
823 OUT OF STATE	5	0	2	0	0	1	0	0	8
AREA TOTALS	716	56	593	21	9	45	1	4	1445



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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 280 COASTAL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
10 AGAWAM MA	0	0	1	0	0	0	0	0	1
25 ASSCHET MA	0	0	1	0	0	0	0	0	1
31 BAPPE MA	1	0	1	0	0	0	0	0	2
36 BELMONT MA	1	0	2	0	0	0	0	0	3
45 BOSTON MA	4	0	4	0	0	0	0	0	8
50 BRAintree MA	188	12	180	16	0	4	0	2	402
51 BREWSTER MA	0	0	3	0	0	0	0	0	3
52 BRIDGEWATER MA	2	0	0	0	0	0	0	0	2
54 BROCKTON MA	6	0	4	0	0	1	0	0	11
63 CAMBRIDGE MA	1	1	0	0	0	0	0	0	2
64 CANTON MA	0	0	1	0	0	0	0	0	1
66 CARVER MA	0	0	2	0	0	0	0	0	2
70 CHELMSFOPO MA	0	0	0	0	0	2	0	0	2
79 COHASSET MA	25	0	35	2	0	0	0	0	62
87 CHARLESTOWN MA	2	0	0	0	0	0	0	0	2
92 DEOHAM MA	1	0	0	0	0	0	0	0	1
102 DORCHESTER MA	2	0	1	0	4	0	0	0	7
107 E BRWATER MA	0	0	1	0	0	0	0	0	1
118 EAST BOSTON MA	3	0	0	0	0	0	0	0	3
125 FALMOUTH MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	2	0	0	0	0	0	0	0	2
131 FRANKLIN MA	0	0	1	0	0	0	0	0	1
147 G EPRINGTON MA	0	0	1	0	0	0	0	0	1
150 GROVELAND MA	0	0	2	0	0	0	0	0	2
161 HANOVER MA	1	0	0	0	0	0	0	0	1
170 HINGHAM MA	73	4	78	7	0	5	0	0	167
172 HOLBROCK MA	4	0	0	0	0	0	0	0	4
181 HULL MA	128	4	81	6	3	4	0	1	227
184 HYDE PARK MA	1	0	0	0	0	0	0	0	1

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 280 COASTAL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
193 JAMAICA PLA MA	1	0	0	0	0	0	0	0	1
202 LANCASTER MA	2	0	1	0	0	0	0	0	3
218 LYNN MA	1	0	0	0	0	0	0	0	1
231 MARSHFIELD MA	5	0	0	0	0	0	0	0	5
235 MEDFIELD MA	0	0	1	0	0	0	0	0	1
249 MILTON MA	0	0	4	0	0	0	0	0	4
264 NEEDHAM MA	1	0	0	0	0	0	0	0	1
271 NEWBURYPORT MA	0	0	1	0	0	0	0	0	1
272 NEWTON MA	0	1	3	0	0	0	0	0	4
284 NORWELL MA	42	0	41	7	0	0	0	0	90
285 NORWOOD MA	1	0	0	0	0	0	0	0	1
311 PITTSFIELD MA	0	0	1	0	0	0	0	0	1
314 PLYMOUTH MA	0	0	1	0	0	0	0	0	1
323 QUINCY MA	13	1	3	0	0	1	0	0	18
329 RANDOLPH MA	1	0	1	0	0	0	0	0	2
333 REVEPE MA	0	0	0	1	0	0	0	0	1
336 ROCKLAND MA	1	0	1	0	0	0	0	0	2
342 RUTLAND MA	0	0	1	0	0	0	0	0	1
343 RUSSELLINGDALE MA	0	0	2	0	0	0	0	0	2
354 SCITUATE MA	61	0	100	14	0	6	0	0	181
364 SOMERVILLE MA	1	0	0	0	0	0	0	0	1
374 STONEHAM MA	0	0	1	0	0	0	0	0	1
375 STOUGHTON MA	1	0	0	0	0	0	0	0	1
387 SOUTH BOSTON MA	0	2	0	0	0	0	0	0	2
397 TYRINGHAM MA	0	0	0	0	0	1	0	0	1
418 WALTHAM MA	0	0	2	0	0	0	0	1	3
410 WAREHAM MA	0	0	4	0	0	0	0	0	4
424 WATERTOWN MA	0	0	2	0	0	0	0	0	2
425 WAYLAND MA	1	0	0	0	0	0	0	0	1
446 WEYMOUTH MA	463	4	260	37	2	9	0	5	780
447 WHATELY MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	9	0	4	2	0	0	0	0	15
888 OUT OF STATE	10	0	7	0	0	0	0	0	17

AREA TOTALS	1061	29	840	92	9	33	0	9	2073
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COMMONWEALTH OF MASSACHUSETTS  
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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 290 ATTLEBORO

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
15 ARLINGTON MA	0	0	1	0	0	0	0	0	1
20 ATHOL MA	1	0	0	0	0	0	0	0	1
21 ATTLEBORO MA	133	9	258	59	0	31	0	5	495
35 BELLINGHAM MA	0	0	1	0	0	0	0	0	1
36 BELMONT MA	0	0	1	0	0	0	0	0	1
45 ECSTON MA	1	0	1	0	0	0	0	0	2
52 BRIDGEWATER MA	1	0	0	0	0	0	0	0	1
54 BROCKTON MA	1	0	1	0	0	1	0	0	3
69 CHATHAM MA	0	0	2	0	0	0	0	0	2
91 DARTMOUTH MA	1	0	0	0	0	0	0	0	1
112 EASTON MA	0	0	0	0	0	1	0	0	1
123 FAIRHAVEN MA	1	0	0	0	0	0	0	0	1
124 FALL RIVER MA	3	1	1	0	0	0	0	1	6
129 FOXBORO MA	2	2	1	0	0	0	0	0	5
137 GARDNER MA	0	0	1	0	0	0	0	0	1
181 HULL MA	0	0	1	0	0	0	0	0	1
202 LANCASTER MA	0	0	0	0	0	0	0	1	1
218 LYNN MA	0	0	0	3	0	0	0	0	3
227 MANSFIELD MA	55	12	32	14	0	8	0	1	122
242 MIDDLEBORO MA	2	0	2	0	0	0	0	0	4
253 MONTEREY MA	0	0	1	0	0	0	0	0	1
264 NEEDHAM MA	1	0	0	0	0	0	0	0	1
265 NEW BEDFORD MA	0	0	0	0	0	1	0	0	1
268 NEW MAPLEBORO MA	0	1	1	1	0	0	0	0	3
272 NEWTON MA	0	0	0	0	0	0	0	1	1
276 N ATTLEBORO MA	63	5	88	25	0	15	0	0	196
283 NORFOLK MA	59	12	60	16	0	8	0	2	157
285 NORWOOD MA	3	0	1	0	0	0	0	0	4
314 PLYMOUTH MA	0	0	1	0	0	0	0	0	1

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 290 ATTLEBORO

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
329 RANDOLPH MA	0	0	2	0	0	0	0	0	2
355 SEEKONK MA	0	0	1	0	0	0	0	0	1
371 SPRINGFIELD MA	0	0	1	0	0	0	0	0	1
380 SUTTON MA	0	0	1	0	0	0	0	0	1
388 TAUNTON MA	3	0	0	0	0	2	0	0	5
417 WALPOLE MA	1	0	1	0	0	0	0	0	2
418 WALTHAM MA	0	0	1	0	0	0	0	0	1
420 WAREHAM MA	0	1	0	0	0	0	0	0	1
430 WENHAM MA	0	0	1	0	0	0	0	0	1
459 WORCESTER MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	7	0	2	1	0	0	0	0	10
898 OUT OF STATE	2	0	6	3	0	0	0	2	13
AREA TOTALS	341	43	471	122	0	67	0	13	1057



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AREA 300 BROCKTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
6 ABINGTON MA	34	9	28	5	0	2	0	1	79
15 ARLINGTON MA	0	0	1	0	0	0	0	0	1
21 ATTLEBORO MA	1	0	0	0	0	1	0	0	2
23 AVON MA	21	1	5	2	0	0	0	0	29
25 ASONNET MA	0	0	1	0	0	0	0	0	1
36 BELMONT MA	0	0	1	0	0	0	0	0	1
37 BERKLEY MA	0	0	0	0	0	1	0	0	1
45 BOSTON MA	12	0	3	0	0	0	0	0	15
46 BOURNE MA	1	0	0	0	0	0	0	0	1
50 BRAINTREE MA	5	0	0	0	0	3	0	0	8
51 BREWSTER MA	0	0	0	0	0	1	0	0	1
52 BRIDGEWATER MA	51	8	25	10	0	2	0	2	98
54 BROCKTON MA	1362	137	599	73	13	154	2	25	2365
56 BROOKLINE MA	0	0	1	0	0	0	0	0	1
63 CAMBRIDGE MA	1	0	0	0	0	0	0	0	1
66 CARVER MA	9	0	0	0	0	0	0	0	9
69 CHATHAM MA	2	0	0	0	0	0	0	0	2
90 DANVERS MA	0	0	0	1	0	0	0	0	1
92 DECHAM MA	1	0	1	0	0	0	0	0	2
95 DIGHTON MA	0	0	1	0	0	0	0	0	1
101 DUXBURY MA	7	0	0	0	0	0	0	0	7
102 DORCHESTER MA	6	1	2	0	0	0	0	0	9
107 E BROCHATER MA	43	0	20	0	0	5	0	2	70
112 EASTON MA	27	15	38	3	0	5	0	0	83
124 FALL RIVER MA	2	1	4	0	0	0	0	0	7
132 FREETOWN MA	0	0	1	0	0	0	0	0	1
137 GARDNER MA	2	0	0	0	0	0	0	0	2
141 GLOUCESTER MA	1	0	0	0	0	0	0	0	1
147 G BRRINGTON MA	0	0	2	0	0	0	0	0	2

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AREA 300 BROCKTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
157 HALIFAX MA	6	0	1	0	0	0	0	0	7
161 HANOVER MA	1	0	2	0	0	0	0	0	3
162 HANSON MA	0	1	0	0	0	1	0	0	2
165 HARNICH MA	5	0	0	0	0	0	0	0	5
170 HINGHAM MA	0	0	1	0	0	0	0	0	1
172 HOLBROOK MA	55	11	43	6	0	9	0	0	124
176 HOLYOKE MA	0	0	0	0	0	1	0	0	1
180 HUDSON MA	0	0	2	0	0	0	0	0	2
181 HULL MA	2	0	1	0	0	0	0	0	3
183 HYANNIS MA	1	1	1	0	0	0	0	0	3
193 JAMAICA PLA MA	3	1	0	0	0	1	0	0	5
195 KINGSTON MA	1	1	2	0	0	0	0	0	2
201 LAKEVILLE MA	0	0	1	0	0	0	0	0	1
202 LANCASTER MA	2	1	1	0	0	0	0	1	4
207 LENOX MA	0	0	1	0	0	0	0	0	1
215 LOWELL MA	0	0	0	1	0	0	0	0	1
218 LYNN MA	4	0	0	0	0	0	0	0	4
225 MALDEN MA	0	0	0	0	0	1	0	0	1
227 MARSHFIELD MA	4	0	0	0	0	0	0	0	4
230 MARLBORO MA	2	0	0	0	0	0	0	0	2
231 MARSHFIELD MA	4	0	0	0	0	0	0	0	4
241 METHUEN MA	2	0	0	0	0	0	0	0	2
242 MIDDLEBORO MA	12	1	10	0	0	0	0	0	23
253 MONTEREY MA	0	0	1	0	0	0	0	0	1
256 MATTAPAN MA	1	0	0	0	0	1	0	0	2
258 MANCHESTER MA	1	0	0	0	0	0	0	0	1
262 NANTUCKET MA	1	0	0	0	0	0	0	0	1
263 NATICK MA	0	0	2	0	0	0	0	0	2
265 NEW ASHFORD MA	1	0	0	0	0	0	0	0	1



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AREA 300 BROCKTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
266 NEW BEDFORD MA	1	0	2	0	0	0	0	0	3
263 NEW MARLBORO MA	0	1	3	0	0	1	0	0	5
272 NEWTON MA	1	0	1	0	0	0	0	0	2
283 NORTON MA	1	0	0	0	0	0	0	0	1
284 NORWELL MA	0	0	1	0	0	0	0	0	1
285 NORWOOD MA	1	0	1	0	0	0	0	0	2
306 FENNEROKE MA	1	0	7	0	0	1	0	0	9
314 PLYMOUTH MA	11	0	6	0	0	0	0	0	17
323 QUINCY MA	1	1	1	0	0	1	0	0	4
329 RANDOLPH MA	8	0	0	0	0	3	0	0	11
336 ROCKLAND MA	117	11	52	6	1	14	0	0	201
342 RUTLAND MA	0	1	0	0	0	0	0	0	1
343 ROSLINDALE MA	2	0	1	0	0	0	0	0	3
344 ROXBURY MA	2	0	0	0	0	0	0	0	2
348 SALEM MA	0	0	0	0	0	0	0	0	1
349 SALISBURY MA	2	0	0	0	0	0	0	0	2
352 SAUGUS MA	2	0	0	0	0	0	0	0	2
354 SCITUATE MA	0	0	1	0	0	0	0	0	1
355 SEEKONK MA	0	0	0	0	0	0	0	1	1
364 SCHERVILLE MA	8	0	0	0	0	0	0	0	8
371 SPRINGFIELD MA	1	0	0	0	0	0	0	0	1
372 STERLING MA	2	0	0	0	0	0	0	0	2
374 STONEHAM MA	0	0	1	0	0	0	0	0	1
375 STOUGHTON MA	85	39	55	11	0	6	0	1	197
378 SUDBURY MA	1	0	0	0	0	0	0	0	1
382 SWANSEA MA	0	0	1	0	0	0	0	0	1
388 TAUNTON MA	14	1	4	0	0	2	0	0	21
396 TYNGSBOROUGH MA	0	0	1	0	0	0	0	0	1
417 WALPOLE MA	0	0	2	0	0	0	0	0	2

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 300 BROCKTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
418 WALTHAM MA	1	0	1	0	0	0	0	0	2
420 WAREHAM MA	6	1	4	0	0	0	0	0	11
424 WATERTOWN MA	0	0	1	0	0	0	0	0	1
429 WENDELL MA	2	0	2	0	0	0	0	0	4
430 WENHAM MA	5	0	0	0	0	0	0	0	5
432 W BRIDGEWATER MA	28	5	8	0	0	0	0	0	41
433 W BROOKFIELD MA	2	0	0	0	0	0	0	0	2
446 WEYMOUTH MA	14	0	4	0	0	2	0	0	20
449 WHITHAM MA	61	2	49	2	0	5	0	0	119
461 WRENTHAM MA	1	0	0	0	0	0	0	0	1
472 YARMOUTH MA	0	0	3	0	0	0	0	0	3
777 UNKNOWN	31	4	14	0	1	4	0	0	54
888 OUT OF STATE	19	1	7	0	0	2	0	0	29
999	2	0	1	0	0	0	0	0	3
AREA TOTALS	2129	256	1036	120	16	231	2	33	3823



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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 310 PLYMOUTH

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
26 ALLSTON MA	1	0	0	0	0	0	0	0	1
36 BELMONT MA	0	0	3	0	0	0	0	0	3
45 BOSTON MA	1	0	0	1	0	2	0	0	4
46 BOURNE MA	3	0	0	0	0	4	0	0	7
52 BRIDGEWATER MA	0	0	1	0	0	0	0	0	1
54 BROCKTON MA	5	1	0	0	0	0	0	0	6
66 CARVER MA	63	6	55	21	4	4	0	0	153
71 CHELSEA MA	1	0	0	0	0	0	0	0	1
91 DARTMOUTH MA	0	1	0	0	0	0	0	0	1
101 DUXBURY MA	17	1	46	17	0	1	0	0	82
117 EVERETT MA	0	0	0	4	0	0	0	0	4
118 EAST BOSTON MA	1	0	0	0	0	0	0	0	1
125 FALMOUTH MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	1	0	0	0	0	1	0	0	2
147 G BRINGTON MA	0	0	1	0	0	0	0	0	1
157 HALIFAX MA	25	13	39	4	0	1	0	0	82
161 HANOVER MA	19	0	49	10	0	0	0	1	79
162 HANCON MA	25	7	85	8	0	1	0	0	126
172 HOLBROOK MA	2	0	0	0	0	0	0	0	2
195 KINGSTON MA	18	15	48	10	0	6	0	0	97
202 LANCASTER MA	0	0	1	0	0	0	0	0	1
204 LAWRENCE MA	2	0	0	0	0	0	0	0	2
219 LYNNFIELD MA	1	0	0	0	0	1	0	0	2
230 MARLBORO MA	0	0	0	4	0	0	0	0	4
231 MARSHFIELD MA	56	8	123	21	0	4	0	2	214
242 MIDDLEBURY MA	4	0	1	1	0	0	0	0	6
245 MILFORD MA	0	0	1	0	0	0	0	0	1
249 MILTON MA	0	0	3	0	0	0	0	0	3
258 MANCHESTER MA	26	8	28	8	0	4	0	1	75

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 310 PLYMOUTH

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
259 MONPONSETT MA	0	0	8	0	0	0	0	0	8
266 NEW BEDFORD MA	0	0	4	0	0	0	0	0	4
272 NEWTON MA	0	0	1	0	0	0	0	0	1
306 PEMBROKE MA	27	19	74	6	0	4	0	5	135
314 PLYMOUTH MA	187	30	277	62	0	16	0	6	578
315 PLYMPTON MA	9	1	9	1	0	0	0	0	20
323 QUINCY MA	0	0	1	0	0	0	0	0	1
329 RANDOLPH MA	1	0	0	0	0	0	0	0	1
339 ROWLEY MA	0	0	1	0	0	0	0	0	1
342 RUTLAND	0	0	2	0	0	0	0	0	2
351 SANDWICH MA	0	0	4	0	0	0	0	0	4
354 SCITUATE MA	0	0	2	0	0	0	0	0	2
363 SOMERSET MA	0	0	1	0	0	0	0	0	1
382 SHAHSEA MA	1	0	0	0	0	0	0	0	1
418 WALTHAM MA	1	0	0	0	0	0	0	0	1
420 WAREHAM MA	0	0	6	0	0	0	0	0	6
429 WENDELL MA	0	0	1	0	0	0	0	0	1
446 WEYMOUTH MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	6	4	4	0	0	1	0	0	15
883 OUT OF STATE	5	1	2	0	0	1	0	0	9
AREA TOTALS	510	115	881	178	4	51	0	15	1754





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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 320 TAUNTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
6 ABINGTON MA	1	0	0	0	0	0	0	0	1
21 ATTLEBORO MA	0	2	0	0	0	0	0	0	2
23 AVON MA	0	0	1	0	0	0	0	0	1
30 BARNSTABLE MA	0	1	0	0	0	0	0	0	1
37 BERKLEY MA	28	0	0	3	0	0	0	0	31
50 BRAINTREE MA	2	0	0	0	0	0	0	0	2
52 BRIDGEWATER MA	3	0	3	0	0	0	0	0	6
54 BROCKTON MA	13	2	6	0	0	0	0	0	21
64 CANTON MA	0	0	1	0	0	0	0	0	1
66 CARVER MA	4	0	0	0	0	0	0	0	4
91 DARTMOUTH MA	0	0	1	0	0	0	0	0	1
93 DEERFIELD MA	1	0	0	0	0	0	0	0	1
95 DIGHTON MA	14	4	7	0	0	1	0	0	26
101 DUXBURY MA	1	0	0	0	0	0	0	0	1
107 E BRGWATER MA	2	0	0	0	0	0	0	0	2
112 EASTON MA	2	0	1	0	0	0	0	0	3
123 FAIRHAVEN MA	0	0	0	0	0	1	0	0	1
134 FALL RIVER MA	2	1	1	0	0	0	0	0	4
139 FOXBORO MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	0	0	1	0	0	0	0	0	1
132 FREETOWN MA	5	0	0	0	0	0	0	1	6
137 GARDNER MA	0	0	0	0	0	4	0	0	4
157 HALIFAX MA	1	0	0	0	0	0	0	0	1
161 HANOVER MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	1	0	0	0	0	0	0	0	1
195 KINGSTON MA	1	0	0	0	0	0	0	0	1
201 LAKEVILLE MA	46	5	32	0	0	1	0	0	84
202 LANCASTER MA	1	0	0	0	0	0	0	0	1
229 MARION MA	0	0	4	0	0	0	0	0	4

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 320 TAUNTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
242 MIDDLEBORO MA	169	5	67	0	0	10	0	0	251
248 MILLVILLE MA	0	0	1	0	0	0	0	0	1
253 MONTEPEY MA	0	0	1	0	0	0	0	0	1
266 NEW BEDFORD MA	5	0	0	0	0	3	0	0	8
283 NORTON MA	1	0	0	0	0	0	0	0	1
284 NORWELL MA	2	0	0	0	0	0	0	0	2
314 PLYMOUTH MA	2	0	1	0	0	0	0	0	3
315 PLYMPTON MA	0	0	0	0	0	0	0	1	1
330 RAYNHAM MA	38	1	23	0	0	0	0	0	66
332 REHOBOTH MA	27	0	8	0	0	0	0	0	35
338 ROWE MA	2	0	0	0	0	0	0	0	2
342 RUTLAND	1	0	0	0	0	0	0	0	1
355 SEEKONK MA	37	9	14	0	0	0	0	0	60
363 SOMERSET MA	1	0	0	0	0	0	0	0	1
364 SOMERVILLE MA	1	0	0	0	0	1	0	0	2
330 SUTTON MA	1	0	0	0	0	0	0	0	1
382 SHANSEA MA	0	0	1	0	0	0	0	0	1
388 TAUNTON MA	421	30	210	4	0	39	1	4	709
415 WAKEFIELD MA	0	0	2	0	0	0	0	0	2
418 WALTHAM MA	0	0	1	0	0	1	0	0	2
420 WAREHAM MA	4	0	0	0	0	2	0	0	6
427 WELLESLEY MA	1	0	0	0	0	0	0	0	1
458 WECURN MA	1	0	0	0	0	0	0	0	1
461 WINTHAM MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	10	2	1	0	0	2	0	0	15
898 CUT OF STATE	2	0	4	0	0	1	0	0	7
AREA TOTALS	857	62	392	9	0	68	1	6	1395



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AREA 330 FALL RIVER

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
24 AYER MA	1	1	0	0	0	0	0	0	2
25 ASGONET MA	5	0	6	0	0	0	0	0	11
37 BERKLEY MA	2	0	0	0	0	0	0	0	2
45 BOSTON MA	4	0	1	0	0	0	0	0	5
50 BRAINTREE MA	0	0	1	0	0	0	0	0	1
51 BREWSTER MA	1	0	1	0	0	0	0	0	2
54 BROCKTON MA	1	0	0	0	0	0	0	0	1
63 CAMBRIDGE MA	2	0	0	0	0	0	0	0	2
64 CANTON MA	1	0	0	0	0	0	0	0	1
91 DARTMOUTH MA	6	0	1	0	0	0	0	0	7
124 FALL RIVER MA	964	139	351	82	1	73	4	8	1622
132 FREETOWN MA	30	2	2	0	0	0	0	0	34
137 GARDNER MA	1	0	0	0	0	0	0	0	1
161 HANOVER MA	1	0	0	0	0	1	0	0	2
195 KINGSTON MA	1	0	0	0	0	0	0	0	1
201 LAKEVILLE MA	3	2	0	0	0	0	0	0	5
207 LENOX MA	1	1	0	0	0	0	0	0	2
242 MIDDLEBORO MA	1	1	0	0	0	0	0	0	2
264 NEEDHAM MA	2	0	0	0	0	0	0	0	2
265 NEW ASHFORD MA	0	0	0	0	0	0	0	1	1
266 NEW BEDFORD MA	4	0	2	0	0	0	0	0	6
276 N ATTLEBORO MA	0	0	1	0	0	0	0	0	1
283 NORFOLK MA	1	0	0	0	0	0	0	0	1
314 PLYMOUTH MA	0	0	0	1	0	0	0	0	1
342 RUTLAND	0	0	1	0	0	0	0	0	1
362 SHUTESBURY MA	3	0	0	0	0	0	0	0	3
363 SCHERSET MA	38	14	26	27	0	3	0	0	108
370 SPENCER MA	1	0	0	0	0	0	0	0	1
382 SWANSEA MA	62	17	42	8	0	0	0	0	129

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 330 FALL RIVER

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
388 TAUNTON MA	7	0	4	0	0	1	0	1	13
420 WAREHAM MA	2	0	1	0	0	0	0	0	3
422 WARWICK MA	0	0	1	0	0	0	0	0	1
444 WESTPORT MA	58	23	33	4	0	6	0	0	124
472 YARMOUTH MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	12	4	2	1	0	4	0	0	23
888 OUT OF STATE	10	4	1	4	0	5	0	0	24
AREA TOTALS	1226	208	477	127	1	93	4	10	2146



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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 340 NEW BEDFORD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
8 ACUSHNET MA	26	3	20	0	0	0	0	0	49
19 ASHLAND MA	2	1	5	0	0	0	0	0	8
21 ATTLEBORO MA	1	0	1	0	0	1	0	0	3
23 AVON MA	1	0	0	0	0	0	0	0	1
24 AYER MA	0	0	0	0	0	4	0	0	4
25 ASSCHET MA	1	0	1	0	0	0	0	0	2
26 ALLSTON MA	2	0	0	0	0	0	0	0	2
30 BARNSTABLE MA	2	0	0	0	0	1	0	0	3
36 BELMONT MA	0	0	1	0	0	0	0	0	1
37 BEPKLEY MA	0	0	0	0	0	0	0	1	1
40 BEVERLY MA	2	0	1	0	0	0	0	0	3
45 BOSTON MA	3	0	0	0	0	0	0	0	3
46 BOURNE MA	0	0	1	0	0	0	0	0	1
51 BREWSTER MA	0	0	0	0	0	1	0	0	1
54 BROCKTON MA	1	1	0	0	0	0	0	0	2
63 CAMBRIDGE MA	0	0	1	0	0	0	0	0	1
66 CARVER MA	1	1	0	0	0	0	0	0	2
90 DANVERS MA	1	0	0	0	0	0	0	0	1
91 DARTMOUTH MA	66	9	51	3	0	3	0	0	132
95 DIGHTON MA	1	0	0	0	0	0	0	0	1
112 EASTON MA	1	0	1	0	0	0	0	0	2
117 EVEPETT MA	1	0	0	0	0	0	0	0	1
123 FAIPHAVEN MA	53	10	71	0	0	3	0	0	137
124 FALL RIVER MA	9	6	7	0	0	3	0	0	25
125 FALMOUTH MA	2	0	1	0	0	0	0	0	3
130 FRAMINGHAM MA	1	0	0	0	0	0	0	0	1
132 FREETOWN MA	4	0	5	0	1	0	0	0	10
157 HALIFAX MA	0	0	0	0	0	1	0	0	1
161 HANOVER MA	2	0	0	0	0	0	0	0	2

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 340 NEW BEDFORD

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
165 HARNICH MA	0	0	0	0	0	2	0	0	2
166 HATFIELD MA	1	0	0	0	0	0	0	0	1
201 LAKEVILLE MA	1	0	0	0	0	0	0	0	1
211 LEYDON MA	1	0	0	0	0	0	0	0	1
215 LOWELL MA	4	0	0	0	0	0	0	0	4
218 LYRI MA	0	0	0	0	0	1	0	0	1
229 MARION MA	6	2	18	0	0	0	0	0	26
230 MARLBORO MA	0	0	1	0	0	0	0	0	1
233 MATTAPOISETT MA	11	0	17	4	0	1	0	0	33
236 MEDFORD MA	1	0	0	0	0	0	0	0	1
241 METHUEN MA	0	0	2	0	0	0	0	0	2
242 MIDDLEBORO MA	3	1	6	0	0	0	0	0	10
245 MILFORD MA	0	0	3	0	0	0	0	0	3
253 MONTEREY MA	0	0	1	0	0	0	0	0	1
253 NATICK MA	1	0	0	0	0	0	0	0	1
265 NEW ASHFORD MA	2	0	1	0	0	0	0	1	4
266 NEW BEDFORD MA	973	127	728	16	14	65	1	3	1927
268 NEW MARLBORO MA	1	0	0	0	0	0	0	0	2
271 NEWBURYPORT MA	0	0	1	0	0	0	0	0	1
279 NORTHAMPTON MA	1	0	0	0	0	0	0	0	1
283 NORTON MA	2	0	0	0	0	0	0	0	2
288 NORTH END MA	1	0	0	0	0	0	0	0	1
297 OTIS A.F.B. MA	6	0	0	0	0	0	0	0	6
311 PITTSFIELD MA	1	0	0	0	0	0	0	0	1
314 PLYMOUTH MA	1	0	0	0	1	0	0	0	2
335 ROCHESTER MA	5	0	15	0	0	3	0	0	23
342 RUTLAND	2	0	0	0	0	0	0	0	2
364 SOMERVILLE MA	1	0	0	0	0	0	0	0	1
371 SPRINGFIELD MA	3	0	0	0	0	0	0	0	3
380 SUTTON MA	0	0	1	0	0	0	0	0	1
382 SWANSEA MA	3	1	1	0	0	0	0	0	5
388 TAUNTON MA	0	1	3	1	0	1	0	0	6
418 WALTHAM MA	0	1	0	0	0	0	0	0	2
420 WAREHAM MA	179	19	120	2	2	11	0	0	333
424 WATERTOWN MA	0	0	1	0	0	0	0	0	1
445 WYMOUTH MA	1	0	0	0	0	0	0	0	1
452 WILLIAMSTOWN MA	0	0	1	0	0	0	0	0	1
459 WORCESTER MA	1	0	0	0	0	0	0	0	1
472 YAPPOUTH MA	0	0	0	0	0	1	0	0	1
777 UNKNOWN	24	3	6	0	0	4	1	0	38
888 OUT OF STATE	3	0	1	0	0	1	0	0	5
AREA TOTALS	1422	186	1095	27	18	107	2	5	2862



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## AREA 350 CAPE/ISLANDS

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
15 ARLINGTON MA	0	0	0	1	0	0	0	0	1
25 ASSONET MA	1	0	1	0	0	0	0	0	2
30 BARNSTABLE MA	239	27	83	120	0	18	0	1	488
36 BELMONT MA	0	1	0	0	0	0	0	0	1
45 BOSTON MA	2	0	0	0	0	0	0	0	2
46 BOURNE MA	85	19	15	24	0	1	0	0	125
51 BREWSTER MA	17	0	7	4	0	12	0	0	33
54 BROCKTON MA	1	0	0	0	0	0	0	0	1
56 BROOKLINE MA	1	0	0	0	0	0	0	0	1
66 CARVER MA	4	0	0	0	0	0	0	0	4
69 CHATHAM MA	2	0	8	4	0	0	0	0	14
76 CHILMARK MA	0	0	2	0	0	1	0	0	3
90 DANVERS MA	0	0	0	1	0	0	0	0	1
92 DEDHAM MA	1	0	0	0	0	0	0	0	1
94 DENNIS MA	67	16	23	31	0	1	0	0	138
102 DORCHESTER MA	1	0	0	0	0	0	0	0	1
110 EASTHAM MA	8	9	7	3	0	1	0	0	28
113 EDGEMONT MA	4	0	4	20	0	0	0	0	28
124 FALL RIVER MA	0	1	2	0	0	0	0	0	3
125 FALMOUTH MA	122	19	28	69	3	12	0	0	253
149 GROTON MA	1	0	0	0	0	0	0	0	1
165 HARTFORD MA	40	5	13	11	1	6	0	0	76
172 HOLYOKE MA	1	0	1	1	0	0	0	0	3
201 LAKEVILLE MA	0	0	1	0	0	0	0	0	1
202 LANCASTER MA	0	0	1	0	0	0	0	0	1
207 LENOX MA	0	0	1	0	0	0	0	0	1
208 LEOMINSTER MA	1	0	0	0	0	0	0	0	1
230 MARLBORO MA	0	2	0	0	0	0	0	0	2
232 MASHPEE MA	17	0	7	4	0	0	0	0	28

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

## AREA 350 CAPE/ISLANDS

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
242 MIDDLEBORO MA	1	0	0	0	0	0	0	0	1
262 NANTUCKET MA	2	1	7	3	0	0	0	0	13
266 NEW BEDFORD MA	0	0	0	1	0	0	0	0	1
268 NEW MAPLEBORO MA	0	0	0	1	0	0	0	0	1
271 NEWBURYPORT MA	0	0	1	0	0	0	0	0	1
276 N ATTLEBORO MA	0	0	1	0	0	0	0	0	1
291 OAK BLUFFS MA	14	0	0	12	0	0	0	0	26
294 ORLEANS MA	15	1	11	5	0	1	0	0	33
297 OTIS A.F.B. MA	23	5	5	0	0	0	0	0	33
306 PEMERONE MA	0	0	0	1	0	0	0	0	1
314 PLYMOUTH MA	0	0	1	4	0	0	0	0	5
317 PROVINCETOWN MA	10	0	5	5	0	1	0	0	21
333 REVERE MA	1	1	0	0	0	0	0	0	2
337 ROCKPORT MA	0	0	1	0	0	0	0	0	1
351 SANDWICH MA	75	5	6	16	0	0	0	0	102
364 SCHERVILLE MA	1	0	0	0	0	0	0	0	1
382 SWANSEA MA	0	0	2	1	0	0	0	0	3
388 TAUNTON MA	0	0	0	1	0	0	0	0	1
391 TISBURY MA	20	3	4	23	0	0	0	0	50
395 TRURO MA	1	8	0	3	0	0	0	0	12
417 WALPOLE MA	0	0	1	0	0	0	0	0	1
418 WALTHAM MA	1	0	0	0	0	0	0	0	1
420 WAREHAM MA	0	0	1	0	0	0	0	0	1
428 WELFLEET MA	8	4	0	1	0	0	0	0	13
437 WEST TISBURY MA	7	0	0	5	0	0	0	0	12
446 WEYMOUTH MA	1	0	1	0	0	0	0	0	2
472 YARMOUTH MA	90	14	31	74	0	4	0	2	215
777 UNKNOWN	9	2	0	2	0	0	0	0	13
888 OUT OF STATE	14	1	2	1	0	2	0	0	20
999	0	0	1	0	0	0	0	0	1
AREA TOTALS	908	144	285	452	4	60	0	3	1856





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AREA 360 BOSTON STATE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
15 ARLINGTON MA	1	0	2	0	0	0	0	0	3
23 AVON MA	1	0	0	0	0	0	0	0	1
25 ALLSTON MA	1	0	0	0	0	0	0	0	1
27 BACK BAY MA	0	0	0	0	0	1	0	0	1
28 BALDWINVILLE MA	1	0	1	0	0	0	0	0	2
31 BAPPE MA	1	0	0	0	0	0	0	0	1
36 BELMONT MA	2	0	2	0	0	0	0	0	4
37 BEPKLEY MA	1	0	0	0	0	0	0	0	1
40 BEVERLY MA	1	0	0	0	0	0	0	0	1
43 BLANDFORD MA	1	0	0	0	0	0	0	0	1
45 BOSTON MA	285	2	115	2	0	18	0	26	448
50 BRAINTREE MA	0	0	1	0	0	0	0	0	1
54 BROCKTON MA	8	3	2	0	0	0	0	2	15
56 BROOKLINE MA	2	0	1	0	0	0	0	0	3
57 BURLINGTON MA	2	0	0	0	0	0	0	0	2
60 BRIGHTON MA	2	0	1	0	0	0	0	0	3
63 CAMBRIDGE MA	0	1	1	1	0	1	0	0	4
69 CHATHAM MA	0	0	1	0	0	0	0	0	1
71 CHELSEA MA	7	0	0	0	0	0	0	0	7
87 CHARLESTOWN MA	3	0	0	0	0	1	0	0	4
92 DEDHAM MA	2	0	0	0	0	0	0	0	2
102 DORCHESTER MA	899	12	288	8	0	22	1	10	1240
116 ESSEX MA	0	0	1	0	0	0	0	0	1
118 EAST BOSTON MA	2	0	1	0	0	1	0	0	4
124 FALL RIVER MA	0	0	1	0	0	0	0	0	1
126 FITCHBURG MA	0	0	1	0	0	0	0	0	1
130 FRAMINGHAM MA	2	0	1	0	0	0	0	0	3
132 FREETOWN MA	1	0	0	0	0	0	0	0	1
137 GARDNER MA	0	0	2	0	0	0	0	0	2

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AREA 360 BOSTON STATE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
167 HAVERHILL MA	1	0	0	0	0	0	0	0	1
172 HOLBROOK MA	3	0	0	0	0	0	0	0	3
184 HYDE PARK MA	122	2	95	0	0	2	0	0	221
193 JAMAICA PLA MA	37	0	31	4	0	0	0	0	72
207 LENOX MA	0	0	1	0	0	0	0	0	1
217 LUNENBURG MA	0	0	0	0	0	1	0	0	1
218 LYNN MA	4	0	0	0	0	0	0	0	4
225 MALDEN MA	1	0	0	0	0	0	0	0	1
227 MAHFIELD MA	1	0	0	0	0	0	0	0	1
230 MAPLEBORO MA	1	0	2	0	0	1	0	0	4
231 MARSHFIELD MA	3	0	0	0	0	0	0	0	3
236 MEDFORD MA	1	0	0	0	0	2	0	0	3
241 METHUEN MA	2	0	1	0	0	0	0	0	3
242 MIDDLEBORO MA	2	0	0	0	0	0	0	0	2
245 MILFORD MA	1	0	1	0	0	0	0	0	2
256 MATTAPAN MA	262	6	138	2	0	8	2	0	418
263 NATICK MA	3	0	3	0	0	0	0	0	6
266 NEW BEDFORD MA	1	0	0	0	0	0	0	0	1
268 NEW MAPLEBORO MA	0	0	1	0	0	0	0	0	1
270 NEWBURY MA	0	0	1	0	0	0	0	0	1
272 NEWTON MA	6	0	0	0	0	0	0	0	6
284 NORWELL MA	1	0	0	0	0	0	0	0	1
304 PEABODY MA	1	0	0	0	0	0	0	0	1
311 PITTSFIELD MA	0	0	0	1	0	0	0	0	1
314 PLYMOUTH MA	2	0	0	0	0	0	0	0	2
323 QUINCY MA	2	0	0	0	0	0	0	0	2
329 RANDOLPH MA	1	0	1	0	0	0	0	0	2
334 RICHMOND MA	1	0	0	0	0	0	0	0	1
339 ROWLEY MA	0	0	0	0	0	1	0	0	1



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AREA 360 BOSTON STATE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
342 RUTLAND	1	0	0	0	0	0	0	0	1
343 ROSLINDALE MA	181	3	126	1	0	14	1	0	326
344 ROXBURY MA	41	0	4	0	0	5	0	1	51
348 SALEM MA	0	0	0	0	0	1	0	0	1
354 SCITUATE MA	1	0	0	0	0	0	0	0	1
359 SHERBOBN MA	0	0	0	0	0	1	0	0	1
364 SOMERVILLE MA	1	0	0	0	0	0	0	0	1
371 SPRINGFIELD MA	1	0	0	0	0	0	0	0	1
372 SWANSEA MA	0	1	0	0	0	0	0	0	1
385 SOUTH END MA	2	0	0	0	0	0	0	0	2
387 SOUTH BOSTON MA	1	0	0	0	0	0	0	0	1
388 TAUNTON MA	3	0	0	0	0	0	0	0	3
390 TEWKSBURY MA	1	0	1	1	0	1	0	0	4
397 TYRINCHAM MA	0	0	0	2	0	0	0	0	2
415 WAKEFIELD MA	0	0	1	0	0	1	0	0	2
417 WALPOLE MA	1	0	0	0	0	0	0	0	1
418 WALTHAM MA	0	0	1	0	0	1	1	0	3
419 WARE MA	0	0	1	0	0	0	0	0	1
424 WATERTOWN MA	1	0	2	0	0	0	0	0	3
429 WENDELL MA	1	0	0	0	0	0	0	0	1
446 WEYMOUTH MA	2	0	0	0	0	0	0	0	2
448 WHITINSVILLE MA	1	0	0	0	0	0	0	0	1
459 WORCESTER MA	0	0	1	0	0	0	0	0	1
461 WRENTHAM MA	0	0	1	0	0	0	0	0	1
462 WEST ROXBURY MA	29	1	56	1	0	0	0	0	87
777 UNKNOWN	9	0	3	0	0	2	0	0	14
888 OUT OF STATE	12	0	5	1	1	4	0	3	26

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AREA 360 BOSTON STATE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
AREA TOTALS	1973	31	899	24	1	89	5	42	3064



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AREA 370 MASS MENTAL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
15 APLINGTON MA	2	1	0	0	0	0	0	0	3
21 ATTLEBORO MA	0	0	1	0	0	0	0	0	1
26 ALLSTON MA	37	0	13	0	0	2	0	0	52
27 BACK BAY MA	2	0	8	0	0	0	0	0	10
28 BALDWINVILLE MA	1	0	0	0	0	0	0	0	1
29 BAY COVE MA	0	2	0	0	0	0	0	0	2
45 BOSTON MA	237	5	83	14	0	16	0	5	365
51 BREWSTER MA	2	0	1	0	0	0	0	0	3
53 BRIMFIELD MA	0	0	1	0	0	0	0	0	1
54 BROCKTON MA	1	0	0	0	0	1	0	0	2
56 BROOKLINE MA	41	2	35	5	0	1	0	2	86
57 BURLINGTON MA	0	0	1	0	0	0	0	0	1
60 BRIGHTON MA	72	5	70	2	0	5	0	1	155
63 CAMBRIDGE MA	1	0	3	0	0	0	0	0	4
66 CAPVEP MA	0	0	1	0	0	0	0	0	1
67 CHARLEMOIT MA	2	0	0	0	0	0	0	0	2
71 CHELSEA MA	0	0	0	0	0	5	0	0	5
81 CONCORD MA	0	0	1	0	0	0	0	0	1
90 DANVERS MA	1	0	0	0	0	0	0	0	1
102 DORCHESTER MA	33	1	9	0	0	1	0	1	45
107 E BPOWATER MA	0	0	1	0	0	0	0	0	1
116 ESSEX MA	0	0	1	0	0	0	0	0	1
117 EVERETT MA	0	0	0	0	0	1	0	0	1
124 FALL RIVER MA	0	0	0	1	0	0	0	0	1
125 FALMOUTH MA	1	0	0	0	0	0	0	0	1
130 FRAMINGHAM MA	2	0	0	0	0	0	0	0	2
144 GRAFTON MA	0	0	0	0	0	0	0	1	1
147 G SPRINGTON MA	2	0	2	0	0	0	0	0	4
164 HARVARD MA	0	0	0	2	0	0	0	0	2

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AREA 370 MASS MENTAL

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
167 HAVEPHILL MA	1	0	0	0	0	0	0	0	1
184 HYDE PARK MA	1	0	0	0	0	0	0	0	1
193 JAMAICA PLA MA	189	5	72	4	1	10	0	0	281
196 KENMORE SQ. MA	1	0	1	0	0	0	0	0	2
204 LAWRENCE MA	0	0	0	0	0	7	0	0	7
218 LYNN MA	2	0	2	0	0	0	0	0	4
225 MALDEN MA	1	0	1	0	0	0	0	0	2
231 MARSHFIELD MA	0	0	1	0	0	0	0	0	1
236 MEDFORD MA	2	0	1	0	0	0	0	0	3
241 METHUEN MA	2	0	0	0	0	0	0	0	2
256 MATTAPAN MA	5	0	10	0	0	0	0	0	15
257 MISSION HILL MA	7	0	8	0	0	0	0	0	15
263 NATICK MA	1	0	0	0	0	0	0	0	1
265 NEW ASHFORD MA	2	0	0	0	0	0	0	0	2
266 NEW BEDFORD MA	1	0	1	0	0	0	0	0	2
268 NEW HARLBORO MA	1	0	1	0	0	0	0	0	2
275 N ANDOVER MA	0	0	0	0	0	1	0	0	1
285 NORWOOD MA	0	0	2	0	0	0	0	0	2
304 PEABODY MA	0	0	1	0	0	0	0	0	1
314 PLYMOUTH MA	1	0	1	0	0	0	0	0	2
323 QUINCY MA	1	0	0	0	0	0	0	0	1
331 READING MA	0	0	0	0	0	1	0	0	1
343 ROSLINDALE MA	1	0	3	0	0	0	0	0	4
344 FOXBURY MA	113	0	20	1	0	4	1	0	139
347 SAVIN HILL MA	1	0	0	0	0	0	0	0	1
354 SCITUATE MA	0	0	1	0	0	0	0	0	1
364 SCHEPVILLE MA	3	0	0	0	0	1	0	0	4
377 STURBPIGGE MA	0	0	1	0	0	0	0	0	1
382 SWANSEA MA	1	0	0	0	0	0	0	0	1
386 SOUTH END MA	5	0	4	0	0	1	0	0	10
387 SOUTH BOSTON MA	1	0	0	0	0	0	0	0	1
418 WALTHAM MA	1	0	0	0	0	0	0	0	1
419 WAPE MA	0	0	1	0	0	0	0	0	1
424 WATEPTOWN MA	2	0	1	0	0	0	0	0	3
435 W SPRINGFIELD MA	0	0	1	0	0	0	0	0	1
449 WHITMAN MA	1	0	0	0	0	0	0	0	1
777 UNKNOWN	2	0	0	0	0	0	0	0	2
888 OUT OF STATE	8	0	0	0	0	0	0	0	8
AREA TOTALS	794	21	370	29	1	57	1	10	1283



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AREA 380 BOSTON UNIV

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
6 ABINGTON MA	0	0	1	0	0	0	0	0	1
27 BACK BAY MA	0	0	3	0	0	0	0	0	3
45 ECSTON MA	301	7	95	8	0	27	0	14	452
50 BRAINTREE MA	1	0	0	0	0	0	0	0	1
54 BROCKTON MA	1	0	0	0	0	0	0	0	1
101 DUXEBURY MA	1	0	0	0	0	0	0	0	1
102 DORCHESTER MA	88	4	4	3	0	9	0	0	103
130 FRAMINGHAM MA	3	0	0	1	0	0	0	0	4
137 GARDNER MA	0	0	1	0	0	0	0	0	1
147 G SPRINGHAM MA	0	0	0	0	0	0	0	1	1
193 JAMAICA PLA MA	1	0	1	0	0	0	0	0	2
218 LYNN MA	3	0	2	0	0	0	0	0	5
236 MEDFORD MA	1	0	0	0	0	0	0	0	1
256 MATTAPAN MA	4	0	0	0	0	0	0	0	4
286 NORWELL MA	1	0	0	0	0	0	0	0	1
288 NEPONSET MA	1	0	0	0	0	0	0	0	1
287 N DORCHESTER MA	5	0	0	0	0	0	0	0	5
314 PLYMOUTH MA	1	0	0	0	0	0	0	0	1
333 REVERE MA	1	0	0	0	0	0	0	0	1
343 ROSLINDALE MA	3	0	0	0	0	0	0	0	3
344 ROXBURY MA	183	1	22	6	0	10	0	0	222
359 SHEPHERN MA	1	0	0	0	0	0	0	0	1
371 SPRINGFIELD MA	1	0	0	0	0	0	0	0	1
380 SUTTON MA	2	0	1	0	0	0	0	0	3
386 SOUTH END MA	20	1	0	0	0	0	0	0	21
417 WALPOLE MA	0	1	0	0	0	0	0	0	1
418 WALTHAM MA	0	0	0	0	0	1	0	0	1
777 UNKNOWN	3	0	0	0	0	0	0	0	3
888 OUT OF STATE	20	0	4	1	0	1	0	0	26

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AREA 380 BOSTON UNIV

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
999	1	0	0	0	0	0	0	0	1
AREA TOTALS	647	14	134	19	0	48	0	15	877





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AREA 381 EAST NEWTON ST

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
15 ARLINGTON MA	0	0	2	0	0	0	0	0	2
27 BACK BAY MA	0	0	0	0	0	0	0	0	1
29 BAY COVE MA	0	0	1	0	0	1	0	0	1
31 BARRE MA	1	0	1	0	0	0	0	0	1
33 BEDFORD MA	1	0	0	0	0	0	0	0	2
34 BELCHERTOWN MA	1	0	0	0	0	0	0	0	1
45 BOSTON MA	285	9	229	7	3	20	0	0	1
51 BREWSTER MA	0	0	0	0	0	0	0	4	555
54 BROCKTON MA	3	0	7	0	0	1	0	0	1
56 BROOKLINE MA	1	0	0	0	0	0	0	0	10
60 BRIGHTON MA	1	0	0	0	0	0	0	0	1
69 CHATHAM MA	0	0	0	0	0	1	0	0	2
71 CHELSEA MA	4	0	0	0	0	1	0	0	1
86 COLUMBIA PT MA	1	0	0	0	0	0	0	0	4
87 CHARLESTOWN MA	1	0	0	0	0	0	0	0	1
102 DORCHESTER MA	360	9	111	5	1	39	0	5	530
124 FALL RIVER MA	3	0	0	0	0	0	0	0	3
130 FRAMINGHAM MA	5	0	1	0	0	0	0	0	6
144 GRAFTON MA	0	0	1	0	0	0	0	0	1
161 HANOVER MA	2	0	0	0	0	0	0	0	2
184 HYDE PARK MA	6	0	0	0	0	1	0	0	7
193 JAMAICA PLA MA	13	0	7	0	0	2	0	2	24
202 LANCASTER MA	0	0	0	0	0	1	0	0	1
203 LECHINGSTER MA	1	0	0	0	0	0	0	0	1
213 LITTLETON MA	1	0	0	0	0	0	0	0	1
218 LYNN MA	2	0	1	0	0	1	0	0	4
230 MAPLESDO MA	1	1	0	0	0	1	0	0	3
236 MEDFORD MA	1	0	0	0	0	0	0	0	1
256 MATTAPAN MA	13	0	6	0	0	1	0	1	21

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## COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 381 EAST NEWTON ST

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
263 HATICK MA	1	0	1	0	0	0	0	0	2
264 NEEDHAM MA	1	0	0	0	0	0	0	0	1
265 NEW ASHFORD MA	0	0	1	0	0	0	0	0	1
266 NEW BEDFORD MA	1	0	0	0	0	0	0	0	1
271 NEWBURYPORT MA	1	0	1	0	0	0	0	0	2
285 NEWBURY MA	1	0	0	0	0	0	0	0	1
286 NEWTONSET MA	0	0	1	0	0	0	0	0	1
287 N DORCHESTER MA	17	0	0	0	0	0	0	0	17
323 QUINCY MA	2	0	1	0	0	0	0	0	3
329 RANDOLPH MA	0	0	0	0	0	0	0	0	1
333 REVEPE MA	0	0	0	0	0	1	0	1	2
336 ROCKLAND MA	1	0	0	0	0	0	0	0	1
343 ROSLINDALE MA	6	0	1	2	0	0	0	0	9
344 ROXBURY MA	571	18	137	9	2	52	0	3	792
347 SAVIN HILL MA	0	0	2	0	0	0	0	0	2
360 SHIRLEY MA	1	0	0	0	0	0	0	0	1
364 SOMERVILLE MA	2	0	1	0	0	4	0	0	7
371 SPRINGFIELD MA	2	0	1	0	0	0	0	1	4
374 STONEHAM MA	0	0	1	0	0	0	0	0	1
382 SHANSEA MA	1	0	0	0	0	0	0	0	1
386 SOUTH END MA	100	3	44	3	0	4	0	0	154
387 SOUTH BOSTON MA	3	0	0	0	0	0	0	0	3
388 TAUNTON MA	0	0	1	0	0	0	0	0	1
370 TEWKSBURY MA	1	0	1	0	0	0	0	0	2
417 WALPOLE MA	0	0	0	0	0	1	0	0	1
420 WAREHAM MA	1	0	0	0	0	0	0	0	1
438 WESTBORO MA	0	0	0	0	0	1	0	0	1
777 URBANDEN	7	0	1	0	0	2	0	1	11
888 OUT OF STATE	18	0	8	0	0	5	0	0	31
999	0	0	0	0	0	1	0	0	1
AREA TOTALS	1443	40	571	26	6	141	0	19	2246



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AREA 390 TUFTS/BAY COVE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
6 ABINGTON MA	0	0	0	0	0	2	0	0	2
12 AMESBURY MA	1	0	0	0	0	0	0	0	1
15 APLINGTON MA	2	0	3	1	0	0	0	0	6
28 BALDWINVILLE MA	2	0	0	0	0	0	0	0	2
41 BILLERICA MA	0	0	1	0	0	0	0	0	1
45 BOSTON MA	309	7	128	45	0	23	0	16	528
50 BRAINTREE MA	1	0	1	1	0	0	0	0	3
52 BRIDGEWATER MA	0	0	2	0	0	0	0	0	2
54 BROCKTON MA	8	0	2	0	0	1	0	0	11
56 BROCKLINE MA	1	0	0	0	0	0	0	0	1
57 BURLINGTON MA	1	0	0	0	0	0	0	0	1
60 BRIGHTON MA	4	1	0	0	0	0	0	0	5
63 CAMBRIDGE MA	5	0	0	0	0	0	0	0	5
71 CHELSEA MA	0	0	1	0	0	0	0	0	1
79 CHASSSET MA	0	1	0	0	0	0	0	0	1
81 CONCORD MA	1	0	0	1	0	0	0	0	2
85 CHINATOWN MA	1	0	0	0	0	0	0	0	1
86 COLUMBIA PT MA	18	0	0	5	0	0	0	0	23
87 CHARLESTOWN MA	1	0	0	0	0	0	0	0	1
101 QUINCY MA	1	0	0	0	0	0	0	0	1
102 DORCHESTER MA	741	11	95	81	0	43	4	3	978
117 EVERETT MA	1	0	1	0	0	1	0	0	3
118 EAST BOSTON MA	4	0	1	0	0	1	0	0	6
124 FALL RIVER MA	2	0	0	0	0	0	0	0	2
125 FALMOUTH MA	4	0	0	0	0	0	0	0	4
130 FRAMINGHAM MA	4	0	0	0	0	0	0	0	4
133 FLOS CORNER MA	1	0	0	0	0	0	0	0	1
147 GERRINGTON MA	0	0	1	0	0	0	0	1	2
157 HALIFAX MA	0	0	1	0	0	0	0	0	1

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AREA 390 TUFTS/BAY COVE

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
161 HANOVER MA	0	0	1	0	0	0	0	0	1
167 HAVERHILL MA	1	0	0	0	0	0	0	0	1
172 HOLBROCK MA	0	0	0	0	0	1	0	0	1
180 HUDSON MA	0	0	0	1	0	0	0	0	1
184 HYDE PARK MA	2	0	1	0	0	2	0	0	5
193 JAMAICA PLA MA	23	2	5	0	0	2	0	0	32
201 LAKEVILLE MA	1	0	0	0	0	0	0	0	1
202 LANCASTER MA	2	0	0	0	0	0	0	0	2
210 LEXINGTON MA	1	0	0	0	0	0	0	0	1
225 MALDEN MA	1	0	5	0	0	0	0	0	6
230 MARLBORO MA	1	0	0	0	0	0	0	0	1
231 MARSHFIELD MA	1	0	1	0	0	0	0	0	2
236 MEDFORD MA	1	0	0	0	0	0	0	0	1
263 NATICK MA	1	0	0	0	0	0	0	0	1
264 NEEDHAM MA	0	0	0	1	0	1	0	0	2
268 NEW MARLBORO MA	1	0	0	0	0	0	0	0	1
271 NEWBURYPORT MA	1	0	1	1	0	0	0	0	3
272 NEWTON MA	0	0	1	0	0	0	0	0	1
287 N DORCHESTER MA	10	0	2	0	0	0	0	0	12
314 PLYMOUTH MA	1	0	1	0	0	0	0	0	2
323 QUINCY MA	17	0	2	2	0	0	0	0	21
329 RANDOLPH MA	11	0	0	0	0	0	0	0	11
343 ROSLINDALE MA	2	0	5	0	0	0	0	0	7
344 ROXBURY MA	20	0	3	1	0	0	0	0	24
347 SAVIN HILL MA	2	0	2	4	0	0	0	0	8
352 SAUGUS MA	1	0	2	0	0	0	0	0	3
354 SCITUATE MA	3	0	0	0	0	0	0	0	3
364 SOMERVILLE MA	3	0	0	0	0	0	0	0	3
376 STON MA	0	0	1	0	0	0	0	0	1
378 SUDBURY MA	0	0	0	1	0	0	0	0	1
387 SOUTH BOSTON MA	291	14	58	70	0	16	0	0	449
404 UXERIDGE MA	1	0	0	0	0	0	0	0	1
417 WALPOLE MA	2	0	0	0	0	0	0	0	2
418 WALTHAM MA	2	0	0	0	0	0	0	0	2
420 WAREHAM MA	0	0	0	1	0	0	0	0	1
427 WELLESLEY MA	1	0	0	0	0	0	0	0	1
449 WHITMAN MA	1	0	0	0	0	0	0	0	1
453 WILMINGTON MA	2	0	0	0	0	0	0	0	2
459 WORCESTER MA	3	0	1	0	0	1	0	0	5
462 WEST ROXBURY MA	0	0	0	2	0	0	0	0	2
777 UNKNOWN	17	0	4	1	0	1	0	0	23
883 OUT OF STATE	2	2	5	0	0	1	0	0	10

AREA TOTALS 1542 38 338 219 0 96 4 20 2257



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AREA 400 HARBOR AREA

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
18 ASHFIELD MA	0	0	2	0	0	0	0	0	2
45 BOSTON MA	109	6	57	5	0	27	0	32	236
50 EPAINTREE MA	0	0	0	0	0	0	0	1	1
57 BURLINGTON MA	1	0	0	0	0	0	0	0	1
59 BEACON HILL MA	0	0	1	0	0	0	0	0	1
60 BRIGHTON MA	0	0	1	0	0	0	0	0	1
63 CAMBRIDGE MA	0	0	1	0	0	0	0	0	1
64 CANTON MA	1	0	0	0	0	0	0	0	1
65 CAPLISLE MA	0	0	1	0	0	0	0	0	1
71 CHELSEA MA	5	0	0	0	0	0	0	0	5
81 CONCORD MA	1	0	0	0	0	0	0	0	1
87 CHARLESTOWN MA	20	0	28	0	0	2	0	2	52
94 DERRIS MA	0	0	0	0	0	0	0	1	1
102 DORCHESTER MA	1	0	1	0	0	0	0	0	2
117 EVERETT MA	5	0	0	0	0	0	0	0	5
118 EAST BOSTON MA	319	15	144	4	0	35	0	6	523
132 FREETOWN MA	0	1	0	0	0	0	0	0	1
193 JAMAICA PLA MA	0	0	1	0	0	0	0	0	1
196 KENMORE SQ. MA	1	0	0	0	0	0	0	0	1
201 LAKEVILLE MA	0	0	1	0	0	0	0	0	1
213 LYNN MA	0	0	0	0	0	1	0	0	1
225 MALDEN MA	0	0	1	0	0	0	0	0	1
241 METHUEN MA	1	0	0	0	0	0	0	0	1
272 NEWTON MA	3	0	0	0	0	0	0	0	3
288 NORTH END MA	2	0	4	0	0	0	0	0	6
311 PITTSFIELD MA	0	0	0	0	0	1	0	0	1
323 QUINCY MA	0	0	0	0	0	0	0	1	1
333 REVERE MA	3	0	2	0	0	0	0	0	5
352 SAUGUS MA	1	0	1	0	0	0	0	0	2

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COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

AREA 400 HARBOR AREA

GEOCODE	SI-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
364 SOMERVILLE MA	0	0	0	0	0	1	0	0	1
374 STONEHAM MA	1	0	0	0	0	0	0	0	1
382 SWANSEA MA	1	0	0	0	0	0	0	0	1
387 SOUTH BOSTON MA	0	0	0	0	0	1	0	0	1
388 TAUNTON MA	2	0	0	0	0	0	0	0	2
417 WALPOLE MA	1	0	0	0	0	0	0	0	1
418 WALTHAM MA	1	0	0	0	0	1	0	0	2
427 WELLESLEY MA	1	0	0	0	0	0	0	0	1
457 WINTHROP MA	4	0	0	0	0	0	0	0	4
464 WEST END MA	0	0	0	0	0	1	0	0	1
777 UNKNOWN	2	0	1	0	0	0	0	0	3
833 OUT OF STATE	2	0	0	0	0	1	0	0	3
AREA TOTALS	488	22	247	9	0	71	0	43	880



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AREA 401 CHARLESTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
15 ARLINGTON MA	0	0	2	0	0	2	0	0	4
40 BEVERLY MA	0	0	1	0	0	1	0	0	2
45 BOSTON MA	53	10	10	4	0	10	0	5	92
71 CHELSEA MA	2	0	0	0	0	0	0	0	2
87 CHARLESTON MA	86	11	22	0	0	25	0	0	144
89 DALTON MA	1	0	0	0	0	0	0	0	1
118 EAST BOSTON MA	6	0	0	0	0	1	0	1	8
193 JAMAICA PLA MA	2	0	0	0	0	1	0	0	3
230 MARLBORO MA	1	0	0	0	0	0	0	0	1
236 MEDFORD MA	1	0	0	0	0	0	0	0	1
238 MELROSE	0	1	0	0	0	0	0	0	1
241 METHUEN MA	1	0	0	0	0	0	0	0	1
249 MILTON MA	1	0	0	0	0	0	0	0	1
264 NEEDHAM MA	0	1	1	0	0	0	0	0	2
268 NEW MARLBORO MA	0	0	0	0	0	1	0	0	1
271 NEWBURYPORT MA	0	0	0	0	0	1	0	0	1
275 N ANDOVER MA	1	0	0	0	0	0	0	0	1
343 ROSLINDALE MA	1	0	0	0	0	4	0	0	5
364 SOMERVILLE MA	4	0	0	0	0	0	0	0	4
381 SWAMPSCOTT MA	2	0	0	0	0	0	0	0	2
387 SOUTH BOSTON MA	3	0	0	0	0	0	0	0	3
424 WATERTOWN MA	1	0	0	0	0	0	0	0	1
427 WELLESLEY MA	0	1	0	0	0	0	0	0	1
453 WOBURN MA	0	0	0	0	0	1	0	0	1
462 WEST ROXBURY MA	0	0	0	0	0	1	0	0	1
777 UNKNOWN	0	0	0	0	0	2	0	0	2
828 OUT OF STATE	3	0	0	0	0	0	0	0	3
999	1	0	0	0	0	0	0	0	1

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 A.S.S.I.S.T.  
 COUNT OF NON-CLOSED CONSUMERS BY GEOCODE AND TYPE OF INITIAL CONTACT

DATE 10/19/84

AREA 401 CHARLESTON

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
AREA TOTALS	170	24	36	4	0	50	0	6	290

AREA 402 CHARDON ST

GEOCODE	51-A REPORT	CHINS REFERRAL	REQUEST FOR SERVICES	FORMAL APPLICATION	REQUEST FOR EMER SVCS	OTHER	NO INITIAL CONTACT	UNKNOWN	TOTAL, ALL CONTACT TYPE
45 BOSTON MA	2	0	40	0	0	3	0	0	45
118 EAST BOSTON MA	0	0	3	0	0	0	0	0	3
AREA TOTALS	2	0	43	0	0	3	0	0	48





## SECTION B-1(a)

### Children In Care 1980 - 1984

The following statewide and regional charts show the numbers and proportions of children, by age, who were in substitute care between July, 1980 and July, 1984. While there is some regional variation, especially where the proportion of children in group care is very high, the following generalizations can be made:

- The number of children in substitute care decreased 36% between July, 1980 and July 1984. The largest decrease in both foster care and group care occurred between 1980 and 1981. Foster care numbers have continued downward, although slowly. Group care numbers rose again after July, 1982.
- Adolescents (12-18 yrs) in foster care decreased more than any other group (-46% or by 1,963 children). This group is now at its lowest percentage (40%) of all children in foster care since July, 1980.
- The proportions of children under 5 or over 18 are higher now than 1980, even though the numbers are lower.
- Overall Group Care levels have dropped by 268 or 14% since July, 1980. They had dropped even more by July, 1982 (by 409 or 22%) but have risen (+141 or 10%) since then.
- In Group Care, the proportion of 15-18 years olds has risen since 1980, although the number of 15-18 year olds still decreased slightly (-35 or down 5%).
- The proportion of 12-15 year olds in Group Care has stayed very stable since 1980. The number has dropped by 72 or 14% however. The largest drop in group care populations has been in children under 12, all but a few of whom are between 8 and 12 years old. This group has decreased by 29% (or by 129 children).



Sect B-1a

Foster care trends seems to be following trends in both case practice (ie. improved permanency planning) and demographics. The former probably accounts for the very large drop in foster care between July 1980 and 1981 as well as the continuing lower levels in foster care. Demographic trends may account for the currently increasing proportion of younger children relative to adolescents.

Recent group care trends run counter to demographic trends, however. That there has been an increase in older adolescents in group care may reflect a use of group care now for children maintained at home or in foster care previously. This correlates with the data in Section B-(b) that show more prior placements and longer periods in care for children in group care than for those in foster care.



# Foster Care \*

## CHILDREN IN CARE 1980 - 1984

## STATEWIDE - Chart 1

Number 1000 2000 3000 4000 5000 6000 7000 8000 9000

Year (Total CIC) 1843(20%)

2701(29%)

4227(45%)

590(6%)

7/80 (9361)

1396(19%)

2076(29%)

3138(43%)

597(8%)

7/81 (7207)

1283(20%)

1788(28%)

2798(44%)

515(8%)

7/82 (6384)

1390(22%)

1774(28%)

2639(41%)

554(9%)

7/83 (6357)

1496(24%)

1742(28%)

2554(41%)

494(8%)

7/84 (6286)

### Group Care

\* Includes DSS and Invoiced Foster Care

Number 200 400 600 800 1000 1200 1400 1600 1800

Year (Total CIC) 444(24%)

530(29%)

657(35%)

228(12%)

7/80 (1859)

378(25%)

446(30%)

498(33%)

179(12%)

7/81 (1501)

319(22%)

438(30%)

517(36%)

176(12%)

7/82 (1450)

328(20%)

469(29%)

627(39%)

200(12%)

7/83 (1624)

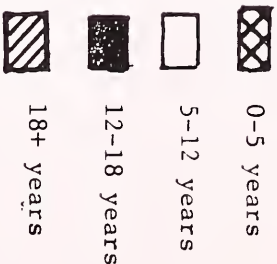
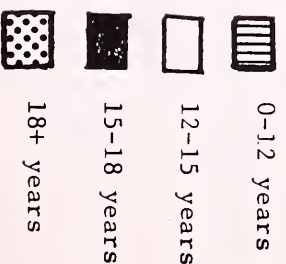
315(20%)

462(29%)

622(39%)

185(12%)

7/84 (1584)



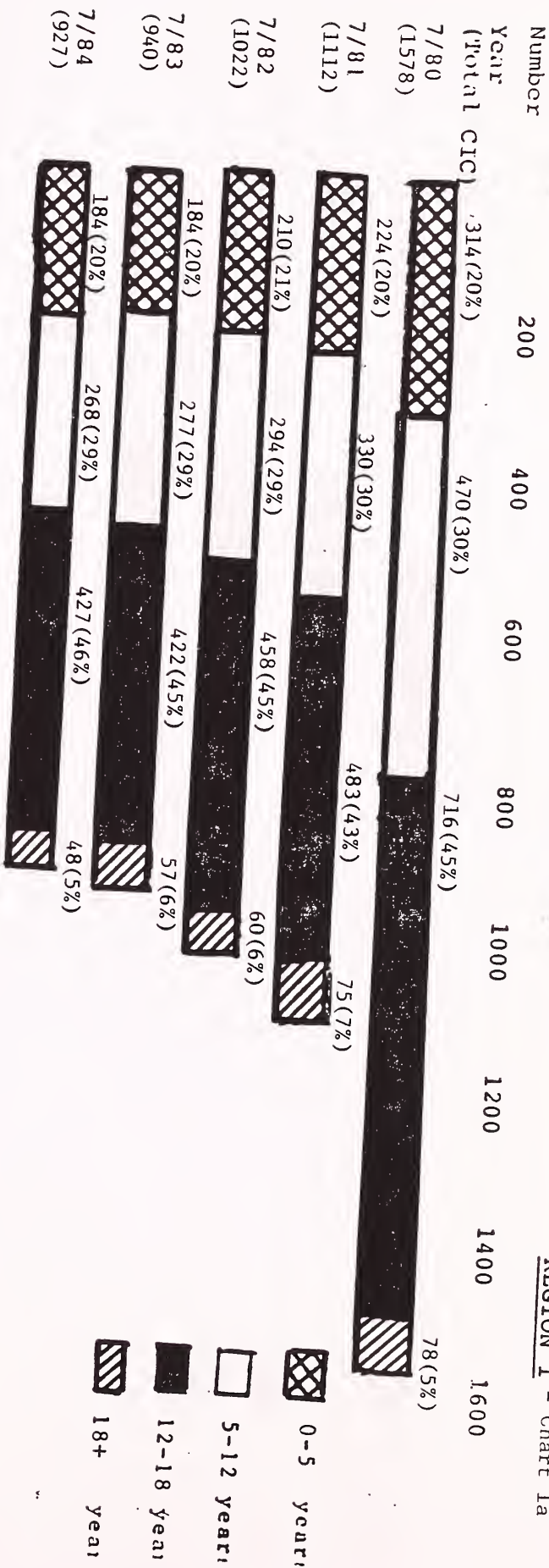




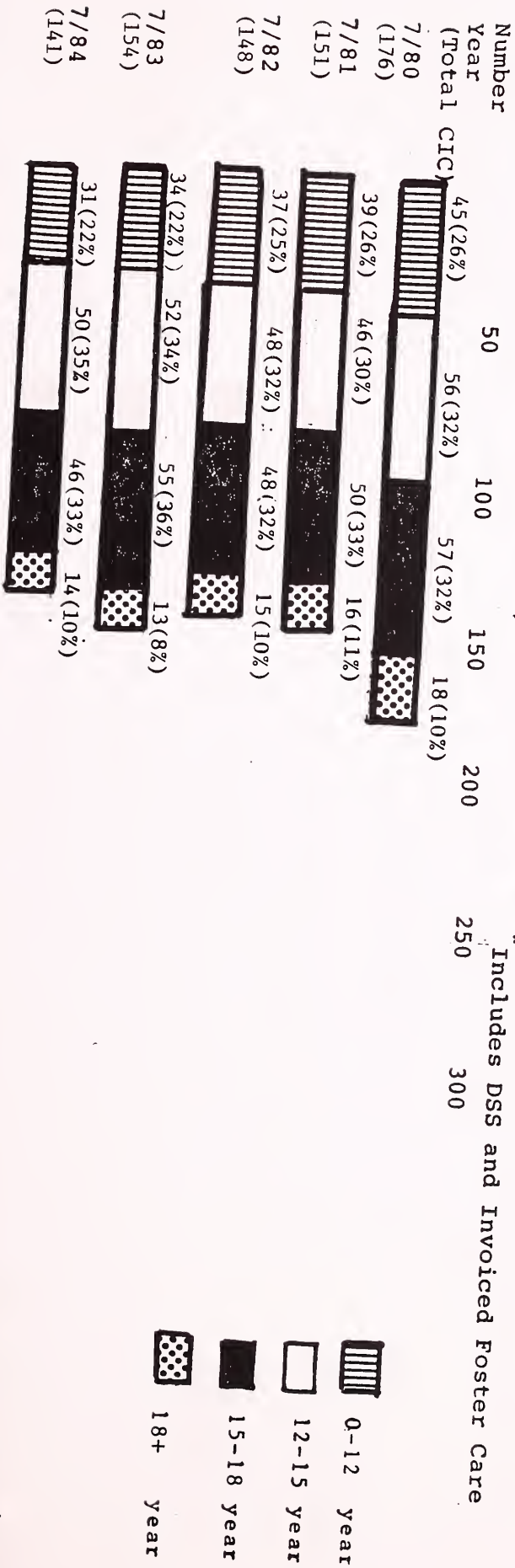
Foster Care \*

CHILDREN IN CARE 1980 - 1984

REGION I - Chart 1a



Group Care



\* Includes DSS and Invoiced Foster Care





Foster Care \*

CHILDREN IN CARE 1980 - 1984

REGION II - Chart 1b

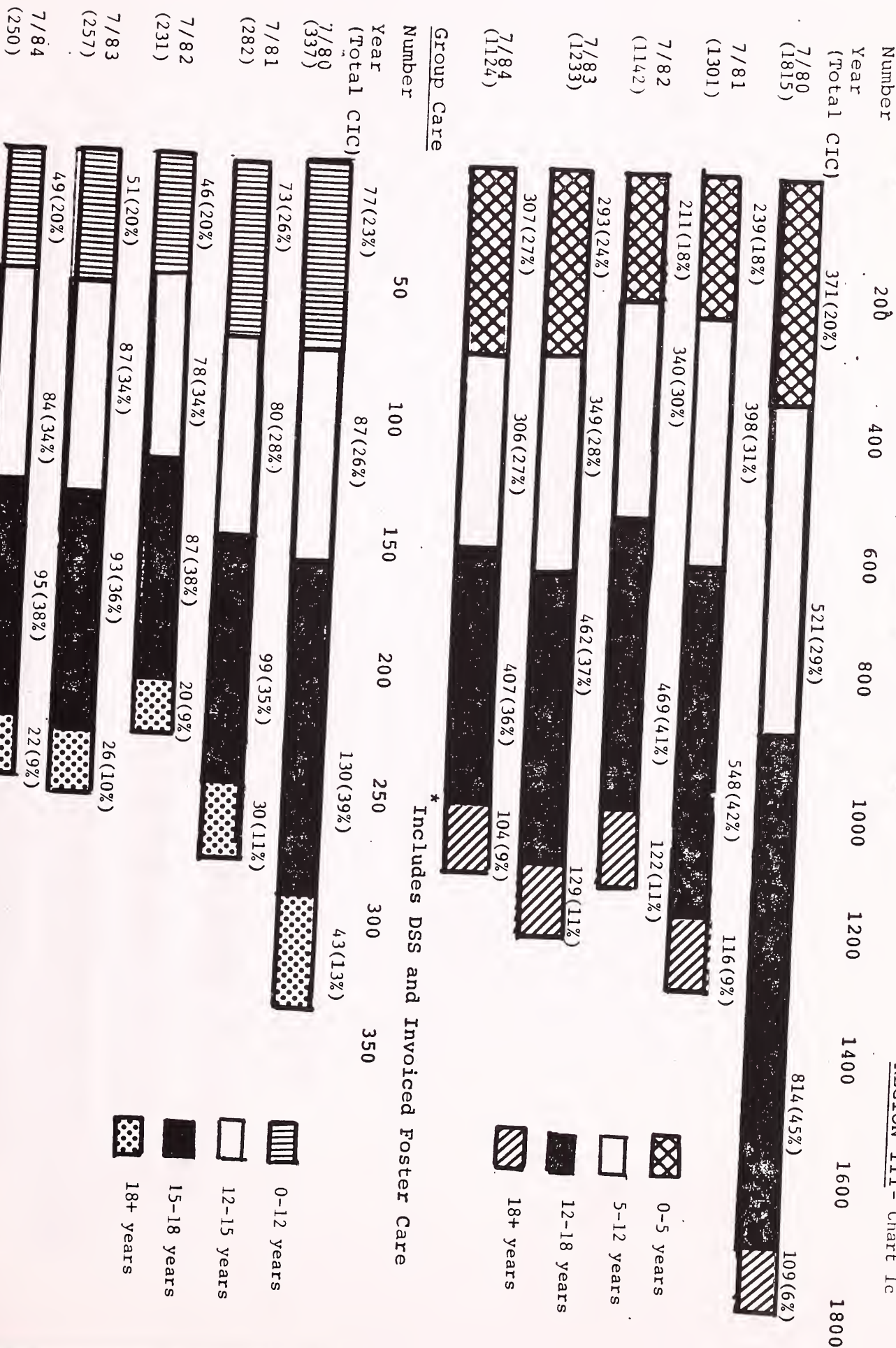




# Foster Care \*

## CHILDREN IN CARE 1980 - 1984

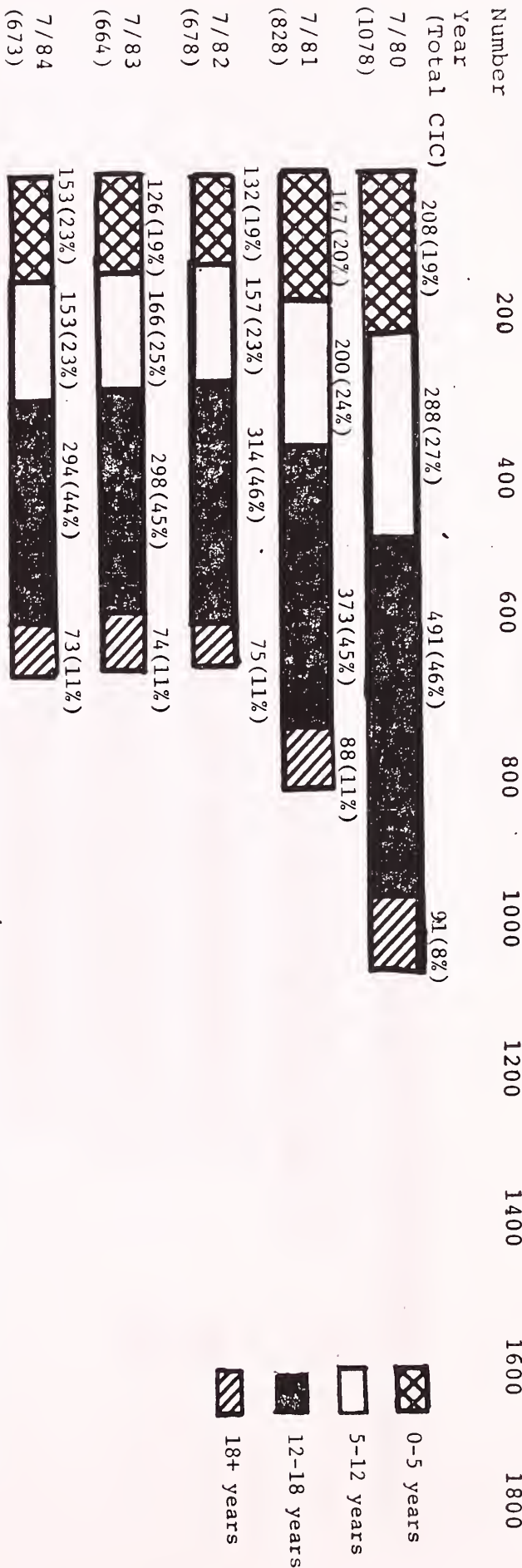
### REGION III - Chart 1c





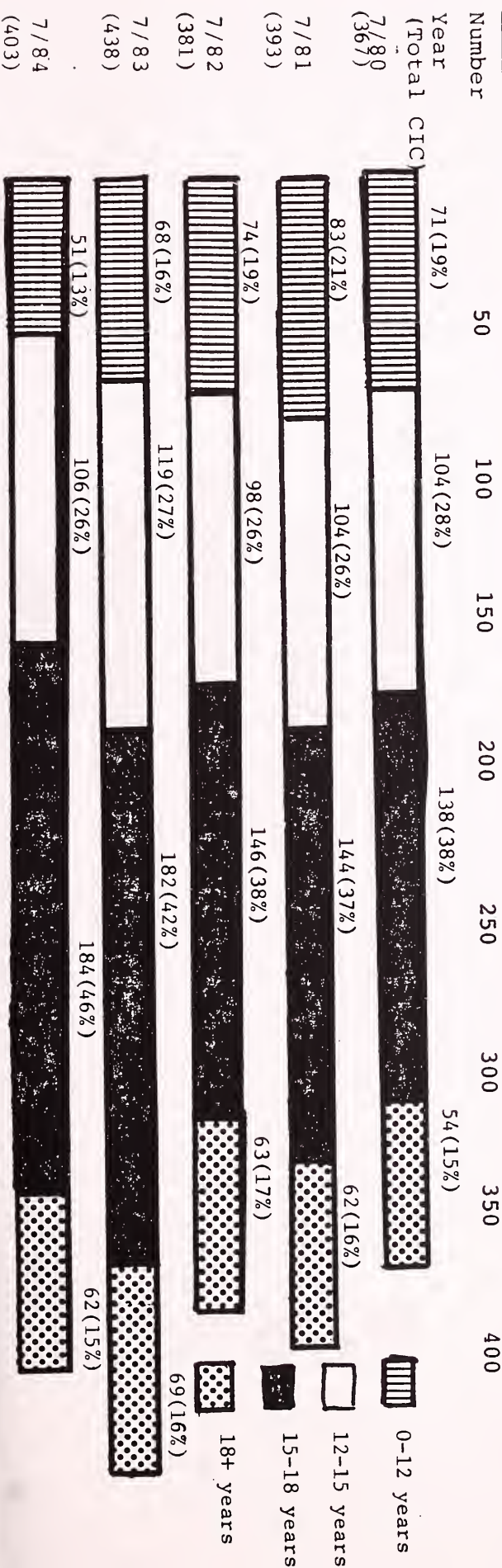


Foster Care \*



Group Care:

\* Includes DSS and Invoiced Foster Care

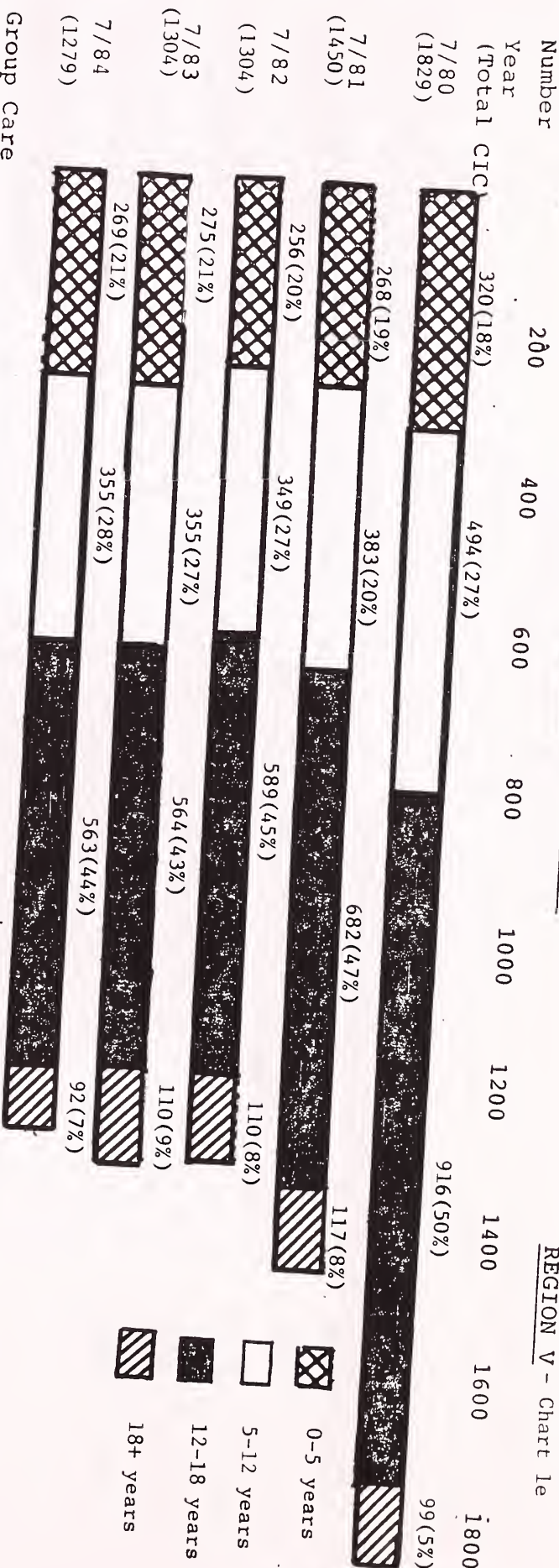




# Foster Care \*

## CHILDREN IN CARE 1980 - 1984

### REGION V - Chart 1e



# Group Care

## Number

50

100

150

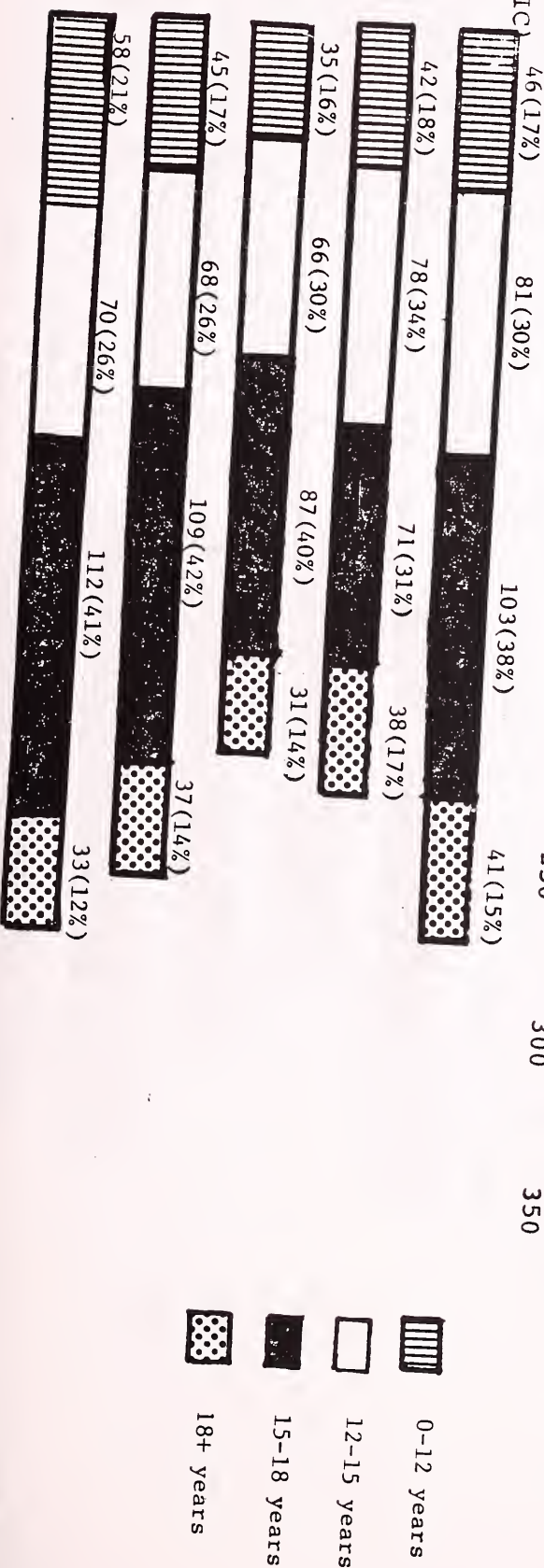
200

250

300

350

\* Includes DSS and Invoiced Foster Care



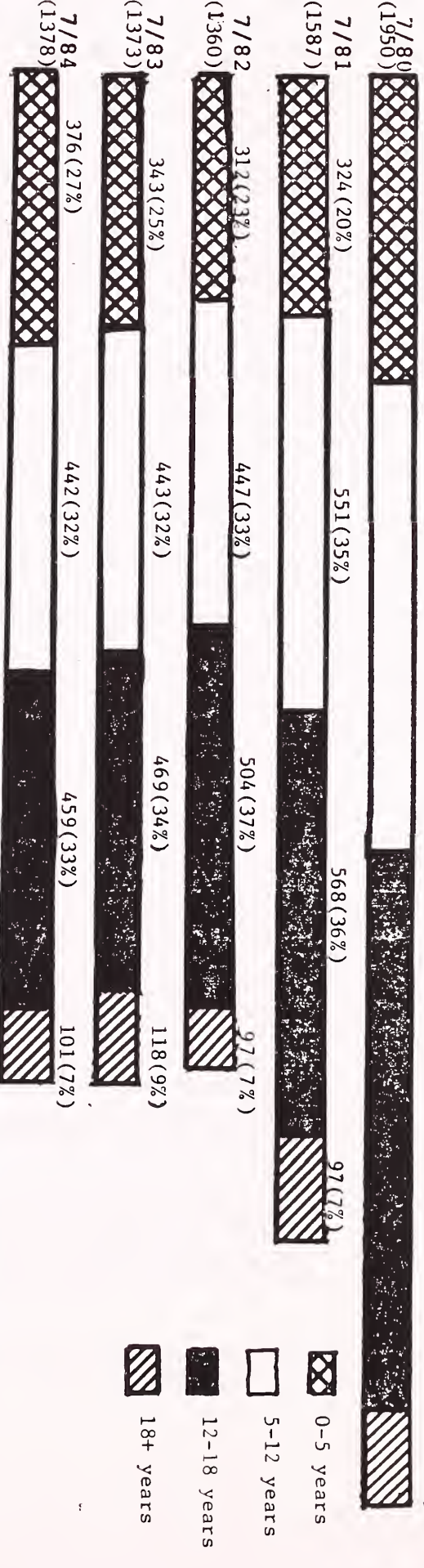




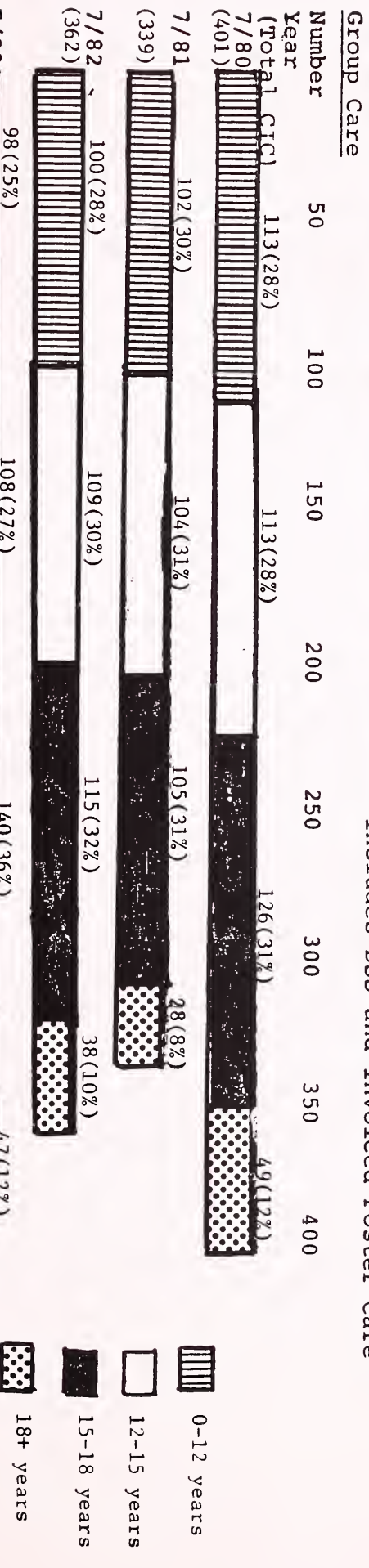
# CHILDREN IN CARE 1980 - 1984

REGION VI - Chart 1f

Foster Care *										
Number	200	400	600	800	1000	1200	1400	1600	1800	2000
Year										
(Total CIC)	419(22%)		641(33%)					752(39%)		138(7%)



\* Includes DSS and Invoiced Foster Care





SECTION B-1(b)  
REFERRALS TO GROUP CARE: NEW OR PENDING IN SEPTEMBER, 1984

Regional staff were asked to track group care referrals awaiting placement on September 1, 1984 or referred during the month of September. Information collected on each referral included age and sex of each child, prior placements and current location, disabilities, ethnicity, and language, and custody status. Tables 1,2 and 3, below, present the information received on 196 children whose referrals to group care had been received before or during September 1984, but who were not placed by September 1.

Observations on Tables 1,2 and 3.

- Of the 196 referrals to group care, received prior to or during September, 1984, and not placed by September 1, almost three-quarters (143) were still not placed on September 30. Sixty-seven (67) or 47% of these children had been referred during September.
- 31% of the referrals made prior to September 1 were placed during September and 18% of the referrals made during September were placed by 9/30 as well.
- The ratio of boys to girls in the referral group is about 3:2. This ratio is the same for the unplaced (by 9/30) group. However, a larger percentage of female referrals wait more than 3 months for placement.
- The average age of children remaining unplaced is very slightly higher than placed children.



Sect B-1(b)

- Regions IV and V together account for 50% of all referrals current in September, but only 32% of the placements made by 9/30/84. Regions II and VI account for 56% of the placements, but only 35% of the referrals.
- Most unplaced children (71%) have been waiting less than 3 months since referral. Six of the seven children waiting over 12 months are from one Region and do not exhibit the same characteristics associated with the 3-12 month waiting periods.
- Waiting time may be prolonged by being female, having a learning disability; being multiply handicapped; currently residing at home, in a foster home or at a DYS facility; having had more than two prior foster home placements; or no prior group care placement. Region IV and V have the highest proportion of referrals waiting for placement over 3 months.



Region	Referrals		Average Age(Yrs)	Sex M/F(%F)	Placements	
	Total	Sept.(%)			Total(% Refd)	Of Sept. Ref's(%)
I	12	7 (58)	12.1	9/3 (33)	4 (33)	2 (29)
II	31	17 (55)	12.7	19/12(39)	15 (48)	6 (35)
III	16	15 (94)	13.0	10/3 (38)	3 (19)	3 (20)
IV	56*	22 (39)	12.9	40/16(29)	14*(26)	0
V	43	14 (33)	13.8	23/20(46)	12 (28)	2 (14)
VI	38	7 (18)	13.5	18/29(53)	13 (34)	2 (29)
STATE	196	82 (42)	13.1	119/77(39)	50 (25)	15 (18)

TABLE 2. Referrals to Group Care: Children Referred but Not Placed by September 30, 1984

Region	No.(%) of Referrals	Average Age(Yrs)	Sex M/F (%F)	Months waiting for placement (by 9/30/84)				
				0-3	4-6	7-9	10-12	>12
I	8 (67)	11.6	5/3 (60)	7(88)	1(12)	-	-	-
II	16 (52)	13.3	10/6 (37)	15(94)	-	1(6)	-	-
III	13 (81)	13.8	8/5 (38)	13(100)	-	-	-	-
IV	39 (70)	13.4	28/11(28)	29(76)	1(6)	2(11)	-	6(16)
V	41 (95)	13.9	22/19(46)	16(40)	9(23)	14(35)	-	1( 2)
VI	25 (66)	13.9	12/13(52)	19(76)	5(20)	1( 4)	-	-
STATE	143 (73)	13.6	86/57(40)	99(71)	16(11)	18(13)	-	7(5)

\* Information on placement status missing for 3 referrals







TABLE 3. FACTORS AFFECTING PLACEMENT OF CHILDREN IN GROUP CARE -  
Children Referred, But Not Placed By September 30, 1984

REG.	No.	Months Awaiting Placement:						A. Language		B. Ethnicity				C. Prior Placements:					
		0-3	4-6	7-9	10-12	>12	Eng. Span.		Sign.	White	Black	Latind	Other*	Group Care		Foster Care			
														0	1-2	>2	0	1-2	>2
I	8	7	1	-	-	-	8	-	-	7	-	1	-	3	4	1	1	6	1
II	16	15	1	-	-	-	16	-	-	16	-	-	-	12	3	1	5	3	8
III	14	14	-	-	-	-	12	2	-	12	-	2	-	8	4	2	8	5	1
IV	39	30	1	2	-	6	39	-	-	35	2	-	2	27	10	2	27	8	4
V	41	17	9	14	-	1	41	-	-	36	2	-	3	35	5	1	20	4	17
VI	25	19	5	1	-	-	21	3	1	6	15	4	-	11	11	3	9	6	10
State	143	102	17	17	0	7	137	5	1	112	19	7	5	96	37	10	70	32	41

		D. Disability or Special Need:							E. Type of Care Requested:										
REG.	No.	None	MR	Psyc	ED	LD	Alcoh	Dis.	Other	Spec.	MR	Psych	Therap	Hosp	Diag	Rehab	Secure Trtmt	School	Other**
I	8	2	1	1	2	1	-	1	-	3	1	2	-	-	-	-	-	-	2
II	16	1	1	9	-	2	2	-	1	-	-	3	2	1	4	2	-	2	2
III	14	-	1	11	1	-	1	-	-	-	-	1	2	-	-	1	10	-	-
IV	39	7	2	21	1	6	-	1	1	15	-	7	-	-	-	1	-	6	10
V	41	11	9	5	2	1	-	-	13	26	3	2	2	-	-	-	1	2	5
VI	25	-	2	9	8	6	-	-	-	13	-	1	-	-	-	-	-	8	3
State	143	21	16	56	14	16	3	2	15	57	4	16	6	1	4	4	11	18	22

\* Includes: Asian/Pacific Islander (RIV); Portuguese/Cape Verdean (RV)

\*\* Includes: Adolescent, Specialized Foster Care, and Community-Based



SECTION B-1(c)

Analysis of Statewide  
Substitute Care Sample

The POS automated system has proved an invaluable tool for agency analysis of substitute care data. However, due to duplicate or shared birthdates and Social Security numbers, POS has not been a practical means of determining length of time in care by age. Another factor influencing data validity is the method of calculating length of time in care. Currently the system determines placement period by subtracting the first authorization date from the run date, regardless of any returns home in the interim. This has produced an inflated measurement of length of time in care.

To clarify characteristics of children in care such as age and amount of time spent in substitute care, current, continuous placement periods have been calculated for a sample population. A random sample was generated for POS foster care and group care authorizations active on May 15, 1984. The placement period was established as the most recent period of substitute care not interrupted by a return home of 90 days or more.

It is important to note that the sample reflects a statewide distribution and is not valid on an area basis. It would be incorrect to use statewide distribution figures for area based analysis. However, the data can be used as general indicators against which area specific data maybe compared. The POS population vs. the sample comparison can be used to estimate needed adjustments of POS generated, substitute care data used for planning.

The attached tables summarize sample data length for age of time in care, and number of placements per child.



Foster Care Sample\*

- The average age of the sample foster care children was 10 years.
- 57% of children in foster care are experiencing their first placement.
- For children experiencing more than one placement the number of previous placements averaged 2 per child.
- 15% of the sample receive extra care payments.
- 29% of children sampled are 0-5 years old, 25% 5-12 years, 39% 12-18 years and 6% over 18 years.
- Average length of time in care was 2.5 years with a mode of 4 months.
- 54% of children in the foster care sample were in placement 18 months or less.
- 40% of children in foster care had been in continuous placement two years or more.

\* Sample of 6% of the 5/13/84 authorized foster placements:POS 3604.



Table 1. Foster Care SampleAge by Number of Placements

Number of Previous Placements	Age				<u>Total</u>
	<u>0-5</u> <u>Yrs.</u>	<u>5-12</u> <u>Yrs.</u>	<u>12-18</u> <u>Yrs.</u>	<u>18+</u> <u>Yrs.</u>	
0	77 (65)	55 (52)	89 (55)	13 (56)	234 (57%)
1	34 (29)	34 (32)	37 (23)	4 (17)	109 (27%)
2	3 ( 2)	11 (10)	16 (10)	2 ( 9)	32 ( 8%)
3	3 ( 2)	1 (1)	8 ( 5)		12 ( 3%)
4		3 (3)	2 ( 1)	3 (13)	8 ( 2%)
5		1 (1)	1 (.6)		2 *
6	2 ( 2)		1 (.6)	1 ( 4)	4 ( 1%)
7		1 (1)	1 (.6)		2 *
8			2 ( 1)		2 *
9			2 ( 1)		2 *
10			1 (.6)		1 *
11			1 (.6)		1 *
Total	119	106	161	23	409

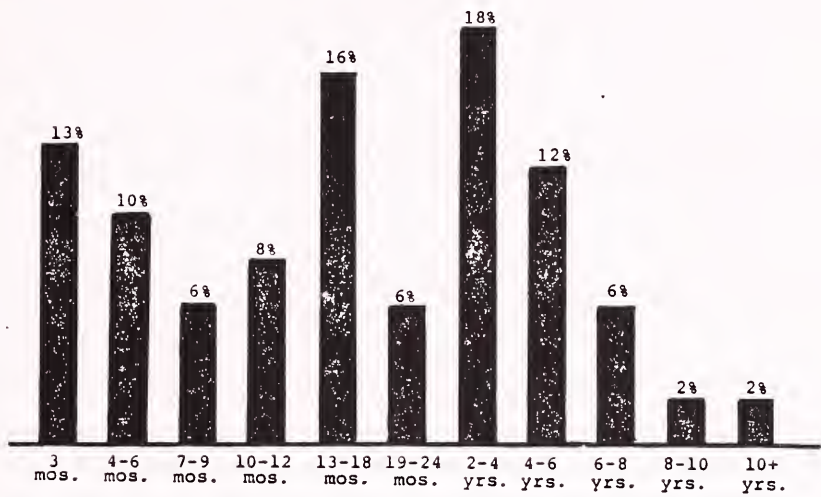
Length of Time in Care by Number of Placements

Number of Previous Placements	<u>Length of Time in Care</u>						<u>Total</u>
	<u>0-6</u> <u>Mos.</u>	<u>6-18</u> <u>Mos</u>	<u>18-24</u> <u>Mos.</u>	<u>2-4</u> <u>Yrs.</u>	<u>4-6</u> <u>Yrs.</u>	<u>6+</u> <u>Yrs.</u>	
0	68 (69%)	71 (58%)	12 (50%)	35 (48%)	26 (53%)	22 (52)	234
1	24 (24%)	43 (35%)	8 (33%)	21 (29%)	7 (14%)	6 (14%)	109
2	4 ( 4%)	6 ( 5%)	2 ( 8%)	9 (12%)	8 (16%)	3 ( 7%)	32
3	1 ( 1%)	3 ( 2%)		2 ( 3%)	2 ( 4%)	4 (10%)	12
4	1 ( 1%)			4 ( 5%)	1 ( 2%)	2 ( 5%)	8
5					1 ( 2%)	1 ( 2%)	2
6			1 ( 4%)		2 ( 4%)	1 ( 2%)	4
7					2 ( 4%)		2
8			1 ( 4%)	1 (1)			2
9						2 ( 5)	2
10						1 ( 2)	1
11				1 (1)			1
Total	98	123	24	73	49	42	409





Table 2. CHILDREN IN FOSTER CARE: LENGTH OF TIME IN CARE



\* Based on Random Sample of children in Foster Care as of 5/15/84 from POS 3604.

Comparison Of Sample And POS Foster Care Data  
Age By Length Of Time In Care

Length of Time In Care												Total Sample	% Sample	%POS 3606
AGE	3 mos.	4-6 mos.	7-9 mos.	10-12 mos.	13-18 mos.	19-24 mos.	2-4 yrs.	4-6 yrs.	6-8 yrs.	8-10 yrs.	10+ yrs.			
0-5yrs	19	16	9	16	30	8	17	4	0	0	0	119	29%	21%
5-12yrs	10	14	8	7	13	6	22	18	6	2	0	106	26%	28%
12-18yr	26	12	6	12	21	9	28	20	16	4	7	161	39%	41%
18+yrs	0	1	0	0	1	1	6	7	3	2	2	23	6%	9%
Total FC Sample														
	5	43	23	35	65	24	73	49	25	8	9	409		
%FC Sample														
	13%	10%	6%	8%	16%	6%	18%	12%	6%	2%	2%			
% POS Perm. Planning Report														
	9%	7%	7%	7%	10%	8%	20%	13%	7%	6%	5%			

\* 6% Random Sample of POS 3604: Authorization dates, sibling groups, and birthdates were reviewed to determine most recent continuous placement period (not returned home 90 or more days).



Group Care Sample\*

- The average age of sampled children in group care was 14 years with a mode of 16 years.
- 54% are reported as voluntary placements.
- 68% of the children have experienced some type of substitute care prior to the most recent placement.
- The average group care payment is \$59.00
- Sample children averaged 1.25 placements prior to their most recent group care placement.
- 50% were in placement for the first time.
- Average length of time in care was 3 years with a mode of 11 months.
- 24% of children in group care have been in some type of substitute care for 2-4 years.
- 45% of the children in group care had been in substitute care eighteen months or less.

\* 20% (328) sample of POS authorized population as of 5/15/84.



Table 3. GROUP CARE SAMPLEAge by Number of Placements

Number of Previous Placements	<u>Age</u>					<u>Total</u>
	<u>0-8 Yrs.</u>	<u>8-12 Yrs.</u>	<u>12-15 Yrs.</u>	<u>15-18 Yrs.</u>	<u>18+ Yrs.</u>	
0	7 (50%)	28 (46%)	66 (55%)	50 (49%)	12 (36%)	163 (50%)
1	4 (28%)	16 (27%)	17 (14%)	25 (24%)	5 (15%)	67 (20%)
2		7 (12%)	15 (13%)	9 (9%)	9 (27%)	20 (12%)
3	1 (7%)	4 (7%)	10 (8%)	6 (6%)	1 (3%)	22 (7%)
4		1 (2%)	3 (3%)	3 (3%)	3 (9%)	10 (3%)
5	2 (14%)		2 (2%)	4 (4%)	3 (9%)	11 (3%)
6		3 (5%)	3 (3%)	4 (4%)		10 (3%)
7		1 (2%)	2 (2%)			3 (1%)
8				1 (1%)		1 *
13			1 (1%)			1 *
TOTAL	14	60	119	102	33	328

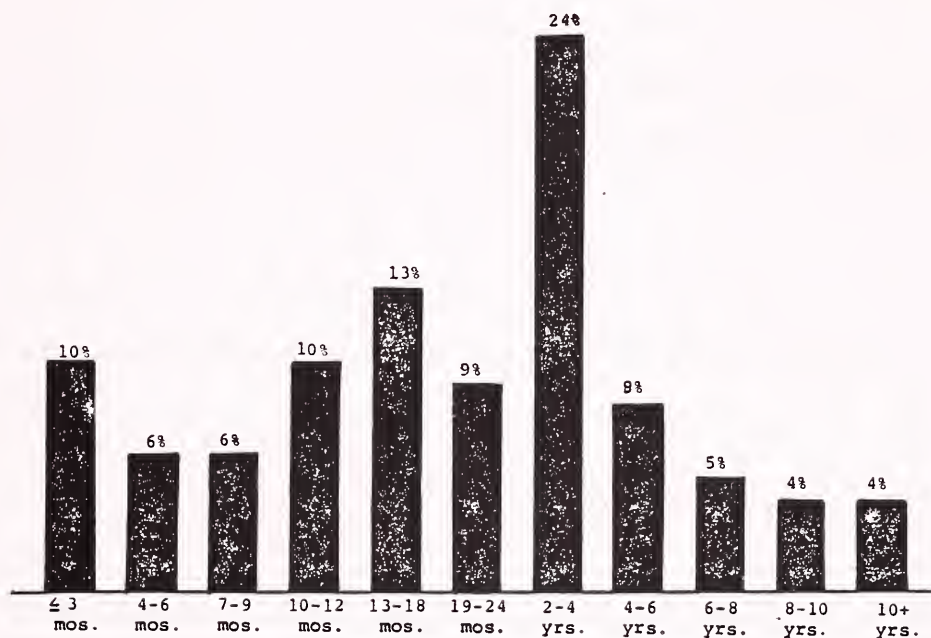
Length of Time in Care by Number of Placements

Number of Previous Placements	<u>Length of Time in Care</u>						<u>Total</u>
	<u>0-6 Mos.</u>	<u>6-18 Mos</u>	<u>18-24 Mos.</u>	<u>2-4 Yrs.</u>	<u>4-6 Yrs.</u>	<u>6+ Yrs.</u>	
0	43 (81%)	67 (68%)	11 (38%)	26 (33%)	12 (46%)	4 (9%)	163
1	4 (7%)	18 (18%)	5 (17%)	19 (24%)	6 (23%)	15 (34%)	67
2	1 (2%)	8 (8%)	5 (17%)	13 (17%)	4 (15%)	9 (20%)	40
3	4 (7%)	2 (2%)	4 (14%)	5 (6%)	1 (4%)	6 (14%)	22
4			1 (3%)	5 (6%)		4 (9%)	10
5			1 (3%)	7 (9%)	1 (4%)	2 (4%)	11
6	1 (2%)	2 (2%)	2 (3%)	2 (3%)	1 (4%)	3 (7%)	10
7		1 (1%)		1 (1%)		1 (2%)	3
8			1 (3%)				1
13					1 (4%)		1
TOTAL	53	98	29	78	26	44	328

\* Sample of children in group care as of 5/15/84. Placements are calculated to include the number of different placements not interrupted by a 90 + day return home, and exclude the present placement.

Source: POS 3604.



Table 4. Children\* in Group Care: Length of Time in Care

\* Random Sample of Children in Group Care as of 5/15/84

Source: POS 3606

Comparison Of Sample And POS Group Care Data  
Age By Length Of Care

Length of Time In Care

AGE	3 mos.	4-6 mos.	7-9 mos.	10-12 mos.	13-18 mos.	19-24 mos.	2-4 yrs.	4-6 yrs.	6-8 yrs.	8-10 yrs.	10+ yrs.	Total Sample	% Sample	% POS 3606
0-12yrs	10	4	7	5	15	7	15	7	4	0	0	74	22%	19%
12-15yrs	12	8	3	17	20	15	25	9	7	1	2	119	36%	28%
15-18yrs	10	7	11	10	8	7	27	6	3	5	8	102	31%	40%
18-21yrs	0	2	0	1	1	0	11	4	3	6	4	32	10%	11%
21+	0	0	0	0	0	0	0	0	0	1	0	1	.3%	2%
TOTAL														
OC Sample	32	21	21	33	44	29	78	26	17	13	14	328		
ZGC Sample	10%	6%	6%	10%	13%	9%	24%	8%	5%	4%	4%			
% POS Perm. Planning Report	5%	5%	9%	8%	12%	10%	20%	13%	7%	6%	5%			

\* 20% Random Sample of POS 3606: Authorization dates, sibling groups, and birthdates were reviewed to determine most recent continuous placement period (not returned home 90 or more days).





SECTION B-2  
DOCUMENTATION OF SUBSTITUTE CARE NEEDS

As part of the 1984 Needs Assessment Process, we are now examining certain population groups to identify any shortage of resources relevant to these groups.

During this phase we are requesting data on foster care, specialized foster care, and residential care services for the following:

- 1) Special Needs Children
- 2) Linguistic and Cultural Minorities
- 3) Adolescents

We request that the attached form be used to document the need for additional resources for these groups.

On the form, Section I should be completed by the Area Director documenting the need for foster and/or specialized foster care homes. Regional Directors should complete Section II documenting the need for residential care services.

In each section, we are looking for the number and kinds of resources needed, i.e., not now available. The last column (remarks) should be used to highlight unique situations, provide backup data, etc.

Please note that a series of Tables accompanies this section. These tables, describing distribution of ethnic groups in the foster care, foster parent, and general populations, can be used as an aid to identifying substitute care needs.



The information is drawn from POS (Rept. 3616), ASSIST (NTDSS812) and (NTDSS404), and the 1980 U.S. Census. Percentages of children, homes, etc., are used instead of numbers, because of variable amounts of missing data in the three sources. Please be aware that the percentages are accurate only if missing data are distributed equally among all groups. If you have what you know to be accurate but different information, especially on foster family ethnicity, use it in lieu of what is given in the Tables. Also, please send a summary of the more accurate information to the Research, Evaluation and Planning Unit at Central Office, Attn. Julia Herskowitz.

TABLE 1. This Table compares percentages of Black and Latino children in the DSS foster care caseload to the percentages of the same groups in the general Massachusetts population. In all cases, the former exceeds the latter for both Blacks and Latinos.

TABLE 2. Regional percentages of children in foster care, of foster homes, and the DSS caseload, by ethnic group, for all groups on which DSS collects data.

TABLES 2A-2F. These are the same as TABLE 2, but broken down by DSS Area. Each Table is a separate Region.

TABLE 3. TABLE 3 is another way of looking at the data in TABLE 2 for the three major ethnic groups in the DSS caseload, White, Black and Latino (Hispanic). Ratios are calculated for the percentage of foster children in each group relative to the



percentage in the DSS caseload and in the Massachusetts populatiuon. A ratio greater than 1.0 indicates that the percentage of foster children from the ethnic group in question is greater than the percentage of that ethnic group in the DSS caseload (or in the Massachusetts population). A ratio of less than 1.0 means the percentage of foster children is lower.

TABLES 3A-3F. These are similar to TABLE 3 but with Area breakdowns for each Region. They are based on data from Tables 2A-2F.

TABLE 4. The eight DSS service areas with the highest percentages of Black foster children are displayed in more detail than above. Additional ratios included are: (1) percent foster children to percent foster homes, and (2) percent foster homes to percent of Area population. Interpretation of the ratios is on the Table.

TABLE 5. This table is similar to TABLE 4 but displays the eight DSS areas with the highest percentages of Latino (Hispanic) foster children.



## SUBSTITUTE CARE NEEDS ASSESSMENT

## I. FOSTER CARE (To be completed by Area Director)

AREA \_\_\_\_\_ COMPLETED BY: \_\_\_\_\_ DATE \_\_\_\_\_

Resource	No. of Foster Homes Needed	No. of Specialized Foster Homes Needed	Remarks
Minority Homes-Black			
Minority Homes- Spanish Speaking			
Minority Homes-Other (Specify)			
Homes for Adolescents (12-18 years old)			
Homes for Special Needs Children			
Other Homes Needed (Specify)			





## SUBSTITUTE CARE NEEDS ASSESSMENT

## II. GROUP CARE (To be Completed by Regional Director)

Region \_\_\_\_\_ Completed By: \_\_\_\_\_ Date: \_\_\_\_\_

Resource	No. of Residential Care Slots	Remarks
Group Care for Spanish-Speaking Children		
Group Care for Children Speaking Other Language (Specify)		
Group Care for children with Special Needs: Autistic		
Behavior Disorder		
Blind		
Hearing Impaired		
Deaf		
Emotionally Disturbed		
Learning Disability		
Mentally Retarded		
Physical Handicap		
Multiple Handicaps		
Behavior Problems		
Other, Specify		



Table 1. Regional Comparison of General Population  
and Foster Child Caseload  
by Ethnic Group

Region	Black		Latino	
	% Population	% Foster Children	% Population	% Foster Children
I	4	16	3	10
II	1	6	2	8
III	1	5	2	9
IV	1	6	1	3
V	1	5	2	5
VI	20	60	6	7



TABLE 2. ETHNICITY: FOSTER CHILDREN\*, FOSTER HOMES AND CASELOADS

## STATEWIDE DISTRIBUTION

	Region I	Region II	Region III	Region IV	Region V	Region VI	Total
<u>ETHNICITY</u>							
White							
%Foster Care	61	80	78	84	75	26	64
%Foster Homes	73	90	90	93	86	28	77
%Caseload	62	88	83	83	79	37	73
Black							
%Foster Care	16	6	5	6	5	60	19.5
%Foster Homes	16	6	4	5	7	61	15.2
%Caseload	8	3	3	3	4	45	10
Hispanic							
%Foster Care	10	8.4	9	3	5	7	7.4
%Foster Homes	10	1.7	4	1	2	9	4.4
%Caseload	9	6	8	3	3	9	6
Asian							
%Foster Care	1.5	2	0.2	0.8	0.5	0.2	0.7
%Foster Homes	0	0.3	0	0.4	0	0.1	0.1
%Caseload	0.3	6	0.3	1	0.2	0.5	<1
Portuguese							
%Foster Care	0.3	0.6	0.8	0.7	4	0.6	1.3
%Foster Homes	0	0	0	0	2	0.6	0.5
%Caseload	0.3	0.3	1	1	5	0.7	1.6
Other							
%Foster Care	6	2.5	4	2.0	3	3.3	3.1
%Foster Homes	0.4	2.5	1	0.8	4	1.0	1.8
%Caseload	2	2	2	2	2	3	2
Unknown							
%Foster Care	4	0.6	2	4.6	1	1.2	1.9
%Foster Homes	0	0	0	0.4	0.1	0.1	0.1
%Caseload	17	1	3	6	4	0.3	6
Native American							
%Foster Care	0	0.1	0.3	0	0.2	0.4	0.2
%Foster Homes	0	0	0.4	0.5	0	0.1	0.2
%Caseload	0	0.2	0.2	0.1	0.3	0.3	0.2
Cape Verdean							
%Foster Care	0	0	0	0	6	0.6	1.3
%Foster Homes	0	0	0	0	0	0	0
%Caseload	0	0	0	0.1	3	1.4	0.8

Sources: Foster Children, ASSIST NTDSS404, Run date 5/3/84; Caseload, NTDSS812, Run date 5/19/84; Foster Homes, POS 3616 Run date, 3/31/84.

\* Percentage of total foster care caseload in ethnic group.



TABLE 2A. ETHNICITY: FOSTER CHILDREN\*, FOSTER HOMES AND CASELOADS

## Region One

	Area 1	Area 2	Area 3	Area 4	Area 5	Regional Total
<u>ETHNICITY</u>						
White						
%Foster Care	84	81	60	31	91	61
%Foster Home	90	99	92	35	96	73
%Caseload	95	85	55	33	75	62
Black						
%Foster Care	12	4	4	36	2	16
%Foster Home	8	1	1	37	4	16
%Caseload	4	3	4	21	1	0.8
Hispanic						
%Foster Care	0	2	6	20	1	10
%Foster Home	0	0	6	26	0	10
%Caseload	0	2	20	13	1	9
Asian						
%Foster Care	0	2	6	0	0	1.5
%Foster Home	0	0	0	0	0	0
%Caseload	0	0	1	0	0	0.3
Portuguese						
%Foster Care	0	0	1	0.5	0	0.3
%Foster Home	0	0	0	0	0	0
%Caseload	0	0	1	1	0	0.3
Other						
%Foster Care	4	8	6	6	4	6
%Foster Home	1	1	0	1	0	0.4
%Caseload	1	1	2	2	2	2
Unknown						
%Foster Care	0	4	6	6	1	4
%Foster Home	0	0	0	0	0	0
%Caseload	0	2	17	31	22	17

\* Percentage of total foster care caseload in ethnic group.





TABLE 2B. ETHNICITY: FOSTER CHILDREN\*, FOSTER HOMES AND CASELOADS

## Region Two

	Area 6	Area 7	Area 8	Area 9	Area 10	Regional Total
<u>ETHNICITY</u>						
White						
%Foster Care	78	83	91	87	75	80
%Foster Home	96	88	94	95	83	90
%Caseload	81	94	96	93	81	88
Black						
%Foster Care	8	2	2	1	9	6
%Foster Home	2	9	3	2	11	6
%Caseload	4	1	1	0	6	3
Hispanic						
%Foster Care	5	9	4	6	12	8
%Foster Home	0	0	0	2	3	2
%Caseload	9	3	1	4	9	6
Asian						
%Foster Care	6	6	0	0	1.0	2
%Foster Home	0	0	0	0	0.5	0.3
%Caseload	2	1	0	0	1	0.6
Native American						
%Foster Care	0	0	0	0	0.3	0.1
%Foster Home	0	0	0	0	0	0
%Caseload	0	0	0	0	0	0
Portuguese						
%Foster Care	2	0	0.8	0	0	0.6
%Foster Home	0	0	0.8	0	0	0.2
%Caseload	0	0	1	0	0	0.3
Other						
%Foster Care	2	0	0.8	4	3	2
%Foster Home	2	3	2	2	3	2
%Caseload	2	1	1	2	3	2
Unknown						
%Foster Care	0	0	0.8	2	0.3	0.6
%Foster Home	0	0	0	0	0	0
%Caseload	2	0	0	1	1	1

\* Percentage of total foster care caseload in ethnic group.



TABLE 2C. ETHNICITY: FOSTER CHILDREN\*, FOSTER HOMES AND CASELOADS

## Region Three

	Area 11	Area 12	Area 13	Area 14	Area 15	Area 16	Area 161	Area 17	Area 18	Regional Total
<u>ETHNICITY GROUP</u>										
White										
%Foster Care	84	61	88	94	94	59	78	90	84	78
%Foster Home	91	85	97	94	97	78	90	100	90	90
%Caseload	85	65	93	93	92	61	82	97	90	83
Black										
%Foster Care	5	5	6	4	0	3	7	8	12	5
%Foster Home	5	6	2	3	1	1	6	0	7	4
%Caseload	3	3	1	2	2	1	7	1	6	3
Hispanic										
%Foster Care	7	22	2	1	1	17	4	4	0	9
%Foster Home	3	9	0	0	0	16	3	0	1	4
%Caseload	8	27	4	1	3	10	5	0	1	8
Asian										
%Foster Care	0	1	0	0	0	0	0	0	0	0.2
%Foster Home	0	0	0	0	0	0	0	0	0	0
%Caseload	1	0	0	0	0	0	0	0	0	0.3
Native American										
%Foster Care	0.4	1	0	0	0	0	1	0	0	0.3
%Foster Home	0	0	0	1	0	1	0	0	0	0.4
%Caseload	0	0	0	0	0	0	0	0	0	0.2
Portuguese										
%Foster Care	3	0	0	0	3	0	0	0	0	0.8
%Foster Home	0	0	0	0	0	0	0	0	0	0
%Caseload	2	1	0	1	2	0	0	0	0	1.0
Other										
%Foster Care	0.4	9	2	1	2	5	10	0	2	4
%Foster Home	0	0	1	1	1	3	0	0	1	1
%Caseload	1	3	1	1	1	2	4	0	2	2
Unknown										
%Foster Care	0	0	2	0	0	1	0	0	2	2
%Foster Home	0	0	0	0	0	0	0	0	0	0
%Caseload	0	1	1	2	1	26	1	0	2	3

\* Percentage of total foster care caseload in ethnic group.



TABLE 2D. ETHNICITY: FOSTER CHILDREN\*, FOSTER HOMES AND CASELOADS

## Region Four

	Area 19	Area 20	Area 21	Area 22	Area 23	Area 24	Area 25	Area 26	Area 27	Area 28	Regional Total
<u>ETHNICITY GROUP</u>											
White											
%Foster Care	84	88	84	54	91	86	92	86	90	92	84
%Foster Home	96	96	88	76	94	87	95	97	93	97	93
%Caseload	60	90	83	62	87	85	90	96	78	96	83
Black											
%Foster Care	5	0	4	25	2	2	8	0	3	0	6
%Foster Home	2	2	4	22	2	5	3	1	4	1	5
%Caseload	4	1	3	12	1	3	5	1	2	0	3
Hispanic											
%Foster Care	5	4	2	6	0	6	0	0	2	1	3
%Foster Home	0	0	4	1	0	5	0	0	0	0	1
%Caseload	4	4	6	4	3	6	2	0	0	0	3
Asian											
%Foster Care	0	0	0	0	0	2	0	0	2	1	0.8
%Foster Home	0	1	0	0	0	0	0	0	1	1	0.4
%Caseload	3	1	1	1	1	1	2	0	1	0	1.0
Native American											
%Foster Care	0	0	0	0	0	0	0	0	0	0	0
%Foster Home	2	0	0	0	0	0	0	2	0	1	0.5
%Caseload	0	0	0	0	0	0	0	0	2	0	0.1
Portuguese											
%Foster Care	0	0	0	2	0	0	0	0	0	1	0.7
%Foster Home	0	0	0	0	0	0	0	0	0	0	0
%Caseload	0	0	0	7	4	0	0	0	0	0	1
Other											
%Foster Care	0	4	4	6	0	1	0	0	1		2
%Foster Home	2	0	0	0	4	3	1	8	0	0	0.8
%Caseload	2	2	2	6	1	1	0	1	1	1	2
Unknown											
%Foster Care	5	4	7	7	7	1	0	5	2	3	5
%Foster Home	0	1	4	0	0	0	0	0	1	0	0.4
%Caseload	26	2	5	9	3	3	1	1	8	3	6
Cape Verdean											
%Foster Care	0	0	0	0	0	0	0	0	0	0	0
%Foster Home	0	0	0	0	0	0	0	0	0	0	0
%Caseload	0	0	0	1	0	0	0	0	0	0	0.1

\* Percentage of total foster care caseload in ethnic group.



TABLE 2E. ETHNICITY: FOSTER CHILDREN\*, FOSTER HOMES AND CASELOADS

## Region Five

	Area 29	Area 30	Area 31	Area 32	Area 33	Area 34	Area 35	Regional Total
<u>ETHNICITY GROUP</u>								
White								
%Foster Care	91	79	82	78	89	57	76	75
%Foster Home	99	82	93	92	96	70	88	86
%Caseload	94	83	89	85	81	58	77	79
Black								
%Foster Care	0	8	4	3	3	4	6	5
%Foster Home	0	15	5	5	2	8	6	7
%Caseload	1	6	4	2	1	4	5	4
Hispanic								
%Foster Care	2	6	0	4	0	11	2	5
%Foster Home	0.7	0	1	0	0	9	0	2
%Caseload	1	3	0	4	0	9	1	3
Asian								
%Foster Care	0	1	4	1	0	0	1	0.5
%Foster Home	0	0	0	0	0	0	0	0
%Caseload	0	0	0	0	0	0	1	0.2
Native American								
%Foster Care	0	0	1	0	0	0	2	0.2
%Foster Home	0	0	0	0	0	0	0	0
%Caseload	0	0	2	0	0	0	1	5
Portuguese								
%Foster Care	1	0.6	4	2	4	9	2	4
%Foster Home	0	1	0.7	1	1	2	4	2
%Caseload	0	1	0	3	14	10	2	5
Other								
%Foster Care	0	4	4	2	2	3	2	3
%Foster Home	0.7	1	0	2	0	10	1	4
%Caseload	0	2	1	1	1	5	5	2
Unknown								
%Foster Care	5	0.6	2	2	1	1	8	1
%Foster Home	0	0	0	0.5	0	0	0	0.1
%Caseload	4	2	3	2	2	3	12	4
Cape Verdean								
%Foster Care	0	1	1	4	0	10	1	6
%Foster Home	0	0.6	0	10	1	16	2	0
%Caseload	0	0	0	0	0	0	0	3

\* Percentage of total foster care caseload in ethnic group.





TABLE 2F. ETHNICITY: FOSTER CHILDREN\*, FOSTER HOMES AND CASELOADS

Region Six						
	Area 36	Area 37	Area 38	Area 39	Area 40	Regional Total
<u>ETHNICITY GROUP</u>						
White						
%Foster Care	29	23	8	47	90	26
%Foster Home	21	38	8	58	100	28
%Caseload	34	33	7	57	86	37
Black						
%Foster Care	67	54	75	36	6	60
%Foster Home	76	32	79	32	0	61
%Caseload	54	38	71	26	4	45
Hispanic						
%Foster Care	2	10	11	8	0	1
%Foster Home	2	22	11	7	0	9
%Caseload	4	18	14	7	4	9
Asian						
%Foster Care	0	1	0	0.4	0	0.2
%Foster Home	0	1	0	0	0	0.1
%Caseload	0	2	0	0	1	0.5
Native American						
%Foster Care	0	1	0.4	1	0	0.4
%Foster Home	0	1	0	0	0	0.1
%Caseload	0	0	0	0	0	0.3
Portuguese						
%Foster Care	0	0.5	1	1	0	0.6
%Foster Home	0	0	0.8	2	0	0.6
%Caseload	0	0	0	1	1	0.7
Other						
%Foster Care	1	8	3	4	1	3
%Foster Home	0	4	0.8	1	0	1
%Caseload	3	4	3	2	2	3
Unknown						
%Foster Care	0.5	2	0.2	3	1	1
%Foster Home	0	1	0	0	0	0
Caseload	4	4	2	4	2	3
Cape Verdean						
%Foster Care	0.2	0	1	1	1	0.6
%Foster Home	0	0	0	0	0	0
%Caseload	0	0	2	3	0	1

\* Percentage of total foster care caseload in ethnic group.



TABLE 3. Comparison Ratios: Foster Children/Caseload Ethnicity Ratio\*  
 And  
 Foster Children/Population Ethnicity Ratio\*\*  
 Statewide

	Region I	Region II	Region III	Region IV	Region V	Region VI
<u>ETHNICITY</u>						
White						
Foster Children/ Caseload	1.0	0.9	1.0	1.0	1.0	1.1
Foster Children/ Population	0.7	0.8	0.8	0.9	0.8	0.3
Black						
Foster Children/ Caseload	1.8	1.7	2.6	1.9	1.4	1.2
Foster Children/ Population	4.0	4.3	4.5	3.5	3.1	2.9
Hispanic						
Foster Children/ Caseload	1.2	1.3	1.0	1.4	1.4	0.7
Foster Children/ Population	3.1	4.0	3.8	2.1	3.3	1.2

\* Percent ethnic group in foster child population divided by percent ethnic group in caseload.

\*\* Percent ethnic group in foster child population divided by percent ethnic group in general population.

Ratios greater than 1.0 indicate over-representation of ethnic group in foster care caseload.



TABLE 3A. Comparison Ratios: Foster Children/Caseload Ethnicity Ratio\*  
And  
Foster Children/Population Ethnicity Ratio\*\*

Region One						
	Area 1	Area 2	Area 3	Area 4	Area 5	Regional Total
<u>ETHNICITY</u>						
White						
Foster Children/ Caseload Ratio	0.9	0.9	1.1	0.9	1.2	1.0
Foster Children/ Population	0.9	0.8	0.6	0.4	0.9	0.7
Black						
Foster Children/ Caseload	3.0	1.3	1.3	1.7	2.0	1.8
Foster Children/ Population	8.6	3.3	4.0	2.8	2.8	4.0
Hispanic						
Foster Children/ Caseload	0	1.0	0.8	1.5	1.0	1.2
Foster Children/ Population	0	2.0	3.9	2.9	0.7	3.1

\* Percent ethnic group in foster child population divided by percent ethnic group in caseload.

\*\* Percent ethnic group in foster child population divided by percent ethnic group in general population.

Ratios greater than 1.0 indicate over-representation of ethnic group in foster care caseload.



TABLE 3B. Comparison Ratios: Foster Care Children/Caseload Ethnicity Ratio\*  
And  
Foster Children/Population Ethnicity Ratio\*\*

Region Two						
	Area 6	Area 7	Area 8	Area 9	Area 10	Regional Total
<u>ETHNICITY</u>						
White						
Foster Children/ Caseload Ratio	1.0	0.9	0.9	0.9	0.9	0.9
Foster Children/ Population	0.8	0.8	0.9	0.9	0.8	0.8
Black						
Foster Children/ Caseload Ratio	2.0	2.0	2.0	0	1.5	1.7
Foster Children/ Population	3.2	10.0	5.0	5.0	4.3	4.3
Hispanic						
Foster Children/ Caseload Ratio	0.6	3.0	4.0	1.5	1.3	1.2
Foster Children/ Population	1.7	18.0	5.0	3.5	4.0	4.0

\* Percent ethnic group in foster child population divided by percent ethnic group in caseload.

\*\* Percent ethnic group in foster child population divided by percent ethnic group in general population.

Ratios greater than 1.0 indicate over-representation of ethnic group in foster care caseload.





TABLE 3C. Comparison Ratios: Foster Care Children/Caseload Ethnicity Ratio\*  
And  
Foster Children/Population Ethnicity Ratio\*\*

## Region Three

	Area 11	Area 12	Area 13	Area 14	Area 15	Area 16	Area 161	Area 17	Area 18	Regional Total
<u>ETHNICITY</u>										
White										
Foster Children/ Caseload Ratio	1.0	0.9	0.9	1.0	1.0	1.0	1.0	0.9	0.9	1.0
Foster Children/ Population	0.9	0.7	0.9	0.9	1.0	0.6	0.8	0.9	0.9	0.8
Black										
Foster Children/ Caseload Ratio	1.7	1.7	6.0	2.0	0	3.0	1.1	8.0	2.7	2.6
Foster Children/ Population	6.2	4.2	10.0	13.3	0	2.6	2.6	40.0	5.7	4.5
Hispanic										
Foster Children/ Caseload Ratio	0.9	0.8	0.5	1.0	0.3	1.7	0.8	0	0	0.9
Foster Children/ Population	2.9	2.9	2.0	1.7	0.8	3.7	3.7	6.7	0	3.7

\* Percent ethnic group in foster child population divided by percent ethnic group in caseload.

\*\* Percent ethnic group in foster child population divided by percent ethnic group in general population.

Ratios greater than 1.0 indicate over-representation of ethnic group in foster care caseload.



TABLE 3D. Comparison Ratios: Foster Children/Caseload Ethnicity Ratio\*  
 And  
 Foster Children/Population Ethnicity Ratio\*\*

Region Four											
	Area 19	Area 20	Area 21	Area 22	Area 23	Area 24	Area 25	Area 26	Area 27	Area 28	Regional Total
<u>ETHNICITY</u>											
White											
Foster Children/ Caseload Ratio	1.4	1.0	1.0	0.9	1.0	1.0	1.0	0.8	1.1	1.0	1.0
Foster Children/ Population	0.8	1.0	0.9	0.6	0.9	0.9	0.9	0.9	0.9	0.9	0.9
Black											
Foster Children/ Caseload Ratio	2.5	0	1.0	2.1	2.0	0.7	1.6	0	1.5	0	1.9
Foster Children/ Population	4.2	0	5.7	3.7	2.9	1.3	6.7	0	2.8	0	3.5
Hispanic											
Foster Children/ Caseload Ratio	1.2	1.0	0.3	1.5	0	1.0	0	0	0	0	1.4
Foster Children/ Population	5.0	4.4	1.1	1.7	0	3.2	0	0	3.3	2.0	2.1

Percent ethnic group in foster child population divided by percent ethnic group in caseload.

\* Percent ethnic group in foster child population divided by percent ethnic group in general population.

Ratios greater than 1.0 indicate over-representation of ethnic group in foster care caseload.



TABLE 3E. Comparison Ratios: Foster Children/Caseload Ethnicity Ratio\*  
And  
Foster Children/Population Ethnicity Ratio\*\*

## Region Five

	Area 29	Area 30	Area 31	Area 32	Area 33	Area 34	Area 35	Regional
<u>ETHNICITY</u>								
White								
Foster Children/ Caseload	1.0	1.0	0.9	0.9	1.1	1.0	1.0	1.0
Foster Children/ Population	0.9	0.8	0.8	0.8	0.9	0.6	0.8	0.8
Black								
Foster Children/ Caseload	0	1.3	1.0	1.5	3.0	1.0	1.2	1.4
Foster Children/ Population	0	2.7	4.0	3.3	7.5	2.0	4.6	3.1
Hispanic								
Foster Children/ Caseload Ratio	2.0	2.0	0	1.0	0	1.2	2.0	1.4
Foster Children/ Population	1.4	4.3	0	2.5	0	3.7	2.9	3.3

\* Percent ethnic group in foster child population divided by percent ethnic group in caseload.

\*\* Percent ethnic group in foster child population divided by percent ethnic group in general population.

Ratios greater than 1.0 indicate over-representation of ethnic group in foster care caseload.



TABLE 3F. Comparison Ratios: Foster Children/Caseload Ethnicity Ratio\*  
And  
Foster Children/Population Ethnicity Ratio\*\*

Region Six						
	Area 36	Area 37	Area 38	Area 39	Area 40	Regional
<u>ETHNICITY</u>						
White						
Foster Children/ Caseload	0.8	0.7	1.1	1.6	0.3	1.1
Foster Children/ Population	0.4	0.3	0.1	0.5	0.9	0.3
Black						
Foster Children/ Caseload	1.2	1.4	1.1	1.4	1.5	1.2
Foster Children/ Population	2.3	6.9	1.5	3.1	6.0	2.9
Hispanic						
Foster Children/ Caseload Ratio	0.5	0.6	0.8	1.1	0	0.7
Foster Children/ Population	0.67	1.3	1.0	1.8	0	1.2

\* Percent ethnic group in foster child population divided by percent ethnic group in caseload.

\*\* Percent ethnic group in foster child population divided by percent ethnic group in general population.

Ratios greater than 1.0 indicate over-representation of ethnic group in foster care caseload.





TABLE 4 . Service Areas with Highest Proportions  
Of Black Foster Children

Area	% Black Foster Children	Ratio: % Black Foster Children To % Black Caseload <sup>1</sup>	% Black Foster Children To % Black Foster Homes <sup>1</sup>	% Black Population (All Ages) in Area	Ratio: % Black Foster Children To % Black Population <sup>1</sup>	Ratio: % Black Foster Homes To % Black Population <sup>3</sup>
38-Boston University	75%	1.1	.9	49%	1.5	1.6
36-Boston State	67%	1.2	.9	29%	2.3	2.6
37-Boston/Brookline	54%	1.4	1.0	8%	6.9	4.0
4-Springfield	36%	1.7	1.1	13%	2.8	2.8
39-Tufts/Bay Cove	36%	1.4	1.1	12%	3.1	2.6
22-Cambridge	22%	2.1	1.1	7%	2.1	3.0
30-Brockton	8%	1.3	.5	3%	2.7	5.0
10-Worcester	7%	1.5	.8	2%	3.2	5.5

\* 72% of all Black Children in Foster Care fall within these 8 areas.

<sup>1</sup> Ratio greater than 1.0 means Black children may be over-represented in foster care caseload.

<sup>2</sup> Ratio greater than 1.0 means Black foster homes may be in short supply relative to Black foster children.

<sup>3</sup> Ratio greater than 1.0 means Black population is over-represented as foster parents.



TABLE 5. Service Areas with Highest Proportions  
Of Latino\* Foster Children

Area	% Latino Foster Children	Ratio: % Latino Foster Children To % Latino Caseload <sup>1</sup>	Ratio: Latino Foster Children To % Latino Foster Homes <sup>2</sup>	% Latinos (All Ages) In Area Pop'n	Ratio: % Latino Foster Children To % Latino Population <sup>1</sup>	Ratio: % Latino Foster Homes To % Latino Population <sup>3</sup>
12-Lawrence	22	.8	2.4	8	2.9	1.1
4-Springfield	20	1.5	.8	7	2.9	2.6
16-Chelsea	17	1.1	1.0	3	3.7	0.7
3-Holyoke	16	.8	2.6	4	3.9	1.1
10-Worcester	12	1.3	4.0	5	4.0	0.6
34-New Bedford	11	1.2	1.3	3	3.7	2.3
38-Boston University	11	.8	1.0	11	1.0	1.3
37-Boston/ Brookline	10	.6	.4	7	1.3	2.1

\* 71% of all Latino Foster Children fall within these eight(8) Areas.

Latino = Puerto Rican      Mexican  
Cuban      Other Hispanic

1 Ratio greater than 1.0 mean Latino children may be over-represented in foster care caseload.

2 Ratio greater than 1.0 means Latino foster homes may be in short supply relative to Latino foster children

3 Ratio less than 1.0 means that Area's Latino population is under-represented as foster parents.



## Section C. Adoption

This section provides data on characteristics of children freed for adoption before September 30, 1984. It consists of two tables. Table 1 is statewide and compares children awaiting adoptive placement through contracted agencies with those awaiting placement through DSS. These include 68 children with the contracted agencies and 99 awaiting placement through DSS. Table 2 compares characteristics of DSS children\* who are not yet placed with those who are in either a "new" adoptive placement or a foster home-adoptive placement. These include 299 children who are placed (90 new, 209 foster home adoptions) and 99 who are not placed.

The data in Table 1, "Characteristics of Children Awaiting Adoption," show that two thirds of these children are between 6 and 14 years old. Almost 70% have been waiting for placement for more than a year. Ten percent of the children awaiting contracted adoptive placements have been waiting for less than one year, while 42% of the children who have been awaiting DSS adoptive placements have been waiting for less than one year.

\* Does not include children with contracted adoption agencies.



SECT-C

Table 2, "Children 'Free' for Adoption, but Adoptions Not Yet Finalized," compares characteristics of those 99 children freed and awaiting DSS placement with the 299 who are freed and already placed through DSS. (Regional tables are provided in addition to the statewide figures). This table highlights the differences in age, ethnicity, special needs, etc., of these two groups. Please note in particular the length of time free for children who are already placed. These numbers may point to a need to reduce the time between adoptive placement and finalization .

The characteristics shown in these tables have implications for outreach, recruitment, and training efforts in seeking adoptive parents. If, in your Region, the time between placement and legalization is due to potential for disruptions, increased support services, appropriate for the child and the adoptive family before, during, and/or after placement, may need consideration.





Table 1: CHARACTERISTICS OF CHILDREN AWAITING ADOPTION  
September 30, 1984

	Contracted Agencies	DSS Adoption	TOTAL
No. of Children	68	99	167
% Male	63%	65%	64%
% Female	37%	35%	36%
Average sibling group	2.7	1.9	2.4
Average age	10	10	10
Age distribution:			
0-5 yrs	13%	24%	20%
6-10	35%	27%	31%
11-14	35%	35%	35%
15-18	16%	13%	14%
Ethnicity:			
White	65%	66%	65%
Black	25%	25%	25%
Latino	-	6%	4%
Other Minority	10%	3%	6%
Physical/Mental Impairment			
Emot./Beh./Psych.	62%	50%	55%
Learning Disab.	4%	4%	4%
Mentally Ret.	6%	6%	6%
Develop. Delay	7%	6%	7%
Chronic Phys. Disab.	10%	7%	8%
None	10%	26%	20%
Length of time since freed or adoption:*			
0-12 mo.	10%	42%	29%
13-18 mo.	26%	14%	19%
19-24 mo.	38%	9%	21%
over 2 yrs	24%	34%	30%
dates missing	2%	-	1%

as of 9/30/84



TABLE 2: DSS ADOPTION CASELOAD: SEPTEMBER 30, 1984  
 Children "Free" for Adoption, but Adoptions Not Yet Finalized

## STATEWIDE

	Children in Adoptive Placement 9/30/84		Children Not Yet Placed	Total
	New	Foster Home		
Children	90	209	99	398
Average Age	7.2	8.1	9.8	8.3
Age distribution				
0-5yrs	39%	33%	19%	31%
6-10	37%	33%	32%	33%
11-14	19%	25%	35%	26%
15-19	5%	9%	13%	9%
Percent Male	49%	50%	65%	54%
Average Sibling Group	1.6	2.0	1.9	1.8
Percent Voluntary Surrenders	29	29	32	90
Number (%) Black	16 (18%)	70 (34%)	65 (66%)	151 (38%)
Latino	3 ( 3%)	10 ( 5%)	6 ( 6%)	19 ( 5%)
Other Minority	3 ( 3%)	13 ( 6%)	3 ( 3%)	19 ( 5%)
Number (%) Special Needs				
Emot/Beh/Psych	32(36%)	35(17%)	49(50%)	116(29%)
Learning Dis.	4( 4%)	5( 2%)	4( 4%)	13( 3%)
Mentally Ret.	3( 3%)	1( 1%)	6( 6%)	10( 3%)
Develop. Delay	4( 4%)	1( 1%)	6( 6%)	11( 3%)
Chronic Phys.				
Disab.	5( 6%)	12( 6%)	7( 7%)	24( 6%)
None	40(44%)	151(72%)	26(26%)	217(55%)
Other	2( 2%)	2( 1%)	—	4( 1%)
Children "Free" be- fore Placement for Adoption:	90 (100%)	A P N O T	99(100%)	189(100%)
0-12 months	55 (61%)	P L I C	42( 42%)	97( 51%)
13-18 months	18 (20%)	A B	14( 14%)	32(17%)
19-24 months	1 ( 1%)	L E	9( 9%)	10( 5%)
Over 2 Years	16 (18%)		34(34%)	50(27%)



TABLE 2a: DSS ADOPTION CASELOAD: SEPTEMBER 30, 1984  
Children "Free" for Adoption, but Adoptions Not Yet Finalized

REGION I

	Children in Adoptive Placement 9/30/84		Children Not Yet Placed	Total
	New	Foster Home		
Children	10	31	13	54
Average Age	10.1yrs	9.6yrs	11.2yrs	10.1yrs
Percent Male	40%	61%	54%	56%
Average Sibling Group	1.2	1.7	1.8	1.6
Percent Voluntary Surrenders	NA	NA	NA	—
Number (%) Black	0	5 (16%	4 (31%)	9 (17%)
Latino	3 (30%)	1 ( 3%)	1 ( 8%)	5 ( 9%)
Other Minority	—	—	—	—
Number (%) Special Needs	4 (40%)	11 (35%)	9 (69%)	24 (44%)
Children "Free" before Placement for Adoption:	10 (100%)	A	13 (100%)	23 (100%)
0-12 months	4 ( 30%)	P	2 ( 15%)	5 ( 22%)
13-18 months	2 ( 20%)	N L	2 ( 15%)	4 ( 17%)
19-24 months	—	O I	1 ( 8%)	1 ( 4%)
Over 2 Years	2 ( 50%)	T C	8 ( 62%)	13 ( 56%)
		A		
		B		
		E		



TABLE 2b: DSS ADOPTION CASELOAD: SEPTEMBER 30, 1984  
 Children "Free" for Adoption, but Adoptions Not Yet Finalized

## REGION II

	Children in Adoptive Placement 9/30/84		Children Not Yet Placed	Total
	New	Foster Home		
Children	28	29	31	88
Average Age	5.5yrs	7.8yrs	6.9yrs	6.8yrs
Percent Male	39%	48%	61%	50%
Average Sibling Group	1.7	2.1	1.9	1.9
Percent Voluntary Surrenders	26%	52%	59%	46%
Number (%) Black	2 (7%)	3 (10%)	5 (16%)	10 (11%)
Latino	0	0	2 (6%)	2 (2%)
Other Minority	1	4 (14%)	0	5 (6%)
Number (%) Special Needs	12 (43%)	7 (24%)	22 (71%)	41 (47%)
Children "Free" before Placement for Adoption:	28 (100%)	A	31 (100%)	59 (100%)
0-12 months	23 (82%)	P	16 (50%)	39 (66%)
13-18 months	5 (18%)	N L	3 (10%)	8 (14%)
19-24 months	0	O I	3 (10%)	3 (5%)
Over 2 Years	0	T C	9 (30%)	9 (15%)
		A		
		B		
		L		
		E		





TABLE 2c: DSS ADOPTION CASELOAD: SEPTEMBER 30, 1984  
Children "Free" for Adoption, but Adoptions Not Yet Finalized

REGION III

	Children in Adoptive Placement 9/30/84		Children Not Yet Placed	Total
	New	Foster Home		
Children	6	16	6	28
Average Age	12.0yrs	5.8yrs	8.5yrs	7.7yrs
Percent Male	67%	56%	67%	61%
Average Sibling Group	NA	NA	NA	NA
Percent Voluntary Surrenders	50%	25%	83%	—
Number (%) Black	2 (33%)	—	—	2 (7%)
Latino	—	—	2 (33%)	2 (7%)
Other Minority	—	—	—	—
Number (%) Special Needs	3 (50%)	7 (44%)	5 (83%)	15 (54%)
Children "Free" before Placement for Adoption:	6 (100%)	A	6 (100%)	12 (100%)
0-12 months	2 (9%)	P	1 (17%)	3 (25%)
13-18 months	2 (9%)	N	2 (33%)	4 (33%)
19-24 months	—	O	1 (17%)	1 ( 8%)
Over 2 Years	2 (9%)	T	2 (33%)	4 (33%)
		C		
		A		
		B		
		L		
		E		



TABLE 2d: DSS ADOPTION CASELOAD: SEPTEMBER 30, 1984  
 Children "Free" for Adoption, but Adoptions Not Yet Finalized

## REGION IV

	Children in Adoptive Placement 9/30/84		Children Not Yet Placed	Total
	New	Foster Home		
Children	10	12	8	30
Average Age	3.6yrs	7.1yrs	9.8yrs	6.6yrs
Percent Male	(60%)	(58%)	(88%)	(67%)
Average Sibling Group	1.5	1.5	1.5	1.5
Percent Voluntary Surrenders	60%	0	12%	23%
Number (%) Black	—	2 (17%)	—	2 (7%)
Number (%) Latino	—	—	—	—
Number (%) Other Minority	1 (10%)	—	—	1 (3%)
Number (%) Special Needs	5 (50%)	—	6 (75%)	11 (37%)
Children "Free" before Placement for Adoption:	10 (100%)	A	8 (100%)	18 (100%)
0-12 months	7 (70%)	P	2 (25%)	9 ( 50%)
13-18 months	2 (20%)	N L	1 (12%)	3 ( 17%)
19-24 months	—	O I	2 (25%)	2 ( 11%)
Over 2 Years	1 (10%)	T C	3 (28%)	4 ( 22%)
		A		
		B		
		L		
		E		



TABLE 2e: DSS ADOPTION CASELOAD: SEPTEMBER 30, 1984  
Children "Free" for Adoption, but Adoptions Not Yet Finalized

REGION V

	Children in Adoptive Placement 9/30/84		Children Not Yet Placed	Total
	New	Foster Home		
Children	14	40	12	66
Average Age	4.2yrs	7.1yrs	10.6yrs	7.1yrs
Percent Male	71%	40%	75%	53%
Average Sibling Group	1.6	1.9	1.3	1.4
Percent Voluntary Surrenders	57%	20%	75%	38%
Number (%) Black	—	3 (8%)	—	3 (5%)
Number (%) Latino	—	—	—	—
Number (%) Other Minority	—	8 (21%)	2 (17%)	10 (15%)
Number (%) Special Needs	8 (57%)	6 (15%)	10 (83%)	24 (36%)
Children "Free" be- fore Placement for Adoption:	14 (100%)	A	12 (100%)	26 (100%)
0-12 months	9 (64%)	P	7 (58%)	16 ( 62%)
13-18 months	1 (7%)	N L	1 ( 8%)	2 ( 8%)
19-24 months	1 ( 7%)	O I	1 ( 8%)	2 ( 8%)
Over 2 Years	3 (21%)	T C	3 (25%)	6 ( 23%)
		A		
		B		
		L		
		E		



TABLE 2f: DSS ADOPTION CASELOAD: SEPTEMBER 30, 1984  
 Children "Free" for Adoption, but Adoptions Not Yet Finalized

## REGION VI

	Children in Adoptive Placement 9/30/84		Children Not Yet Placed	Total
	New	Foster Home		
Children	21	81	26	128
Average Age	7.9yrs	8.5yrs	10.3yrs	8.8yrs
Percent Male	43%	50%	61%	51%
Average Sibling Group	1.7	1.7	2.4	1.8
Percent Voluntary Surrenders	24%	5%	12%	9%
Number (%) Black	12 (57%)	57 (70%)	15 (58%)	84 (66%)
Number (%) Latino	—	7 (9%)	1 (4%)	8 (6%)
Number (%) Other Minority	1 (8%)	1 (1%)	—	2 (2%)
Number (%) Special Needs	18 (86%)	27 (33%)	18 (69%)	63 (49%)
Children "Free" be- fore Placement for Adoption:	21 (100%)	A	26 (100%)	47 (100%)
0-12 months	10 (48%)	P	13 (50%)	23 (49%)
13-18 months	6 (29%)	P	4 (15%)	10 (21%)
19-24 months	—	N	1 (4%)	1 (2%)
Over 2 Years	5 (24%)	L	8 (31%)	13 (28%)
		O		
		T		
		C		
		A		
		B		
		E		





## SECTION D: Supportive Services

This section consists of data from two sources. One source is the Requests for Services Logs which were kept by Area staff during September 1984. These documented requests for Respite, Chore, and Homemaker services during that month. The other source is the Supportive Services Day Care waiting list for September, 1984. These lists are compiled monthly for each Area, Region, and Statewide.

The request for Services logs show the reasons each service was requested, the frequency of authorization within the month of request, and the reasons why requests were not authorized or delivered during that month. These can show where providers are either not available or not appropriate for the presenting problems. (Requests are for the month of September only. Multiply by 12 to get a rough, annual estimate of request level.) Please note that very few services were unauthorized due to lack of bilingual or bicultural providers (only three statewide). A Respite Services Survey conducted by DSS, shows that families of Spanish-Language background were only 2% of all Respite consumers, people identifying themselves as Portuguese or Cape Verdean made up another 2% and Asians 1%. It would appear that low rates of non-authorizations for bilingual/bicultural reasons do not mean that these populations are receiving these services as needed, but rather that they are not requesting them. If this is the case in your Area, especially targetted



outreach and intake efforts may be needed, in addition to bilingual and bicultural providers, in order to serve linguistic minority families in need of support services.

Statewide, Regional, and Area Supportive Services Day Care waiting lists are also included in this Section. These provide a breakdown of service needs by age group (infant/toddler, preschool, school age) of children waiting for day care for supportive service reasons.



Table 1. NUMBER OF REQUESTS FOR SERVICES  
SEPTEMBER, 1984

<u>Region</u>	<u>Homemaker</u>	<u>Chore</u>	<u>Respite</u>	<u>TOTAL</u>
I	26	13	40	79
II	28	0	0	28
III	76	8	45	129
IV	58	13	129	200
V	27	7	59	93
VI	69	1	29	95
TOTAL	284	42	302*	628

REASONS FOR REQUESTS (STATEWIDE)  
SEPTEMBER, 1984

RESPITE\* (302 requests)

- Physical	11%
- Mentally Retarded	9%
- Psychiatric	1%
- Other	79%

HOMEMAKER (284 requests)

- Protective	10%
- Disabled Adult	31%
- Temporary Incapacity	42%
- Other	17%

CHORE (42 requests)

- Disabled Adult	31%
- Temporary Incapacity	45%
- Other	24%

The following is a breakdown of categories included under "Other" (as a percent of 296 "Other Reasons"):

- Unknown/Not Listed	50%
- Family Support/Relief	20%
- Developmental Disability	18%
- Medical	3%
- Supportive/Preventive	2%
- Adult Education	2%
- Psychiatric	1%
- Reassessment	1%
- Elderly	1%
- Threatened Eviction	<1%
- MR Child	<1%

\* Because Region II Services are contracted out, requests for Respite were not logged in Region II Area Offices and are not included in this statewide total.



Table 2:

Homenaker Requests/Referral

	<u>Reason for Request/Referral</u>				<u>Authorized</u>		<u>If Service Not Authorized Or Not Delivered Within Month</u>				
	<u>Protective</u>	<u>Disabled Adult</u>	<u>Temporary Incapacity</u>	<u>Other Unknown</u>	<u>Yes</u>	<u>No</u>	<u>No Provided Available</u>	<u>Application In Process</u>	<u>Billing/Bicult Serv. Unavail</u>	<u>Applicant Ineligible</u>	<u>Other*</u>
Region I	0	10			5	5	2		1	1	1
Total Requests=26			15	1	9	6		2		2	3
Region II	0	10			0	1				1	
Total Requests=28			12	6	10	2		1			2
Region III	8	18			6	2		1		1	1
Total Requests=76			42	8	30	12	11	2	1	2	1
Region IV	10	16			4	4		1		1	1
Total Requests=58			7	25	3	7	7				
					8	8	7			2	2
					4	3				2	2
					20	5				2	1

\* See Area/Regional pages for specifics.





Table 2:

Homesaker Requests/Referral

	<u>Reason for Request/Referral</u>				<u>Authorized Within Month</u>		<u>No Provided Available</u>	<u>Application In Process</u>	<u>Billing/Biculd serv. Unavail</u>	<u>Applicant Ineligible</u>	<u>Other*</u>
	<u>Protective</u>	<u>Disabled Adult</u>	<u>Temporary Incapacity</u>	<u>Other Unknown</u>	<u>Yes</u>	<u>No</u>					
Region V	0	10			9	1	2				1
Total Requests=27			16	1	13	3				2	
Region VI	9	25			6	3		4			1
Total Requests=69			28	7	6	19		16		1	3
					3	25		13		1	10
					0	7		3			4
Statewide	27	89			15	12	7	5			1
Total Requests=284			120	48	41	48	15	21	1	6	9
					69	51	11	18	1	7	18
					30	18		4		5	7

\* See Area/Regional pages for specifics.



### Chore Requests/Referrals

Chore Requests/Referrals										
Reason for Request/Referral				Authorized		If Service Not Authorized Or Not Delivered Within Month				
Region Total (Requests)	Disabled Adult	Temporary Incapacity	Other	Within Month Yes	No	No Provider Available	Application In Process	Billing/Bicult Serv. Unavail	Applicant Ineligible	Other*
Region I (13)	3	6		1	2	1			1	
			4	2	2	1	2		1	1
Region II (0)										
Region III (8)	1	7		0	1	2	1			
			0	-	-					
Region IV (13)	7	0		6	1	1				1
			6	-	-	1				
Region V (7)	2	5		2	0				2	
			0	3	2					
Region VI (1)	0	1		-	-					
			0	1	0					
Statewide (42)	13	19		9	4	2	1		1	1
			10	13	6	2	2		3	1
				8	2	2			1	
TOTALS:				30	12	6	3		5	2

\* See Area/Regional pages for specifics.



Table 2:

Respite Requests/Referrals

	<u>Reason for Request/Referral</u>				<u>Authorized</u>		<u>If Service Not Authorized Or Not Delivered Within Month</u>				
	Physical	Mentally Retarded	Psychiatric	Other	Within Yes	Month No	No Provided Available	Application In Process	Billing/Bicult Service Unavail	Applicant Ineligible	Other**
Region I	16	2			9	6	1	2		1	1
Total Requests=40			0	22	2	0					
Region III	5	11			3	2		1			
Total Requests=45			1	28	9	2		1		1	
Region IV	6				1	0					
Total Requests=129					25	3					
Region V	5	0			5	1	1			1	
Total Requests=59			0	123	-	-	6	10	1	3	
Region VI	2	4			102	21					
Total Requests=29			2	43	5	0					
Statewide**	34	26			9	0					
Total Requests=302			1	22	2	0	1	2			
			4	238	4	0	1	1			
					0	2	1	1			
					20	2	1	1			
					22	12	2	5		2	1
					24	2	1	1		1	
					3	1		1			
					211	27	7	11	1	4	2

\* See Area/Regional pages for specifics.

\*\* Because Region II Respite Services are "contracted out", requests for Respite were not logged in Region II Area offices and are not included in this Statewide total.



Table 2A:

Homenaker Requests/Referral

Area	Reason for Request/Referral					Authorized		If Service Not Authorized Or Not Delivered Within Month				
	Protective	Disabled Adult	Temporary Incapacity	Other Unknown	Within Month	Yes	No	No Provider Available	Application In Process	Billing/Bicult Serv. Unavail	Applicant Ineligible	Other*
Pittsfield	0	4			-	0	4	1		1	1	1
Total Requests=6			1	1	1	1	0				1	1
Northampton	0	2			0	0	0					
Total Requests=9			7	0	3	4	-		2		2	
Holyoke	0	3			-	-	-					
Total Requests=4			1	0	3	0	0					1
Springfield	0	1			-	-	-					
Total Requests=5			4	0	4	0	0	1				
Westfield	0	0			0	0	0					
Total Requests=2			2		1	1	-					1
Region I	0	10			-	-	-					
Total Requests=26			15	1	9	6	1	2	2	1	1	3

\* Declined Services, currently provided under Medicaid.





### Chore Requests/Referrals

\* Insufficient Information.



Table 2A:

Respite Requests/Referrals

If Service Not Authorized Or Not Delivered Within Month											
Area	Reason for Request/Referral				Authorized		No Provider Available	Application In Process	Billing/Bicult Service Unavail	Applicant Ineligible	Other*
	Physical	Mentally Retarded	Psychiatric	Other	Within Month Yes	No					
Pittsfield	0	0			-	-					
Total Requests=13			0	13	13	0					
Northampton	7	2			3	4		2		1	1
Greenfield			0		2	0					
Total Requests=10			0	1	1	0					
Holyoke	6	0			6	0					
Total Requests=12		0	0	6	-	-					
Springfield	3	0			0	3**	1				
Total Requests=3			0	0	-	-					
Westfield	0	0			-	-					
Total Requests=2			0	2	2	0					
Region I	16	2			9	6	1	2		1	1
Total Requests=40			0	22	22	0					

\* Service provided through another agency.

\*\* 2 given Nursing Services instead of Respite.



Table 2B:

Homeaker Requests/ReferralReason for Request/ReferralIf Service Not Authorized Or  
Not Delivered Within Month

Area	Protective	Disabled Adult	Temporary Incapacity	Other Unknown	Authorized Within Month		No Provided Available	Application In Process	Billing/Bicult Serv. Unavail	Applicant Ineligible	Other*
					Yes	No					
Fitchburg	0	0	7		-	-					
Total Requests=9				2	6	1		1			1
Gardner	0	2	1		-	-					
Total Requests=3				0	2	0					
Blackstone Valley	0	3	2		2	1					1
Total Requests=5				0	2	0					
So. Central	0	0	0		-	-					
Total Requests=3				3	3	0					
Worcester	0	5	2		-	-					1
Total Requests=8				1	1	1					1
Region II	0	10	12		-	-					2
Total Requests=28				6	10	2		1			2
					6	0					1

\* Client declined services, request withdrawn, moved out of state, other provisions made, condition too severe, nursing provided.



Table 2C:

Homeaker Requests/Referral

HomeMaker Requests/Referral											
Reason for Request/Referral					Authorized		If Service Not Authorized Or Not Delivered Within Month				
Area	Protective	Disabled Adult	Temporary Incapacity	Other Unknown	Within Month		No Provided Available	Applicator In Process	Billing/Bicult Serv. Unavail	Applicant Ineligible	Other*
					Yes	No					
Lowell	1	2			0	1		1			
Total Requests=6			3		0	2	1	1			
Lawrence				0	1	2			1		
Total Requests=22	6	2			-	-					
Haverhill					5	1					
Total Requests=6		2	9		0	2**	1				
				5	6	3					
					2	3	1				
	0				-	-					
Total Requests=6	3		3	0	1	2	2			1	
Cape Ann					-	-					
Total Requests=12	0	0	9	3	0	0	2				
Danvers/Salem					0	0					
Total Requests=5	0	2	3	0	0	0	1				
Chelsea/Lynn					3	0	2				
Total Requests=17				0	-	-					
					-	-					
		5	12		1	4	1	4		2	
				0	9	3	2	1			
					-	-					

\* Other agency provided services, not appropriate, client not home - no response to letter.

\*\* Nursing Services Provided.





### Homemaker Requests/Referral

**\*\* Chore Services Provided.**



Table 2C:

Chore Requests/Referrals

Area (Total Requests)	<u>Reason for Request/Referral</u>			<u>Authorized</u>		<u>If Service Not Authorized Or Not Delivered Within Month</u>				
	Disabled Adult	Temporary Inccapacity	Other	Yes	Within Month No	No Provided Available	Application In Process	Billing/Bicult Serv. Unavail	Applicant Ineligible	Other*
Lowell (1)	0	0	0	-	-					
Lawrence (2)	0	2	0	-	-	2				
Haverhill (0)	0	0	0							
Cape Ann (1)	0	1	0	-	-					
Danvers/ Salem (0)	0	0	0							
Chelsea/ Lynn (3)	0	3	0	-	-					
Eastern Middlesex (0)	0	0	0							







Table 2C:

Respite Requests/Referrals

Reason for Request/Referral												If Service Not Authorized Or Not Delivered Within Month	
Area	Reason for Request/Referral				Authorized		No Provider Available	Application In Process	Billing/Bicult Service Unavail	Applicant Ineligible	Other*		
	Physical	Mentally Retarded	Psychiatric	Other	Within Yes	Month No							
Lowell	0	0			-	-							
Total Requests=8			0	8	-	0							
Lawrence	1				0	1							
Total Requests=7				6	-	-							
					3	3**							
Haverhill	1				1	0							
Total Requests=7		4	0	2	4	0							
					-	-							
Cape Ann	1				2	0							
Total Requests=2		0	0	1	1	0							
					-	-							
Danvers/ Salem	1	3	1		0	1							
Total Requests=5				0	2	1							
					1	0							
Chelsea/ Lynn	0	4	0	3	-	-							
Total Requests=7				3	-	0							

\*\* Nursing Services provided in one of these cases.





Respite Requests/Referrals

51c-6



Table 2D:

Homemaker Requests/Referral

Area	Reason for Request/Referral					Authorized		If Service Not Authorized Or Not Delivered Within Month				
	Protective	Disabled Adult	Temporary Incapacity	Other Unknown	Within Month	Yes	No	No Provider Available	Application In Process	Billing/Biculd Serv. Unavail	Applicant Ineligible	Other*
Concord	1	1			1	0	1					1
Total Requests=4			2	0	0	2	2					2
Mystic Valley	1	0			0	1	1	1				
Total Requests=4			1	2	1	0	2				2	
Beaverbrook	2	5	0		0	2	2	2				
Total Requests=9			0	2	1	4(1**)	3	3				
Cambridge	2	4			2	0	2	2				
Total Requests=10			3	1	4	0	1	2**				1
Marlboro	0	4	0		2	2	2	2			1	1
Total Requests=4			0	0	2	4	4					
Framingham	4	1			0	4	1	4				
Total Requests=5			0	0	0	1	1				1	

\* Family declined services, Medicaid to cover service, client withdrew request.

\*\* Chore services provided.



### Homemaker Requests/Referral

-51d-2



Table 2D:

Chore Requests/Referrals

Area (Total Requests)	<u>Reason for Request/Referral</u>				<u>Authorized</u>		<u>If Service Not Authorized Or Not Delivered Within Month</u>				
	Disabled Adult	Temporary Incapacity	Other		Within Month Yes	No	No Provided Available	Application In Process	Billing/Bicult Serv. Unavail	Applicant Ineligible	Other*
Concord (0)	0	0	0								
Mystic Valley (1)	1	0	0		1	0					
Beaverbrook (2)	2	0	0		2	0					
Cambridge (0)	0	0	0								
Marlboro (5)	4	0	1		3	1	1				1
Framingham (0)	0	0	0								
Newton (3)	0	0	3								

\*Services provided by another agency.

\*\* In Marlboro there were 7 requests for both Homemaker and Chore Services, 4 were assigned to homecare, and 3 assigned to the Chore Category.









Table 2D:

Respite Requests/Referrals

Respite Requests/Referrals

Reason for Request/Referral										Authorized		If Service Not Authorized Or Delivered Within Month			
Area	Physical	Mentally Retarded	Psychiatric	Other	Within Yes	Month No	No Provided Available	Application In Process	Billing/Bicult Service Unavail	Applicant Ineligible	Other*				
Concord	0	0			-	-									
Total Requests=2			0	2	2	0									
Mystic Valley	0	0			-	-									
Total Requests=4			0	4	1	3		3							
Beaverbrook	1	0			1	0									
Total Request=10			0	9	5	4	3			1					
Cambridge	1	0			1	0	1								
Total Requests=12			0	11	11	0									
Marlboro	2	0			1	1				1					
Total Requests=6			0	4	3	1				1					
Framingham	0	0			-	-									
Total Requests=11			0	11	8	3	2		1						



Table 2D:

Respite Requests/Referrals

Area	Reason for Request/Referral			Other	Authorized Within Month		If Service Not Authorized Or Not Delivered Within Month				
	Physical	Mentally Retarded	Psychiatric		Yes	No	No Provider Available	Application In Process	Billing/Bicult Service Unavail	Applicant Ineligible	Other*
Newton	0	0			-	-					
Total Requests=18			0	18	12	6		6			
Norwood	2	0			2	0					
Total Requests=20			0	18	16	2		1			
Quincy	0				-	-					
Total Requests=7			0	7	7	0					
Coastal	0	0			-	-					
Total Requests=39			0	39	37	2	1			1**	
Region IV	6	0			5	1	1			1	
Total Requests=129			0	123	102	21	6	10	1	3	

\*\* 10 days of service provided already.



Table 2E:

Homesaker Requests/Referral

Reason for Request/Referral												If Service Not Authorized Or Not Delivered Within Month	
Area	Reason for Request/Referral				Authorized Within Month		No Provider Available	Application In Process	Billing/Bicult Serv. Unavail	Applicant Ineligible	Other*		
	Protective	Disabled Adult	Temporary Incapacity	Other Unknown	Yes	No							
Attleboro	0	0			-	-							
Total Requests=2			2	0	2	0							
Brockton	0	3	3		-	-							
Total Requests=6			3	0	3	0							
Plymouth	0	5	2		-	-	2				1		
Total Requests=7				0	4	0							
Taunton	0	1	1		-	-							
Total Requests=2			1	0	1	0							
Fall River	0	0	5		-	-				2			
Total Requests=5				0	3	2							
New Bedford	0	0	1		-	-							
Total Requests=2			1	1	1	0				1			

\* Client died.





### Homemaker Requests/Referral

<u>Reason for Request/Referral</u>						<u>If Service Not Authorized Or Not Delivered Within Month</u>						
Area	Protective	Disabled	Adult	Temporary Incapacity	Other Unknown	Authorized, Within Month		No Provider Available	Application In Process	Billing/Bicult Serv. Unavail.	Applicant Ineligible	Other*
						Yes	No					
Cape Cod/ Islands	0	1		2		-	1	0				
Total Requests=3					0	0	2	0				
Region V	0					-						
Total Requests=27		10		16	1	9	13	2			2	1



### Chore Requests/Referrals

[illegible]



### Chore Requests/Referrals

51e-4



Table 2E:

Respite Requests/Referrals

Area	Reason for Request/Referral				Authorized		If Service Not Authorized Or Delivered Within Month				
	Physical	Mentally Retarded	Psychiatric	Other	Within Yes	Month No	No Provider Available	Application In Process	Billing/Bicult Service Unavail	Applicant Ineligible	Other*
Attleboro	1	6			1	0					
Total Requests=9			1	1	1	0				1	
Brockton	1				1	0					
Total Requests=25		0	0	24	24	0					
Plymouth	0	2			2	0					
Total Requests=2			0	0	2	0					
Taunton	0	0			4	0					
Total Requests=4			0	4	4	0					
Fall River	0	0			6	0					
Total Requests=6			0	6	6	0					
New Bedford	0	0			8	0					
Total Requests=8			0	8	8	0					





51e-6



Table 2F:

Homenaker Requests/Referral

If Service Not Authorized Or Not Delivered Within Month											
Area	Protective	Disabled Adult	Temporary Incapacity	Other Unknown	Authorized Within Month		No Provider Available	Application In Process	Billing/Bicult Serv. Unvail	Applicant Ineligible	Other*
					Yes	No					
Boston State	0				-	-					
Total Requests=2		0	1	1	0	1		1			
Boston/Brookline	1	0			1	0					
Total Requests=13			11	1	1	10					10
Boston University	3	19			1	2		2			1
Total Requests=38			12	4	0	4		15		1	3
Tufts-Bay Cove	3	5	2		3	0		2			2
Total Requests=10				0	2	0					
Harbor	2	1			1	1		2			
Total Requests=6		1	2	1	0	1		1			
Region VI	9	25			0	2		2			1
Total Requests=69			28	7	0	7		4			1
					6	3		16		1	3
					6	19		13		1	10
					3	25		3			4
					0	7					

\* Budget constraints, client rehospitalized, client has not moved into apartment yet, client refused service, unable to locate client, unknown.



Table 2F:

Chore Requests/Referrals

Area (Total Requests)	<u>Reason for Request/Referral</u>			<u>Authorized</u>		<u>If Service Not Authorized Or Not Delivered Within Month</u>				
	Disabled Adult	Temporary Incapacity	Other	Within Month Yes	No	No Provided Available	Application In Process	Billing/Bicult Serv. Unavail	Applicant Ineligible	Other*
Boston State (0)										
Boston/ Brookline (0)										
Boston University (1)	0	1	0	1	0					
Tufts-Bay Cove (0)										
Harbor (0)										
Region VI (1)	0	1	0	1	0					
Statewide (42)	13	19	10	9	4	2	1		1	1
				13	6	2	2		3	1
				8	2	2			1	



Table 2F:

Respite Requests/Referrals

If Service Not Authorized Or Not Delivered Within Month											
Reason for Request/Referral											
Area	Authorized				If Service Not Authorized Or Not Delivered Within Month						
	Physical	Mentally Retarded	Psychiatric	Other	Within Month Yes	Within Month No	No Provider Available	Application In Process	Billing/Bicult Service Unavail	Applicant Ineligible	Other*
Boston State	0	0	0		-	-					
Total Requests=10				10	9	1	1	1			
Boston/Brookline	0	2			-	-					
Total Requests=4			0	2	2	0					
Boston University	0	0			-	-					
Total Requests=7			0	7	6	1					
Tufts-Bay Cove	0	2			-	-	1				
Total Requests=4			0	2	2	0					2
Harbor	2	0			0	2		2			
Total Requests=4			1	1	0	1		1			
Region VI	2	4			0	2		2			
Total Requests=29			1	22	20	2	1	1			2

\* Child hospitalized.





Table 3. Number Of Children On  
Supportive Services Day Care Waiting List

September, 1984

REGION  
I

Service Need	Infant/Toddler	Preschool	School Age	TOTAL
Protective	26	23	4	53
Preventive	4	1	0	5
Special Need/ Child	0	0	0	0
Incapacity/ Parent	1	0	0	1
TOTAL	31	24	4	59

REGION  
II

Service Need	Infant/Toddler	Preschool	School Age	TOTAL
Protective	10	5	8	23
Preventive	15	9	3	27
Special Need/ Child	0	3	2	5
Incapacity/ Parent	0	2	1	3
TOTAL	25	19	14	58

REGION  
III

Service Need	Infant/Toddler	Preschool	School Age	TOTAL
Protective	28	42	34	104
Preventive	17	22	23	62
Special Need/ Child	3	2	4	9
Incapacity/ Parent	0	4	1	5
TOTAL	48	70	62	180



Table 3. Number Of Children On  
Supportive Services Day Care Waiting List

September, 1984

REGION  
IV

Service Need	Infant/Toddler	Preschool	School Age	TOTAL
Protective	10	18	27	55
Preventive	1	9	7	17
Special Need/ Child	0	3	0	3
Incapacity/ Parent	0	1	0	1
TOTAL	11	31	34	76

REGION  
V

Service Need	Infant/Toddler	Preschool	School Age	TOTAL
Protective	14	12	16	42
Preventive	3	3	2	8
Special Need/ Child	0	0	1	1
Incapacity/ Parent	0	0	0	0
TOTAL	17	15	19	51

REGION  
VI

Service Need	Infant/Toddler	Preschool	School Age	TOTAL
Protective	46	19	16	81
Preventive	34	21	17	72
Special Need/ Child	5	2	2	9
Incapacity/ Parent	3	2	0	5
TOTAL	88	44	35	167



Table 3: Number Of Children On  
Supportive Services Day Care Waiting List

September, 1984

STATEWIDE

Service Need	Infant/Toddler	Preschool	School Age	TOTAL
Protective	134	119	105	358
Preventive	74	65	52	191
Special Need/ Child	8	10	9	27
Incapacity/ Parent	4	9	2	15
TOTAL	220	203	168	591



## SECTION E-1: Adolescents

The following Tables display information about adolescents in the DSS caseload as of May, 1984. Data are presented for adolescents in substitute care and compared to the total adolescent caseload. A statewide summary Table is followed by a Table showing an Area breakout for your Region.

This quantitative information can be used in conjunction with the Adolescent Issues Task Force Report of September, 1984 and other area-based information to plan for supportive and substitute care services to adolescents and/or their families during FY86. A comprehensive assessment of needs should take into account services available and services planned for the adolescent population as well as variables such as demand for and location of services. In addition, "Children in Substitute Care 1980-1984" (in Section B-1) indicates trends for adolescents relative to the total substitute care caseload. Analyses of Group Care referrals and a Group Care Population Sample can also be found in Section B-1. Regional and Area documentation of Group and Foster Care needs, including those for adolescents, are requested in Section B-2.





The Adolescent Caseload  
Table 1. Statewide

- On a statewide basis, a larger proportion of the total Adolescent caseload is in the 15-18 year old group. The same is true of the substitute care population. There are two(2) exceptions:
  - Only Region I has more 12-15 year olds in Group Care and Region VI a larger 12-15 at-home caseload.
- All Regions have more 15-18 than 12-15 year olds in Foster Care, but while the two age groups are almost equal in Region VI, they are as much as 30% apart in Region IV. The other Regions fall in-between.
- The proportion of all DSS adolescents who are in Group Care ranges from 5% in Region I and II, to 11% in Region VI.
- The proportion of all DSS adolescents who are in Foster Care ranges from 11% in Region IV to 24% in Region II.
- The three Regions with smaller adolescent caseloads have the greatest percentages of adolescents in substitute care. This is a possible indication of need for development of supportive service resources targetted to adolescents and their families.



The Adolescent Caseload  
Table 1. Statewide

Regions	Total Adolescent Caseload			Adolescents in Group Care			Adolescents in Foster Care			Percent DSS Adolescents in Care
	12-15 No.	15-18 No.	%	12-15 No.	15-18 No.	%	12-15 No.	15-18 No.	%	
I	938	(46)	1107 (54)	54	(51)	51 (49)	184	(40)	271 (60)	27%
II	772	(46)	913 (54)	39	(42)	54 (58)	154	(39)	244 (61)	29%
III	1390	(46)	1604 (54)	82	(46)	98 (54)	177	(42)	245 (58)	20%
IV	1217	(43)	1631 (57)	103	(35)	191 (65)	109	(35)	206 (65)	21%
V	1472	(45)	1764 (55)	74	(37)	128 (63)	240	(42)	338 (58)	24%
VI	1127	(51)	1098 (49)	104	(45)	126 (55)	220	(48)	236 (52)	31%
STATEWIDE	6916	(46)	8117 (54)	456	(41)	648 (59)	1084	(41)	1540 (59)	25%
NOTE: Regional Totals include Adoption Units.										

Sources: Total caseload is from the May 1984 Statewide Summary Report, Run Date, 6/5/84 #NTDSS809

Group Care, and Foster Care Statistics are from POS reports PS 3606 and 3604 respectively. Run Date 5/27/84.



The Adolescent Caseload  
Table 2A. Region I

- All Areas in Region I have a larger proportion of older adolescents. However, the proportion of 12-15 year olds in Group Care, in Area 1, 2 and 4 is larger.
- In every Area, there are more 15-18 than 12-15 year olds in Foster Care.
- The percentage of the total Adolescent caseload in substitute care ranges from 19% in Area 4 to 31% in Area 1.
- At 27%, this Region has the third highest percentage of its adolescent caseload in substitute care compared to the other DSS Regions.



The Adolescent Caseload  
Table 2a Region I

AREAS	Total Adolescent Caseload		Adolescents in Group Care		Adolescents in Foster Care		Percent DSS Adolescents in Care
	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	
Pittsfield (1)	150 (42)	207 (58)	15 (65)	8 (35)	29 (33)	60 (67)	31%
Northampton/ Greenfield (2)	217 (44)	275 (56)	17 (55)	14 (45)	32 (30)	76 (70)	28%
Holyoke (3)	198 (46)	232 (54)	7 (32)	15 (68)	22 (38)	36 (62)	19%
Springfield (4)	270 (49)	277 (51)	7 (54)	6 (46)	63 (47)	71 (53)	27%
Westfield (5)	85 (44)	107 (56)	5 (45)	6 (55)	14 (37)	24 (63)	25%
Regional Total:	938 (46)	1107 (54)	54 (51)	51 (49)	184 (40)	271 (60)	27%

NOTE: Regional Total includes Adoption Unit.

Sources: Total caseload is from the May 1984 Statewide Summary Report, Run Date, 6/5/84 #NTDSS809

Group Care and Foster Care Statistics are from POS reports PS 3606 and 3604, respectively. Run date, 5/27/84.





The Adolescent Caseload  
Table 2B. Region II

- Only Area 6 has a larger proportion of 12-15 than 15-18 year olds in its total caseload.
- Areas 6 and 8 have more of the younger adolescents in Group Care than 15-18 year olds. The other Areas have more of the older group in Group Care.
- For all Areas, there are more 15-18 year olds in Foster Care than the younger group. The ratio of younger to older ranges from 1:4 in Area 8 to almost even in Area 6.
- The percentage of the total Adolescent Caseload in substitute care ranges from 21% in Area 8 to 33% in Area 10. At 29% this Region has the second highest percentage of its adolescent caseload in substitute care compared to other Regions.



The Adolescent Caseload  
Table 2b Region II

AREAS	Total Adolescent Caseload		Adolescents in Group Care		Adolescents in Foster Care		Percent DSS Adolescents in Care
	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	
Fitchburg (6)	123 (54)	106 (46)	7 (58)	5 (42)	28 (47)	32 (53)	31%
Gardner (7)	84 (50)	85 (59)	3 (27)	8 (73)	15 (42)	21 (58)	28%
Blackstone/ Valley (8)	159 (41)	232 (59)	6 (55)	5 (45)	14 (19)	59 (81)	21%
South Central (9)	140 (44)	177 (56)	6 (46)	7 (54)	30 (40)	44 (60)	27%
Worcester (10)	256 (45)	307 (55)	16 (36)	2 (64)	58 (40)	86 (60)	33%
Regional Total:	772 (46)	913 (54)	39 (42)	54 (58)	154 (39)	244 (61)	29%

NOTE: Regional Total includes Adoption Unit.

Sources: Total caseload is from the May 1984 Statewide Summary Report, Run Date, 6/5/84 #NTDSS809

Group Care and Foster Care Statistics are from POS reports PS 3606 and 3604, respectively. Run date, 5/27/84.



The Adolescent Caseload  
Table 2C. Region III

- The older adolescent caseload in Region III is the larger with the following exceptions:
  - Area 12 has a higher proportion of 12-15 year olds.
  - Areas 11, 12, 13 and 17 have a higher percentage of 12-15 year olds in Group Care. Area 14 is split evenly.
  - Area 15 has more 12-15 year olds in Foster Care.
- The percentage of the total Adolescent Caseload in substitute care ranges from 12% in Area 17 to 29% in Area 11. At 20% this Region has the lowest percentage of its adolescent caseload in substitute care. This may reflect extensive development of support service resources in Region III.



The Adolescent Caseload  
Table 2c Region III

AREAS	Total Adolescent Caseload			Adolescents in Group Care		Adolescents in Foster Care		Percent DSS Adolescents in Care
	12-15 No. (%)	15-18 No. (%)		12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	
Lowell (11)	216 (46)	251 (54)		19 (56)	15 (44)	44 (42)	60 (58)	29%
Lawrence (12)	255 (51)	248 (49)		11 (69)	5 (31)	33 (40)	50 (60)	20%
Haverhill (13)	190 (45)	234 (55)		11 (55)	9 (45)	23 (44)	29 (56)	17%
Cape Ann (14)	100 (45)	122 (55)		4 (50)	4 (50)	15 (45)	18 (55)	18%
Danvers/ Salem (15)	79 (42)	111 (58)		5 (25)	16 (75)	12 (57)	9 (43)	21%
Chelsea/ Lynn (16)	262 (48)	285 (52)		17 (35)	32 (65)	30 (40)	45 (60)	23%
Eastern Middlesex (17)	83 (45)	103 (55)		6 (55)	5 (45)	2 (18)	9 (82)	12%
Tri-City (18)	197 (44)	248 (56)		9 (43)	12 (57)	18 (44)	23 (56)	14%
Regional Total:	1390 (46)	1604 (54)		82 (46)	98 (54)	177 (42)	245 (58)	20%

NOTE: Regional Total includes Adoption Unit.

NOTE: Regional Total includes Adoption Unit.

Sources: Total caseload is from the May 1984 Statewide Summary Report, Run Date, 6/5/84 #NTDSS809

Group Care and Foster Care Statistics are from POS reports PS 3606 and 3604, respectively. Run date, 5/27/84.





The Adolescent Caseload  
Table 2D. Region IV

- All Areas have a greater proportion of 15-18 year olds in their total caseloads than 12-15 year olds. In fact, Region IV shows the greatest proportion of older adolescents in the state.
- All Areas have more 15-18 year olds in Group Care and in Foster Care.
- The percentage of the Adolescent Caseload in Substitute Care ranges from 16% in Area 21 to 23% in Area 20 and 25. At 21% Region IV has the second lowest percentage of its adolescent caseload in Substitute Care.



The Adolescent Caseload  
Table 2d Region IV

AREAS	Total Adolescent Caseload		Adolescents in Group Care		Adolescents in Foster Care		Percent DSS Adolescents in Care
	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	
Concord (19)	48 (42)	67 (58)	2 (25)	6 (75)	5 (31)	11 (69)	21%
Mystic Valley(12)	96 (41)	138 (59)	8 (35)	15 (65)	13 (41)	19 (59)	23%
Beaverbrook (21)	131 (48)	143 (52)	13 (39)	20 (61)	3 (27)	8 (73)	16%
Cambridge (22)	172 (42)	234 (58)	12 (38)	20 (62)	17 (33)	35 (67)	21%
Marlboro (23)	105 (46)	122 (54)	10 (45)	12 (55)	9 (36)	16 (64)	21%
Framingham (24)	165 (48)	182 (52)	6 (16)	31 (84)	16 (40)	24 (60)	22%
Newton (25)	61 (36)	109 (64)	10 (37)	17 (63)	3 (23)	10 (77)	23%
Norwood (26)	129 (42)	176 (58)	7 (24)	22 (76)	5 (23)	17 (77)	17%
Quincy (27)	120 (37)	203 (63)	7 (22)	25 (78)	10 (27)	27 (73)	21%
Coastal (28)	176 (41)	250 (59)	21 (50)	21 (50)	15 (31)	34 (69)	21%
Regional Total:	1217 (43)	1631 (57)	103 (35)	191 (65)	109 (35)	206 (65)	21%

NOTE: Regional Total includes Adoption Unit.

Sources: Total caseload is from the May 1984 Statewide Summary Report, Run Date, 6/5/84 #NTDSS809

Group Care and Foster Care Statistics are from POS reports PS 3606 and 3604, respectively. Run date, 5/27/84.



The Adolescent Caseload  
Table 2E. Region V.

- 55% of Region V adolescents are between 15 and 18.
  - All Areas have more 15-18 years olds in their total caseloads and in their substitute care caseloads.
- The percentage of the Adolescent Caseload in Substitute Care ranges from 16% in Area 31 to 29% in Areas 29 and 34. At 24% Region V has the third smallest percentage of its adolescent population in Substitute Care.



The Adolescent Caseload  
Table 2a Region V

AREAS	Total Adolescent Caseload		Adolescents in Group Care		Adolescents in Foster Care		Percent DSS Adolescents in Care
	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	
Attleboro (29)	82 (41)	118 (59)	0 (0)	6 (100)	13 (25)	40 (75)	29%
Brockton (30)	322 (46)	382 (54)	20 (31)	15 (69)	42 (44)	53 (56)	23%
Plymouth (31)	164 (43)	214 (57)	4 (36)	20 (64)	15 (31)	34 (69)	16%
Taunton (32)	118 (37)	199 (63)	9 (41)	20 (59)	16 (41)	23 (59)	19%
Fall River (33)	263 (49)	271 (51)	5 (26)	12 (74)	46 (50)	46 (50)	21%
New Bedford (34)	302 (46)	358 (54)	21 (46)	31 (54)	55 (38)	90 (62)	29%
Cape Cod/ Islands (35)	186 (47)	205 (53)	15 (48)	16 (52)	32 (44)	41 (56)	27%
Regional Total:	1472 (45)	1764 (55)	74 (37)	128 (63)	240 (42)	338 (58)	24%

NOTE: Regional Total includes Adoption Unit.

Sources: Total caseload is from the May 1984 Statewide Summary Report, Run Date, 6/5/84 #NTDSS809

Group Care and Foster Care Statistics are from POS reports PS 3606 and 3604, respectively. Run date, 5/27/84.





The Adolescent Caseload  
Table 2F. Region VI

The Region VI adolescent caseload has a higher proportion of younger adolescents with the following exceptions:

- Areas 37, 38 and 39 have slightly more older adolescents.
- Only Areas 36 and 39 have more younger Adolescents in Foster Care than 15-18 year olds.
- Group Care, except in Area 40, shows a higher proportion of 15-18 year olds.
- The percentage of the Adolescent Caseload in Substitute Care ranges from 22% in Area 39 to 40% in Area 37. At 31%, Region VI has the highest percentage of its Adolescent population in Substitute Care.



The Adolescent Caseload  
Table 2f Region VI

AREAS	Total Adolescent Caseload		Adolescents in Group Care		Adolescents in Foster Care		Percent DSS Adolescents in Care
	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	12-15 No. (%)	15-18 No. (%)	
Boston State (36)	301 (55)	249 (45)	28 (50)	28 (50)	59 (51)	56 (49)	31%
Boston/Brookline (37)	133 (47)	151 (53)	22 (43)	29 (57)	28 (44)	35 (56)	40%
Boston University (38)	307 (47)	345 (53)	20 (35)	37 (65)	69 (43)	92 (57)	33%
Tufts-Bay Cove (39)	239 (49)	251 (51)	19 (44)	24 (56)	33 (52)	31 (48)	22%
Harbor (40)	136 (59)	96 (41)	14 (64)	8 (36)	15 (47)	17 (54)	23%
Regional Total:	1127 (51)	1098 (49)	104 (45)	126 (55)	220 (48)	236 (52)	31%

NOTE: Regional Total includes Adoption Unit.

Sources: Total caseload is from the May 1984 Statewide Summary Report, Run Date, 6/5/84 #NTDSS809

Group Care and Foster Care Statistics are from POS reports PS 3606 and 3604, respectively. Run date, 5/27/84.



## SECTION E-2: HOMELESS FAMILIES

No completely accurate and current count of families in need of temporary shelter is available on a statewide basis. It is a number that fluctuates daily and seems to be increasing steadily. Area staffs are aware of the general magnitude of need, as well as specific family need for temporary and permanent shelter. To broaden the area picture of family housing needs, we are including two sets of information provided by the Department of Public Welfare: a count of families living in DPW-funded hotel and motel rooms as of 10/31/84 and a list of shelters funded by the Department of Public Welfare that have a capacity to house families on a temporary basis.



Table 1. Department of Public Welfare  
Emergency Shelter: Families in Hotels/Motels  
Funded by Emergency Assistance - 10/31/84

## Region I

<u>City/Town</u>	<u>No. of Families</u>
Chicopee	1
Greenfield	2
Northampton	3
Pittsfield	13
Springfield	14
Westfield	4

## Region II

<u>City/Town</u>	<u>No. of Families</u>
Fitchburg	12
Gardner	1
Southbridge	4
Worcester	3

## Region III

<u>City/Town</u>	<u>No. of Families</u>
Beverly	5
Chelsea	2
Haverhill	1
Lowell	11
Lynn	8
Malden	23
Salem	18

## Region IV

<u>City/Town</u>	<u>No. of Families</u>
Cambridge	1
Framingham	3
Marlboro	1
Newton(&Brookline)	1
Norwood	2
Quincy	4
Waltham	2
Weymouth	5

## Region V

<u>City/Town</u>	<u>No. of Families</u>
Attleboro	15
Barnstable	66
Brockton	26
Falmouth	19
New Bedford	3
Oak Bluff	1
Orleans	7
Plymouth	14
Wareham	3

## Region VI-Boston 48





Table 2

Department of Public Welfare: Emergency Shelter for Families

Region I

Springfield: Greater Springfield Emergency Shelter  
108 Prospect Street  
Springfield, MA 01107 (413) 737-5518  
Contact: Peter Friedland  
Capacity: 20 families

Holyoke: Main St. Shelter  
437 Main Street  
Holyoke, MA 01040 (413) 536-2651  
Contact: Ann Houston  
Capacity: 35 families (and individuals)

Northampton: Jessie's House  
82 Bridge Street  
Northampton, MA 01060 (413) 586-8212  
Contact: Priscilla White or Betsy Loughran  
Capacity: 20 families (and individuals)

Region II

Worcester: Youville House  
137 Granite Street  
Worcester, MA 01604 (617) 753-3084  
Contact: S. Helen Georges  
Capacity: 20 families

Fitchburg: Booth Home  
24 Central Street  
Fitchburg, MA 01420 (617) 342-9407 (Lyle) or  
(617) 534-9296 (Staff)  
Contact: Capt. Lyle or Home Staff  
Capacity: 28 families (and individuals)

Region III

Lowell: Lowell Shelter  
36 Pawtucket Street  
Lowell, MA 01854 (617) 452-5410  
Contact: Barbara Corliss  
Capacity: 20 families



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Department of Public Welfare: Emergency Shelters for  
Families Cont.d

Region IV

Cambridge: Shelter, Inc.  
P.O. Box 516  
Cambridge, MA 02139 (617) 547-1885  
Contact: Dave Whitty  
Capacity: 30 families

Region V

Brockton: Main Spring House  
54 North Main Street  
Brockton, MA 02401 (617) 587-5441  
Contact: John Maskery  
Capacity: 40 families (and individuals)

Fall River: Shelter Care  
452 South Main Street  
Fall River, MA 02720 (617) 679-2000  
Contact: Marsha Correa  
Capacity: N/A

New Bedford: Market Ministries  
60 Eighth Street  
New Bedford, MA 02740 (617) 997-3203  
Contact: Sr. Rosellen Gallogly  
Capacity: 20 families (and individuals)

Hyannis: 87 Winter St Shelter  
87 Winter Street  
Hyannis, MA 02601 (617) 432-6930, 771-5400, 01,07  
Contact: Mark Baker  
Capacity: 10-12 families

Region VI

Boston: Boston Family Shelter  
656 Massachusetts Avenue  
Boston, MA 02118 (617) 267-8087  
Contact: Dave Whitty  
Capacity: 30 families



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Department of Public Welfare: Emergency Shelters for  
Families Cont'd

Region VI Cont'd

Project Hope  
45 Magnolia Street  
Dorchester, MA 02125 (617) 442-1880  
Contact: Joan Jacobs or Sr. Anne Mary Blute  
Capacity: 20 families

Roxbury Family House  
250-252 Columbia Road  
Dorchester, MA 02125 (617) 427-4770  
Contact: Herbert Glover  
Capacity: 35 families (and individuals)

Long Island Shelter for the Homeless  
Long Island Hospital - Tobin Bldg.  
Boston Harbor, Quincy MA 02169  
Contact: Tom Scott  
Capacity: 200 Individuals - families in an  
emergency only.



## SECTION F

### TRANSPORTATION BARRIERS PROJECTS FOR AREA BOARDS

In every area participating in the 1983-84 needs assessment, area staff and/or area board members identified lack of transportation as a barrier to service delivery. No other factor was identified as such a barrier as frequently. With rare exceptions, e.g., certain day care services, the Department of Social Services is also not able to purchase transportation for consumers. Some problems with transportation can be alleviated by use of statewide action. An example of this would be simplification of the process necessary to obtain reimbursement for health care-related transportation through Medicaid. Most service-related transportation problems, however, are better analyzed and more readily solved on a local level - on an area, city and town, or even neighborhood basis.

Area board members are, in the DSS community, uniquely identified and in touch with the communities in which they live and work. We are therefore requesting interested area boards to initiate and carry out (with Area Director and DSS staff support) a detailed analysis of their areas' transportation barrier(s) to receipt of social services. Once the analysis has been completed, the boards participating in this process can take the next step: making a proposal for alleviating the problem, and, if the proposal meets with Area Director approval, carrying it out with DSS staff support. Proposals may not include direct, DSS funding of transportation. They may include administrative and/or interagency actions, applications for federal or foundation funding of demonstration projects, community action, and/or organizational involvement.

Assessing Needs: The kinds of proposals that make sense and the success of such projects depends in large part on how much is known about the underlying problem, its extent and how well it can be explained. To get started, the following steps will need to be taken:

- First, find board members who are interested in seeing a "transportation barriers project" happen and who are prepared to commit some time and effort to it.
- Then, talk to your Area Director. Get his or her sense of what the general transportation problems are for the area's consumers in reference to their involvement with DSS. (It is worthwhile keeping to this limited perspective.) Are the problems area-wide, or specific to





certain towns or neighborhoods? Are they lack of public transportation, limited hours, too much expense? Is it a problem of consumers getting to service providers or a barrier to parents visiting children in substitute care? Centralization of services, but decentralized residential areas? And so on.

- Third, once the general problem area is known, the board and Area Director need to decide how to get more specific and/or more extensive information, e.g., interviews, questionnaires, keeping records of requests; and by/from whom: social workers, foster parents, consumers, other agencies staffs, etc.
- The information must be gathered, analyzed and interpreted. Possible solutions can then be considered. Final proposal development and execution, probably the biggest task, remain.

Area Boards choosing to carry out this kind of needs assessment-planning-implementation project need to be aware of the commitment to be made of both their time and effort. Equally important, the area board, embarking on such a project, must be in close communication with the Area Director throughout. Area Director approval is a necessary ingredient of any project of this type and the Area Director and his/her staff can provide the necessary support to the Board Members.



## SECTION G.

### AREA-BASED DEMOGRAPHIC DATA

Section G is a package of US Census and other information about the population of Massachusetts. To as great an extent as possible the data are presented by DSS Area. Some of the Tables included are the same as those sent to all Area Directors from Janet Eustis on December 12, 1983. Other Tables are updated versions of the 12/12/83 data and two are new - unemployment rates and AFDC caseloads. A brief description of the Tables and their use follows below.

Table G-1. "Population in Massachusetts by Region and Service Area." This Table presents the 1970 and 1980 populations of each Area. We do not have the 1985 estimates for the whole population, but the changes to be expected since 1980 are a relatively small change in totals and a slowed down continuation of the redistribution of population that occurred from 1970 to 1980.

Table G-2. "Families by DSS Region and Service Area." No 1985 estimates are available. Family is defined as two or more persons related by blood or marriage. This is not a count of households.



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Table G-3. "Households with one or more persons under 18 years by household type." No 1985 estimates are available. There has been a decrease in the total Under-18 population, but an increase in the 0-5 year old group since 1980. This may mean there has been an increase in households with an Under-18 member. The principal indicator of service need in this Table, however, is the number and percentage of female-headed households (FHHS). High FHHS rates are associated with low income and other indices of socioeconomic problems including high placement rates.

Table G-4. "Population Under 18: 1980 and 1985." 1985 figures are estimates based on DPH estimates for changes in the 0-14 year old population. We know the most rapid decrease in the under 18 population has been in the older teen-age years, so the 1985 estimates given in this Table are probably high. I.e., the total number of 0-18 year olds has probably dropped even more than shown here.

Table G-5. "Massachusetts Resident Births: 1982." These are actual numbers, not estimates. From 1980 to 1982, teen-births dropped by 6% statewide and went from 10.7% to 9.6% of all resident births. With a few exceptions, where teen-birth stayed the same or rose very slightly, all DSS areas show a similar decrease since 1980. 1983 and 1984 data are not yet available, but the same trend can be expected to have continued.



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Table G-6. "Number of People of Spanish Language Background by Service Area and Region, 1970-1980." 1985 estimates are not yet available, but it is probable that this population has increased, both by immigration and births. The Latino population is significantly younger than other populations of Massachusetts.

Table G-7. "Black Populations by Service Area and Region, 1970-1980." No 1985 estimates are available. What has been reported is an increase in the Black population outside of Boston and other large cities, probably by movement of families out from the cities, with little or no net change in total Black population statewide.

Table G-8. "Labor Force and Unemployment: September, 1984." This Table is made up of city and town data from the Department of Employment Security, that have been reaggregated to DSS service areas. The Research, Evaluation and Planning Unit is now receiving the monthly tabulations by city and town from DES. Anyone desiring further unemployment data can call Lucy Lee (Ext. 420).

Table G-9. "Changes in AFDC Eligibles: 1980-1984." An explanatory memo that was sent to Assistant Commissioner Jan Eustis with these data is included with the Tables. The figures are given for DPW's area offices and are not





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available by DSS area. DSS Regions corresponding to DPW's are indicated. Many families who were dropped from AFDC because of new eligibility guidelines suffered a drop in total income or the mother increased her hours of work away from home. Either way these families may have been subject to increased economic or social stresses. The 1981-82 AFDC changes have been linked to increased poverty levels and increases in infant mortality in some Boston areas. It is not known if recent increases in DSS placements and/or abuse and neglect reporting are related to the AFDC changes.

Table G-10. "Refugee Populations in Massachusetts."

This is a copy of materials prepared by the Massachusetts Office of Refugee Resettlement at DPW. The most complete information is given for refugees from Southeast Asia. There are no data on refugees from Central and South America and little information for eastern Europe, the Middle East, or North Africa. Information on immigrant populations, that do not have refugee status, is not included in these tables.



TABLE G-1

POPULATION IN MASSACHUSETTS BY REGION AND SERVICE AREA, 1970 TO 1980

	1970		1980	
	Number of Persons	% Population Distribution	Number of Persons	% Population Distribution
<u>REGION I: WESTERN MASSACHUSETTS</u>				
1. Pittsfield	149,618	2.6%	145,289	2.5
2. Northampton/Greenfield	155,564	2.7	171,505	3.0
3. Holyoke	193,101	3.4	179,852	3.1
4. Springfield	209,120	3.7	198,323	3.5
5. Westfield	94,430	1.7	104,771	1.8
Regional Total	801,833	14.1	799,740	13.9
<u>REGION II: CENTRAL MASSACHUSETTS</u>				
6. Fitchburg	154,709	2.7	159,797	2.7
7. Gardner	53,884	0.9	56,798	<1.0
8. Blackstone Valley	128,948	2.3	136,767	2.4
9. South Central	86,523	1.5	95,400	1.7
10. Worcester	245,693	4.3	235,536	4.1
Regional Total	669,757	11.7	684,298	12.0
<u>REGION III: MERRIMAC VALLEY/NORTH SHORE</u>				
11. Lowell	214,152	3.8	226,991	4.0
12. Lawrence	142,350	2.5	146,375	2.6
13. Haverhill	105,541	1.9	114,518	2.0
14. Cape Ann	105,943	1.9	107,914	1.9
15. Danvers/Salem	140,126	2.5	132,557	2.3
16. Lynn/Chelsea	238,046	4.2	219,416	3.8
17. Eastern Middlesex	113,110	2.0	110,507	1.0
18. Tri-City	163,009	2.9	148,657	2.6
Regional Total	1,222,277	21.7	1,206,935	21.0
<u>REGION IV: GREATER BOSTON</u>				
19. Concord	76,394	1.3	82,138	1.4
20. Mystic Valley	184,167	3.2	175,982	3.0
21. Beaverbrook	129,174	2.3	118,684	2.0
22. Cambridge/Somerville	189,140	3.3	172,694	3.0
23. Marlborough	71,630	1.3	77,405	1.3
24. Framingham	156,842	2.7	158,424	2.8
25. Newton	159,932	2.8	149,901	2.6
26. Norwood	164,768	2.9	169,939	3.0
27. Quincy	142,191	2.5	138,821	2.4
28. Coastal	150,189	2.6	155,664	2.7
Regional Total	1,424,427	24.9	1,399,652	24.4
<u>REGION V: S.E. MASS., CAPE &amp; ISLANDS</u>				
29. Attleboro	70,998	1.2	81,434	1.4
30. Brockton	210,121	3.7	230,923	4.0
31. Plymouth	83,093	1.5	123,935	2.2
32. Taunton	92,766	1.6	104,343	1.8
33. Fall River	144,687	2.5	147,669	2.6
34. New Bedford	165,987	2.9	178,161	3.1
35. Cape Cod and Islands	106,464	1.8	161,891	2.8
Regional Total	871,116	15.1	1,028,356	17.9
<u>REGION VI: BOSTON/BROOKLINE</u>				
36. Boston State	207,934	3.7	172,889	3.0
37. Boston/Brookline	208,345	3.7	196,159	3.4
38. Boston University	115,853	2.0	106,868	1.9
39. Tufts-Bay Cove	88,691	1.5	70,074	1.2
40. Harbor	78,937	1.4	72,075	1.3
Regional Total	699,760	12.3	618,056	10.8
<u>STATEWIDE TOTAL</u>				
	5,689,170	100.00	5,737,037	100.00

Source: Compiled from U.S. Bureau of the Census, 1970 Census of Population: GENERAL POPULATION CHARACTERISTICS Final Report PC (1)-8-23 Massachusetts: 1970 Census of Population and Housing: CENSUS TRACTS Final Report PHC (1)-29-(Boston, Ma. SMSA); 1980 Census of Population and Housing: FINAL POPULATION AND HOUSING UNIT COUNTS PHC 80-V-23 (Massachusetts): 1980 Census of Population and Housing: CENSUS TRACTS Final Report PHC (1)-29-(Boston, Ma. SMSA)



## Families by D.S.S. Region and Service Areas

<u>REGION I: WESTERN MASSACHUSETTS</u>	<u>Number of Families</u>	<u>State Total</u>
1. Pittsfield	38,068	2.4
2. Northampton/Greenfield	39,086	2.7
3. Holyoke	47,405	3.2
4. Springfield	51,199	3.5
5. Westfield	27,684	2.0
Regional Total	203,442	14.0
<u>REGION II: CENTRAL MASSACHUSETTS</u>		
6. Fitchburg	39,907	2.7
7. Gardner	14,912	1.0
8. Blackstone Valley	35,996	2.4
9. South Central	25,452	1.7
10. Worcester	59,232	4.1
Regional Total	175,499	12.1
<u>REGION III: MERRIMAC VALLEY/NORTH SHORE</u>		
11. Lowell	56,450	3.9
12. Lawrence	38,198	2.6
13. Haverhill	29,691	2.0
14. Cape Ann	28,140	2.0
15. Danvers/Salem	34,770	2.4
16. Lynn/Chelsea	56,790	3.9
17. Eastern Middlesex	28,969	2.0
18. Tri-City	38,784	2.6
Regional Total	311,792	21.6
<u>REGION IV: GREATER BOSTON</u>		
19. Concord	20,899	1.4
20. Mystic Valley	45,156	3.1
21. Beaverbrook	28,497	2.0
22. Cambridge/Somerville	35,444	2.4
23. Marlborough	19,840	1.3
24. Framingham	40,843	2.3
25. Newton	37,712	2.6
26. Norwood	43,405	3.0
27. Quincy	35,630	2.4
28. Coastal	39,675	2.7
Regional Total	347,101	24.0
<u>REGION V: S.E. MASS., CAPE &amp; ISLANDS</u>		
29. Attleboro	21,103	1.4
30. Brockton	57,553	4.0
31. Plymouth	32,119	2.2
32. Taunton	27,467	1.9
33. Fall River	39,897	2.7
34. New Bedford	49,861	3.4
35. Cape Cod and Islands	45,110	3.1
Regional Total	273,110	18.9
<u>REGION VI: BOSTON/BROOKLINE</u>		
36. Boston State	42,041	3.0
37. Boston/Brookline	37,575	2.6
38. Boston University	20,563	1.4
39. Tufts-Bay Cove	15,781	1.0
40. Harbor	15,954	1.1
Regional Total	131,914	9.1
STATEWIDE TOTAL	1,442,858	100%

Source: U.S. Census of Population & Housing, 1980.  
Summary Tape File 1A. Item 2.



TABLE G-3 MASSACHUSETTS

Households with one or more persons under 18 years by Household Type.

REGION I: WESTERN MASSACHUSETTS	Total	Female	% of Total Households headed by Female
		Householder No Husband Present	
1. Pittsfield	19,245	3,161	16.4
2. Northampton/Greenfield	20,649	3,499	16.9
3. Holyoke	23,855	4,449	18.6
4. Springfield	27,190	7,311	26.8
5. Westfield	14,459	2,323	16.0
Regional Total	105,398	20,743	19.6
REGION II: CENTRAL MASSACHUSETTS			
6. Fitchburg	22,431	3,457	15.4
7. Gardner	8,019	1,077	13.4
8. Blackstone Valley	20,353	2,607	12.8
9. South Central	13,783	2,522	18.2
10. Worcester	29,855	6,051	20.2
Regional Total	94,441	15,714	16.6
REGION III: MERRIMAC VALLEY/NORTH SHORE			
11. Lowell	33,708	5,156	15.2
12. Lawrence	20,283	4,211	20.7
13. Haverhill	20,939	2,980	14.2
14. Cape Ann	14,387	2,271	15.7
15. Danvers/Salem	22,156	2,771	12.5
16. Lynn/Chelsea	27,464	6,028	21.9
17. Eastern Middlesex	14,610	1,644	11.2
18. Tri-City	17,659	3,584	20.2
Regional Total	171,206	28,645	16.7
REGION IV: GREATER BOSTON			
19. Concord	12,234	1,385	11.3
20. Mystic Valley	21,483	2,700	12.5
21. Beaverbrook	12,334	2,063	16.7
22. Cambridge/Somerville	16,652	4,584	27.5
23. Marlborough	11,391	1,525	13.3
24. Framingham	22,414	2,965	13.2
25. Newton	17,984	2,097	11.6
26. Norwood	23,199	2,547	10.9
27. Quincy	15,640	2,578	16.4
28. Coastal	21,082	2,952	14.0
Regional Total	174,413	25,396	14.5
REGION V: S.E. MASS., CAPE & ISLANDS			
29. Attleboro	12,344	1,884	15.2
30. Brockton	33,593	5,810	17.2
31. Plymouth	19,782	2,449	12.3
32. Taunton	15,722	2,486	15.8
33. Fall River	20,936	3,742	17.8
34. New Bedford	24,473	5,227	21.3
35. Cape Cod and Islands	19,449	3,809	19.5
Regional Total	146,299	25,407	17.3
REGION VI: BOSTON/BROOKLINE			
36. Boston State	21,801	7,219	33.1
37. Boston/Brookline	14,294	4,536	32.0
38. Boston University	12,435	6,623	53.2
39. Tufts-Bay Cove	8,420	3,189	37.8
40. Harbor	6,636	1,885	28.4
Regional Total	63,586	23,502	36.9
STATEWIDE TOTAL	755,343	139,407	18.4%

Source: Census of Population and Housing, 1980 - Summary Tape File 1A Item 19.





TABLE G-4

POPULATION UNDER 18: 1980 and 1985\*

	1980		1985	
	Number	% State Total	Number	% State Total
<u>REGION I:</u>				
1. Pittsfield	40,355	2.5	35,916	2.5
2. Northampton	44,126	2.7	42,803	2.9
3. Holyoke	50,391	3.1	45,856	3.2
4. Springfield	59,417	3.7	44,563	3.1
5. Westfield	29,974	1.8	27,277	1.9
Region I	224,263	14.0	196,415	13.7
<u>REGION II:</u>				
6. Fitchburg	47,805	3.0	46,370	3.2
7. Gardner	17,233	1.0	16,716	1.1
8. Blackstone Valley	44,346	2.7	39,911	2.7
9. South Central	29,759	1.8	27,080	1.8
10. Worcester	63,095	4.0	57,416	4.0
Region II	202,238	12.6	187,493	13.0
<u>REGION III:</u>				
11. Lowell	74,526	4.6	64,837	4.5
12. Lawrence	44,101	2.7	40,131	2.8
13. Haverhill	34,717	2.1	32,633	2.2
14. Cape Ann	29,457	1.8	25,922	1.8
15. Danvers/Salem	34,932	2.1	28,993	2.0
16. Chelsea	57,570	3.6	50,085	3.4
Lynn				
17. Eastern Middlesex	31,128	1.9	26,770	1.8
18. Tri-City	37,092	2.3	32,270	2.2
Region III	343,523	21.5	301,641	21.0
<u>REGION IV:</u>				
19. Concord	25,476	1.6	21,399	1.4
20. Mystic Valley	49,004	3.0	39,203	2.7
21. Beaverbrook	26,274	1.6	23,121	1.6
22. Cambridge	35,594	2.2	31,678	2.2
23. Marlboro	23,956	1.5	21,560	1.5
24. Framingham	46,450	2.9	39,018	2.7
25. Newton	38,368	2.4	31,078	2.1
26. Norwood	50,621	3.1	42,521	2.9
27. Quincy	33,909	2.1	28,822	2.0
28. Coastal	46,669	3.0	37,801	2.6
Region IV	376,321	23.0	316,201	22.0
<u>REGION V:</u>				
29. Attleboro	26,104	1.6	24,537	1.7
30. Brockton	73,938	4.6	68,022	4.7
31. Plymouth	43,554	2.7	41,376	2.8
32. Taunton	32,801	2.0	29,192	2.0
33. Fall River	43,603	2.7	41,422	2.8
34. New Bedford	50,628	3.1	49,109	3.4
35. Cape Cod/Islands	39,982	2.5	38,382	2.6
Region V	310,610	19.4	292,040	20.0
<u>REGION VI: BOSTON/BROOKLINE</u>				
36. Boston State	48,209	2.9	N/A	
37. Boston/Brookline	34,140	2.1	N/A	
38. Boston University	28,588	1.7	N/A	
39. Tufts-Bay Cove	19,267	1.2	N/A	
40. Harbor	13,406	.8	N/A	
Region VI	143,610	8.7	137,865	9.6
STATEWIDE TOTAL	1,600,565	100%	1,431,655	

\* 1985 projection is based on DPH's projected rate of change for 0-14 and may be conserv.



TABLE G-5

MASSACHUSETTS RESIDENT BIRTHS: 1982

	All Resident Births	Births to Teens (0- 19 years)	Teen Birth Rate
<u>REGION I:</u>			
1. Pittsfield	1738	185	10.6%
2. Northampton	2163	162	7.5%
3. Holyoke	2482	342	13.8%
4. Springfield	2844	457	16.1%
5. Westfield	<u>1379</u>	<u>133</u>	<u>9.6%</u>
Region I	10606	1279	12%
<u>REGION II:</u>			
6. Fitchburg	2155	222	10.3%
7. Gardner	833	103	12.4%
8. Blackstone Valley	2025	174	8.6%
9. South Central	1332	178	13.4%
10. Worcester	<u>3102</u>	<u>379</u>	<u>12.2%</u>
PSU	9447	1056	11%
Region II			
<u>REGION III:</u>			
11. Lowell	3446	374	10.9%
12. Lawrence	2153	269	12.5%
13. Haverhill	1705	216	12.7%
14. Cape Ann	1406	96	6.6%
15. Danvers/Salem	1555	101	6.5%
16. Chelsea	2956	299	10.1%
Lynn			
17. Eastern Middlesex	1428	52	3.6%
18. Tri-City	<u>1779</u>	<u>119</u>	<u>6.7%</u>
Region III	16428	1526	9.2%
<u>REGION IV:</u>			
19. Concord	961	30	3.1%
20. Mystic Valley	1916	80	4.2%
21. Beaverbrook	1235	49	4.0%
22. Cambridge	2007	136	6.8%
23. Marlboro	1036	79	7.6%
24. Framingham	1877	78	4.2%
25. Newton	1423	25	1.8%
26. Norwood	2014	79	3.9%
27. Quincy	1536	66	4.3%
28. Coastal	<u>1789</u>	<u>97</u>	<u>5.4%</u>
Region IV	15794	718	4.5%
<u>REGION V:</u>			
29. Attleboro	1203	117	9.2%
30. Brockton	3763	391	10.4%
31. Plymouth	1934	149	7.7%
32. Taunton	1475	174	11.8%
33. Fall River	1869	236	12.6%
34. New Bedford	2470	315	12.8%
35. Cape Cod/Islands	<u>1981</u>	<u>146</u>	<u>7.4%</u>
PSU	14695	1528	10%
Region V			
<u>REGION VI: BOSTON/BROOKLINE</u>			
	8854	1218	13.8%
36. Boston State			
37. Boston/Brookline			
38. Boston University			
39. Tufts-Bay Cove			
40. Harbor			
PSU			
STATEWIDE TOTAL	75824	7325	9.6%



TABLE G-6 NUMBER OF PEOPLE OF SPANISH LANGUAGE BACKGROUND BY SERVICE AREA AND REGION, 1970-1980.

	Number of Persons		% Change	% Distribution	
	1970	1980	1970-1980	1970	1980
<u>REGION I: WESTERN MASSACHUSETTS</u>					
1. Pittsfield	834	875	5.0	1.3	0.6
2. Northampton/Greenfield	883	1,833	107.6	1.4	1.3
3. Holyoke	4,033	7,420	84.0	6.2	5.3
4. Springfield	6,673	14,053	110.6	10.3	10.0
5. Westfield	1,282	1,507	17.6	2.0	1.0
	<u>13,705</u>	<u>25,688</u>	<u>87.4</u>	<u>21.2</u>	<u>18.2</u>
<u>REGION II: CENTRAL MASSACHUSETTS</u>					
6. Fitchburg	2,423	4,347	87.7	3.8	3.2
7. Gardner	NA	288			0.2
8. Blackstone Valley	437	1,070	144.9	0.7	0.8
9. South Central	782	1,568	100.5	1.2	1.1
10. Worcester	2,209	7,259	229.0	3.1	5.1
	<u>5,851</u>	<u>14,732</u>	<u>159.8</u>	<u>9.8</u>	<u>10.5</u>
<u>REGION III: MERRIMAC VALLEY/NORTH SHORE</u>					
11. Lowell	1,964	5,372	173.5	3.0	3.8
12. Lawrence	3,308	11,211	238.9	5.1	8.0
13. Haverhill	278	1,148	312.9	0.4	0.8
14. Cape Ann	259	629	142.9	0.4	0.4
15. Danvers/Salem	996	1,715	72.1	1.5	1.2
16. Lynn/Chelsea	2,685	6,213	131.4	4.2	4.4
17. Eastern Middlesex	343	640	86.6	0.6	0.5
18. Tri-City	1,215	1,409	16.0	1.9	1.0
	<u>11,048</u>	<u>28,337</u>	<u>156.5</u>	<u>17.1</u>	<u>20.1</u>
<u>REGION IV: GREATER BOSTON</u>					
19. Concord	368	878	138.6	0.6	0.6
20. Mystic Valley	1,185	1,601	35.1	1.8	1.1
21. Beaverbrook	1,102	2,175	97.1	1.7	1.5
22. Cambridge/Somerville	2,655	6,066	128.5	4.1	4.3
23. Marlborough	635	907	42.8	1.0	0.6
24. Framingham	1,764	2,962	67.9	2.7	2.1
25. Newton	2,113	1,757	-16.8	3.3	1.2
26. Norwood	422	973	130.6	0.7	0.7
27. Quincy	751	885	17.8	1.2	0.6
28. Coastal	487	799	64.0	0.8	0.6
	<u>11,482</u>	<u>19,003</u>	<u>64.5</u>	<u>17.8</u>	<u>13.5</u>
<u>REGION V: S.E. MASS., CAPE &amp; ISLANDS</u>					
29. Attleboro	412	1,117	171.1	0.7	0.8
30. Brockton	1,237	3,122	152.4	1.9	2.2
31. Plymouth	288	794	175.7	0.5	0.5
32. Taunton	586	1,715	192.7	1.0	1.2
33. Fall River	311	2,675	760.1	0.5	1.9
34. New Bedford	1,503	5,469	263.9	2.3	3.9
35. Cape Cod and Islands	176	1,131	542.6	0.3	0.8
	<u>4,513</u>	<u>16,023</u>	<u>255.0</u>	<u>7.0</u>	<u>11.3</u>
<u>REGION VI: BOSTON/BROOKLINE</u>					
36. Boston State	2,784	5,175	85.9	4.3	3.7
37. Boston/Brookline	6,341	14,784	133.1	9.8	10.5
38. Boston University	6,591	12,312	86.8	10.2	8.7
39. Tufts-Bay Cove	1,262	3,082	144.2	2.0	2.2
40. Harbor	1,080	1,576	45.9	1.7	1.1
	<u>18,058</u>	<u>36,929</u>	<u>104.5</u>	<u>28.0</u>	<u>26.2</u>
STATEWIDE TOTAL:	64,657	140,712	118.2		

Source: Compiled from U.S. Bureau of the Census, Census of Population: 1970 GENERAL SOCIAL AND ECONOMIC CHARACTERISTICS Final Report PC(1)-C23 (Massachusetts); Census of Population and Housing: 1970 CENSUS TRACTS Final Report PHC(1)-29 (Boston MA SMSA); Census of Population and Housing: 1980 PHC 80-V-23 (Massachusetts); and Census of Population and Housing: 1980 CENSUS TRACTS P.L. 94-171 Counts (Suffolk County, Massachusetts).



TABLE G-7 BLACK POPULATIONS BY SERVICE AREA AND REGION, 1970-1980

	Number of Persons		Change	Distribution	
	1970	1980	1970-1980	1970	1980
<u>REGION I: WESTERN MASSACHUSETTS</u>					
1. Pittsfield	1,904	2,036	7.0	1.1	1.0
2. Northampton/Greenfield	1,125	2,137	90.0	0.7	1.0
3. Holyoke	2,242	1,302	-19.6	1.3	0.9
4. Springfield	20,443	25,463	24.6	11.3	11.6
5. Westfield	254	684	169.3	0.2	0.3
TOTAL:	25,968	32,122	23.7	15.0	14.6
<u>REGION II: CENTRAL MASSACHUSETTS</u>					
6. Fitchburg	2,601	3,939	51.4	1.5	1.8
7. Gardner	75	141	38.0	20.1	0.1
8. Blackstone Valley	357	601	68.3	0.2	0.3
9. South Central	150	214	42.7	20.1	0.1
10. Worcester	2,413	4,966	43.5	2.0	2.3
TOTAL:	6,596	9,861	49.5	3.8	4.5
<u>REGION III: MERRIMAC VALLEY/NORTH SHORE</u>					
11. Lowell	1,079	1,778	64.8	0.6	0.8
12. Lawrence	833	1,703	104.7	0.5	0.8
13. Haverhill	595	705	18.5	0.3	0.4
14. Cape Ann	214	364	70.0	0.1	0.2
15. Danvers/Salem	466	738	58.4	0.2	0.4
16. Lynn/Chelsea	3,024	4,166	37.8	1.7	1.9
17. Eastern Middlesex	175	274	56.6	0.1	0.2
18. Tri-City	2,814	3,131	11.3	1.6	1.5
TOTAL:	9,200	12,861	39.8	5.3	5.9
<u>REGION IV: GREATER BOSTON</u>					
19. Concord	683	1,026	50.2	0.4	0.5
20. Mystic Valley	946	1,233	30.3	0.5	0.6
21. Beaverbrook	613	862	40.6	0.4	0.4
22. Cambridge/Somerville	7,018	11,816	68.4	4.0	3.4
23. Marlborough	176	578	228.4	0.1	0.3
24. Framingham	1,286	2,489	93.5	0.7	1.2
25. Newton	1,260	1,728	37.1	0.7	0.8
26. Norwood	837	1,549	85.0	0.5	0.7
27. Quincy	623	1,488	138.8	0.4	0.7
28. Coastal	452	574	27.0	0.3	0.3
TOTAL:	13,894	23,343	68.0	8.0	10.6
<u>REGION V: S.E. MASS., CAPE &amp; ISLANDS</u>					
29. Attleboro	210	462	120.0	0.1	0.2
30. Brockton	3,332	6,826	104.9	2.0	3.1
31. Plymouth	1,298	1,291	0	0.7	0.6
32. Taunton	778	975	25.3	0.4	0.5
33. Fall River	553	532	-3.8	0.3	0.3
34. New Bedford	4,171	3,518	-15.7	2.4	1.6
35. Cape Cod and Islands	2,400	2,103	-12.3	1.4	1.0
TOTAL:	12,742	15,707	23.3	7.4	7.1
<u>REGION VI: BOSTON/BROOKLINE</u>					
36. Boston State	34,084	50,599	48.4	19.7	22.9
37. Boston/Brookline	10,259	15,318	49.3	5.9	7.0
38. Boston University	55,885	52,308	-6.4	32.2	23.7
39. Tufts-Bay Cove	4,012	8,154	103.2	2.4	3.7
40. Harbor	701	759	8.0	0.4	0.4
TOTAL:	104,941	127,138	21.2	60.6	57.5
STATEWIDE TOTAL:	173,341	221,032	27.5	100.0	100.0

Source: Compiled from U.S. Bureau of the Census, Census of Population: 1970 GENERAL SOCIAL AND ECONOMIC CHARACTERISTICS Final Report PC(1)-C23 (Massachusetts); Census of Population and Housing: 1970 CENSUS TRACTS Final Report PHC (1)-29 (Boston, MA SMSA); Census of Population and Housing: PHC80-V-23 (Massachusetts); and Census of Population and Housing: 1980 CENSUS TRACTS P.L. 94-171 Counts (Suffolk County, Massachusetts).





TABLE G-8

LABOR FORCE AND UNEMPLOYMENT:  
SEPTEMBER 1984

	<u>Labor Force</u>	<u>Unemployment</u>	<u>Rate (%)</u>
<u>REGION I:</u>			
1. Pittsfield	78592	4840	6%
2. Northampton	86970	3872	4%
3. Holyoke	90559	4316	5%
4. Springfield	94566	5146	5%
5. Westfield	<u>54882</u>	<u>2176</u>	<u>4%</u>
Region I	405,569	20,350	5%
<u>REGION II:</u>			
6. Fitchburg	76192	3609	5%
7. Gardner	27211	1436	5%
8. Blackstone Valley	73492	3478	5%
9. South Central	45902	2465	5%
10. Worcester	<u>115756</u>	<u>5482</u>	<u>5%</u>
PSU	338,553	16,470	5%
<u>REGION III:</u>			
11. Lowell	143036	5207	4%
12. Lawrence	76312	4098	5%
13. Haverhill	62569	3393	5%
14. Cape Ann	65857	3173	5%
15. Danvers/Salem	72708	2916	4%
16. Chelsea	110889	5257	5%
Lynn			
17. Eastern Middlesex	60386	2020	3%
18. Tri-City	<u>77097</u>	<u>3661</u>	<u>5%</u>
	668,854	29,725	4%
<u>REGION IV:</u>			
19. Concord	47314	1298	3%
20. Mystic Valley	98570	2888	3%
21. Beaverbrook	67504	2044	3%
22. Cambridge	96855	4136	4%
23. Marlboro	57872	1501	3%
24. Framingham	91181	2463	3%
25. Newton	81920	2313	3%
26. Norwood	87594	2860	3%
27. Quincy	74477	2915	4%
28. Coastal	<u>81980</u>	<u>3579</u>	<u>4%</u>
	785,267	25,997	3%
<u>REGION V:</u>			
29. Attleboro	39225	2106	5%
30. Brockton	114291	6009	5%
31. Plymouth	63010	2960	5%
32. Taunton	50873	3003	6%
33. Fall River	70904	4430	6%
34. New Bedford	90443	5924	6%
35. Cape Cod/Islands	<u>124550</u>	<u>5929</u>	<u>5%</u>
PSU	553,296	30,361	5%
<u>REGION VI: BOSTON/BROOKLINE</u>			
36. Boston State	320,107	17,012	5%
37. Boston/Brookline			
38. Boston University			
39. Tufts-Bay Cove			
40. Harbor			
PSU			
STATEWIDE TOTAL	3,071,646	139,915	4%

SOURCE: Massachusetts Department of Employment Security  
Run Date 10/25/84





Marie A. Matava  
Commissioner

*The Commonwealth of Massachusetts*  
*Executive Office of Human Services*  
*Department of Social Services*

*150 Causeway Street*  
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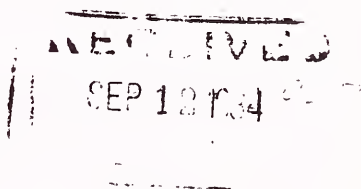
TABLE G-9

August 31, 1984

To: Julia Herskowitz, Director  
of Research, Evaluation and Planning

From: Susan Cole *SC*  
Research, Evaluation and Planning

Re: Changes in AFDC eligibles: 1980-1984



As you know the Omnibus Budget Reconciliation Act (OBRA) of 1981 drastically reduced the number of families eligible to receive AFDC benefits. A recent evaluation conducted by the General Accounting Office (GAO) concluded the following:

- OBRA changes affected working AFDC recipients disproportionately. A large percentage of these cases were closed or had grants reduced;
- The average monthly AFDC dollar losses for closed cases were substantial \$156 to \$198 in Boston.
- Many who became ineligible to receive AFDC reported that they simultaneously lost food stamp and medicaid eligibility.



In addition, the report indicated that while OBRA had an initial effect of reducing AFDC caseloads and outlays, this reduction may not continue in the future. Review of Massachusetts AFDC caseloads from 1981 - 1984 supports GAO's prediction. Caseloads in Massachusetts decreased by a much smaller percentage in the last year and even increased in some areas. In 1982, 23,000 families failed to meet the new OBRA eligibility criteria and in 1983 the caseload decreased by another 11%. But in 1984 the number of families receiving AFDC was only 3% less than in 1983. A stabilized or increased AFDC caseload amid austere eligibility criteria support recent reports that indicate a growing number of families living at or below the poverty level.

Attached for your information is a chart which breaks out AFDC caseloads by DPW service areas and regions. I would like to discuss the presentation of this data for the 1984 Needs Assessment.

SC:tp



DEPARTMENT OF PUBLIC WELFARE  
AFDC CASELOAD BY YEAR & WSO

REGION: DPW I/DSS VI

	1980	1981	1982	1983	1984
East Boston	1927	1927 0*	1694 (12)*	1524 (10)*	1472 (3)*
Church St.	1478	2063 39	1798 (13)	1742 (3)	1693 (3)
Roxbury Crossing	5969	5059 (15)	4230 (16)	3420 (19)	3342 (2)
Hancock St.	3695	4276 16	3632 (15)	3295 (9)	3344 1
South Boston	1921	1431 (25)	1193 (17)	1062 (11)	1000 (6)
Roslindale	6197	6235 .6	4793 (23)	4367 (9)	4170 (4)
Grove Hall	9979	4865 (2)	3933 (19)	3598 (8)	3442 (4)
REGIONAL TOTAL	26166	25856 (1)	21273 (18)	19008 (11)	18463 (3)

REGION: DPW <sup>II</sup>/DSS I

Adams	911	978 7	803 (18)	739 (8)	796 7
Chicopee	1439	1585 9	1260 (20)	1121 (11)	1105 (1)
Great Barrington	206	234 13	187 (20)	166 (11)	148 (10)
Greenfield	1580	1689 7	1366 (19)	1394 2	1435 3
Holyoke	2433	2629 8	2352 (10)	2256 (4)	2231 (1)
Northampton	1210	1260 4	856 (32)	732 (14)	725 (1)
Palmer	467	518 11	434 (16)	400 (8)	362 (9)
Pittsfield	1703	1875 10	1691 (10)	1483 (12)	1441 (3)
Springfield	9025	9406 4	8165 (13)	7317 (10)	7491 2
Westfield	1018	1044 2	792 (24)	1273 61	1244 (2)
REGIONAL TOTAL	20012	21218 6	17906 (16)	16881 (6)	16978 1

REGION: DPW III/DSS II

Fitchburg	2757	2869 4	2268 (21)	1869 (17)	1750 (6)
Milford	973	1787 84	1284 (28)	1109 (14)	1014 (8)
Southbridge/Northbridge	2982	2275 (24)	1890 (17)	1801 (5)	1721 (4)
Templeton	934	1039 11	896 (14)	820 (8)	817 (.4)
Worcester	5672	5899 4	5005 (15)	4565 (9)	4578 .3
REGIONAL TOTAL	13318	13869 4	11343 (18)	10164 (10)	9880 (3)

\* Percentage increase or (decrease) from previous year.





DEPARTMENT OF PUBLIC WELFARE  
AFDC CASELOAD: YEAR BY WSO

REGION: DPW IV/DSS III				
	1980	1981	1982	1983
Beverly	672	674 .2	535 (20)	417 (22)
Chelsea	2692	2753 2	2380 (13)	2101 (12)
Gloucester	759	737 (3)	634 (14)	431 (16)
Haverhill	2171	2164 (.3)	1640 (24)	1326 (19)
Lawrence	3648	3718 2	3146 (15)	3017 (4)
Lowell	4398	4338 (1)	3730 (21)	2954 (14)
Lynn	3703	3758 1	3180 (16)	2756 (13)
Malden	3109	3056 (2)	2409 (21)	1943 (19)
Newburyport	342	339 (.8)	255 (25)	194 (24)
Salem	1871	1780 (5)	1304 (27)	1128 (13)
Wakefield	796	824 3	616 (25)	430 (30)
REGION TOTAL	24161	29141 (.1)	19529 (19)	16797 (14)
REGION: DPW V/DSS IV				
Cambridge	2158	2081 (3)	1675 (19)	1422 (15)
Acton	420	399 (5)	274 (31)	231 (16)
Framingham	1212	1214 .1	867 (28)	745 (14)
Norwell	328	297 (8)	228 (24)	169 (26)
Marlboro	799	789 (1)	563 (29)	462 (18)
Newton/Brookline	769	705 (8)	506 (28)	950 88
Norwood	1139	1159 2	855 (26)	696 (18)
Quincy	2346	2334 (.5)	1830 (21)	1522 (17)
Somerville	1980	1860 (6)	1552 (16)	1359 (12)
Waltham	1105	1111 .5	894 (19)	780 (13)
Weymouth	1316	1340 2	1078 (19)	863 (20)
Woburn	830	825 (.6)	619 (25)	504 (18)
REGION TOTAL	14402	14114 2	10941 (22)	9703 (11)
				8993 (7)



DEPARTMENT OF PUBLIC WELFARE  
AFDC CASELOAD: YEAR BY WSO

REGION: DPW VII/DSS V	1980	1981	1982	1983	1984
Attleboro	1521	1570 3	1176 (25)	960 (18)	906 (6)
Barnstable	1235	1307 6	1049 (20)	764 (27)	712 (7)
Brockton	5329	5501 3	4246 (23)	3670 (13)	3650 (.5)
Fall River	3739	3930 5	3217 (18)	2822 (12)	2738 (3)
Falmouth	978	1003 3	758 (24)	678 (10)	599 (12)
Nantucket	49	47 (4)	24 (49)	20 (16)	16 (20)
New Bedford	4778	5023 5	4086 (19)	3564 (13)	3587 .6
Oak Bluffs	94	103 9	80 (22)	63 (21)	57 (9)
Orleans	470	456 3	326 (28)	262 (20)	241 (8)
Plymouth	1946	2077 6	1572 (24)	1377 (12)	1215 (12)
Taunton	2115	2072 (2)	1723 (17)	1532 (11)	1460 (5)
Wareham	684	706 3	653 (7)	565 (13)	551 (2)
REGIONAL TOTAL	22938	23795 4	18910 (20)	16277 (14)	15732 (3)
STATE TOTAL	120694	122993 2	99902 (19)	88830 (11)	86446 (3)





CHARLES M. ATKINS  
Commissioner

*The Commonwealth of Massachusetts*  
*Executive Office of Human Services*  
*Department of Public Welfare*  
*600 Washington Street, Boston 02111*

TABLE G-10. Refugee Populations in Massachusetts  
MASSACHUSETTS OFFICE OF REFUGEE RESETTLEMENT

June 29, 1984

The enclosed materials include three sets of demographic data recently compiled by M/ORR on the basis of information from diverse sources. These materials are:

- Demographic characteristics of the current Massachusetts Refugee Population.
- Distribution of Refugee cash and medical assistance cases as of June 1984.
- M/ORR estimates of the regional distribution of refugees living in the Commonwealth.

These statistics are subject to ongoing update on a Quarterly basis. In the event that M/ORR estimates of the population distribution could be enhanced by your own knowledge of a particular city or region, please contact Carol Marcus at 357-9081.



CUMULATIVE REFUGEE POPULATION IN MASSACHUSETTS \*

FEDERAL FISCAL YEAR 1976-1984 (April 30, 1984)

<u>YEAR</u>	<u>Southeast Asian</u>	<u>East European &amp; Soviet</u>	<u>Near East &amp; Other</u>
1976	1,200		
1977	1,400		
1978	1,600		
1979	2,500		
1980	6,500	864	
1981	10,200	1,400	
1982	12,000	1,550	
1983	15,400	1,900	116
1984** (to date)	16,500	2,000	150

18,650

Sources:\* Report to the Congress: Refugee  
Resettlement Program, U.S. Dep't of  
Health and Human Services, 1977, 1978,  
1979, 1981, 1982, 1983, 1984.

\*\*ORR Monthly Data Report, April 1984





## ESTIMATED DISTRIBUTION OF REFUGEE POPULATION

IN MASSACHUSETTS by CITY or TOWN

As of April 30, 1984

<u>REGION</u>	<u>NUMBER</u>
BOSTON	7,000
GREATER BOSTON	3,900
Chelsea	500
Revere	675
Brookline	700
Newton	600
Everett	300
Malden	150
Somerville	250
Waltham	175
Quincy	150
Remainder of Region	400
NORTHEAST	3,750
Lowell	1,950
Lawrence	700
Haverhill	200
Merrimac Valley	300
Lynn	300
Remainder of Region	300
WORCESTER COUNTY	1,600
Worcester	900
Fitchburg	250
Leominster	125
Southbridge	125
Remainder of Region	200
WESTERN MASS	1,000
Springfield	350
Amherst	150
Holyoke	100
Northampton	200
Remainder of Region	200
SOUTHEASTERN MASS	1,400
Attleboro	450
Brockton	250
Plymouth	125
Remainder of Region	575
TOTAL	18,650



DISTRIBUTION OF REFUGEE CASES ON CASH AND MEDICAL ASSISTANCE

BY DEPARTMENT OF PUBLIC WELFARE BRANCH OFFICES

(June 1984, NTREF 219 REPORT)

<u>DPW OFFICES</u>	<u>DPW OFFICE CODE</u>	<u>CASE * COUNT</u>
East Boston	410	137
Church Street	420	51
Roxbury Cross	430	148
Hancock Street	440	307
South Boston	442	19
Roslindale	470	145
Grove Hall	490	8
Adams	004	2
Chicopee	061	2
Holyoke	140	24
Northampton	217	58
Pittsfield	239	28
Springfield	285	36
W. Springfield	239	28
Westfield	333	11
Fitchburg	099	8
Southbridge	282	4
Gardner/Templeton	298	5
Worcester	352	106
Beverly	030	5
Chelsea	057	259
Gloucester	109	1
Haverhill	131	8
Lawrence	152	42

\* The average number of individuals per case is currently 2.5



Lowell	163	237
Lynn	166	67
Malden	168	74
Salem	262	11
Wakefield	309	3

Cambridge	049	40
Acton	067	3
Framingham	102	33
Norwell	134	7
Newton/Brookline	210	391
Norwood	223	7
Quincy	247	16
Somerville	278	42
Waltham	312	18
Weymouthqq	340	3
Woburn	351	4

Attleboro	016	49
Barnstable	020	1
Brockton	044	20
Fall River	097	11
Falmouth	098	1
NewBedford	204	5
Taunton	297	2

Total Case Load	2,488
-----------------	-------

#### ELIGIBILITY STATUS BY PERCENTAGE

AFDC Eligible	44.7%
AFDC Ineligible	36.0%
MA Eligible	4.3%
MA Ineligible	1.0%
GR Eligible	13.4%



MASSACHUSETTS REFUGEE POPULATION - AGE and SEX COMPOSITION

The age and sex composition of Southeast Asian Refugee arrivals to the United States has remained relatively stable over the past eight years. Refugees entering the United States since 1975 have a median age of 20 years. The ratio of males to females has also remained fairly constant with slightly more males than females (55% vs 45%).

Age and sex data were not compiled for Massachusetts refugee arrivals prior to calendar year 1983. However, the data below for 1983 arrivals closely parallel ORR estimates of the age/sex distribution of all Southeast Asian refugees resettled in the United States.

MASSACHUSETTS REFUGEE ARRIVALS

AGE/SEX DISTRIBUTION

Calendar Year 1983

<u>Age Category</u>	<u>Males</u>	<u>Females</u>	<u>Total</u>	<u>%</u>
0-5	198	174	372	15.5
6-11	161	142	303	12.6
12-17	181	139	320	13.3
18-24	232	149	381	15.9
25-44	452	370	822	34.2
45-65	67	85	152	6.3
65 +	18	28	46	1.9
Unknown			7	0.3
TOTALS	1309	1087	2403	
	(54.6%)	(45.4%)		





INDOCHINESE REFUGEE ARRIVALS IN  
MASSACHUSETTS BY COUNTRY OF CITIZENSHIP  
1980 - 1984

YEAR	CAMBODIA		LAOS		VIETNAM		TOTAL
	<u>Number</u>	<u>%</u>	<u>Number</u>	<u>%</u>	<u>Number</u>	<u>%</u>	
1980 <sup>a</sup>	209	6.0	1,338	38.6	1,921	55.4	3,467
1981 <sup>a</sup>	1063	30.6	578	16.7	1,830	52.7	3,471
1982 <sup>a</sup>	810	38.6	203	9.7	1,083	51.7	2,096
1983 <sup>a</sup>	945	54.3	61	3.5	736	42.3	1,742
1984 <sup>b</sup> (Jan-Mar)	359	55.8	25	3.9	259	40.3	643
TOTALS	<u>3,385</u>	<u>29.6</u>	<u>2,205</u>	<u>19.3</u>	<u>5,829</u>	<u>51.1</u>	<u>11,419</u>

a Source: Office of Refugee Resettlement Data Center

b Source: Massachusetts Department of Public Health



REFUGEE ARRIVALS IN MASSACHUSETTS  
BY COUNTRY OF CITIZENSHIP  
FFY 1983

<u>Country</u>	<u>Number</u>	<u>Percent of Total</u>
Kampuchea	1019	43.4
Vietnam	759	32.3
Laos	76	3.2
Other - S.E. Asia	4	0.2
SUBTOTAL	1858	79.2%
 Czechoslovakia	 205	 8.7
Poland	102	4.3
USSR	.66	2.8
Ethopia	38	1.6
Iran	31	1.3
Romania	28	1.2
Afganistan	8	0.4
Iraq	7	0.3
Other	4	0.2
SUBTOTAL	489	20.8%
 Unknown	 56	
 TOTAL	 2403	

\* Source: Office of Refugee Resettlement, Monthly Data Reports



REFUGEES IN MASSACHUSETTS - SECONDARY MIGRATION

According to an April 1984 computer run, approximately 20% of the state's refugee cash and medical recipients migrated to Massachusetts from other states. This information was derived by determining the state in which social security numbers were issued to all refugees receiving CMA in Massachusetts.

Of the nearly 1,110 refugees who migrated to Massachushtts, approximately 1/3 came from states within the Northeast region of the United States. Information is not available on refugee migration out of Massachusetts, nor on the non recipient refugee population.



INDOCHINESE DEMOGRAPHIC DATA - SUMMARY BY DSS REGION

Included in the attached Table are the following:

- Cities/towns with high Indochinese populations by DSS geographic regions.
- Secondary migration areas, i.e., areas where Indochinese are currently resettling from other parts of the state. (It is expected that the Indochinese population in these areas will increase steadily in the coming months.)
- Ethnicity - The Massachusetts Indochinese population, which consists of approximately 17,000 people, includes four distinct cultural groups: Vietnamese, Cambodian, Laotian and Hmong, in descending order of population. Each group has its own language. However, 20% of the Indochinese speak Chinese.
- DSS ASSIST data (October 12, 1984) on Asian/Pacific Islander consumers, which include Indochinese. (NOTE: These figures may not be complete as the ethnicity event on ASSIST is not always completed.)

For additional information on refugee populations in relation to DSS, call Janet Carey, Central Office, 727-0900, Ext. 274.





Estimated Indochinese Population  
in Highly Impacted Massachusetts Cities/Towns

DSS Region	City/Town	Estimated Indochinese Population	Ethnicity	DSS ASSIST Data - Asian Pacific Islander Consumers*
I	Northampton/ Amherst	350	Predominantly Vietnamese	4
	Springfield	350	Predominantly Cambodian, Some Vietnamese and Laotian	4
II	Fitchburg	250	Hmong	23
	Worcester	900	Predominantly Vietnamese	11
III	Lowell	1,950	65% Cambodian; 35% Vietnamese and Laotian	7
	Lawrence	700	Predominantly Cambodian and Vietnamese	8
	Revere/ Chelsea	1,175	65% Cambodian; 35% Vietnamese and Laotian	25
	Everett/ Malden **	450	Cambodian, Laotian and Vietnamese	8
IV	Somerville **	250	Cambodian, Laotian and Vietnamese	0
V	Attleboro **	450	Predominantly Cambodian	0
VI (Total Indochinese population in DSS Region VI is approx- imately 7,000.)	Brighton/Allston/ Brookline	1,500	Predominantly Cambodian and Vietnamese; Some Laotian	29
	Dorchester	2,500	Predominantly Vietnamese; Some Laotian	11
	East Boston	800	Predominantly Vietnamese; Some Cambodian	4

\* Asian Pacific Islander category \*\* Areas of Secondary Migration i.e. current areas of resettlement where Indochinese population is expected to increase substantially





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